



**Perfect Gym**  
**Release Notes June'19**  
**ver. R78**

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## INTRODUCTION

Dear Customers,

As an innovative tech company, we are improving our products every day to meet your needs as well as to keep up with the newest technologies. Therefore, we would like to inform you that it's time to update Perfect Gym software to the newest version (**4.78**) that offers new customer experience and functionalities to help your business grow.

### Date

You can expect system version changes between 12.06 – 21.06.2019.

Please, check below what we have changed and improved.

All the best,

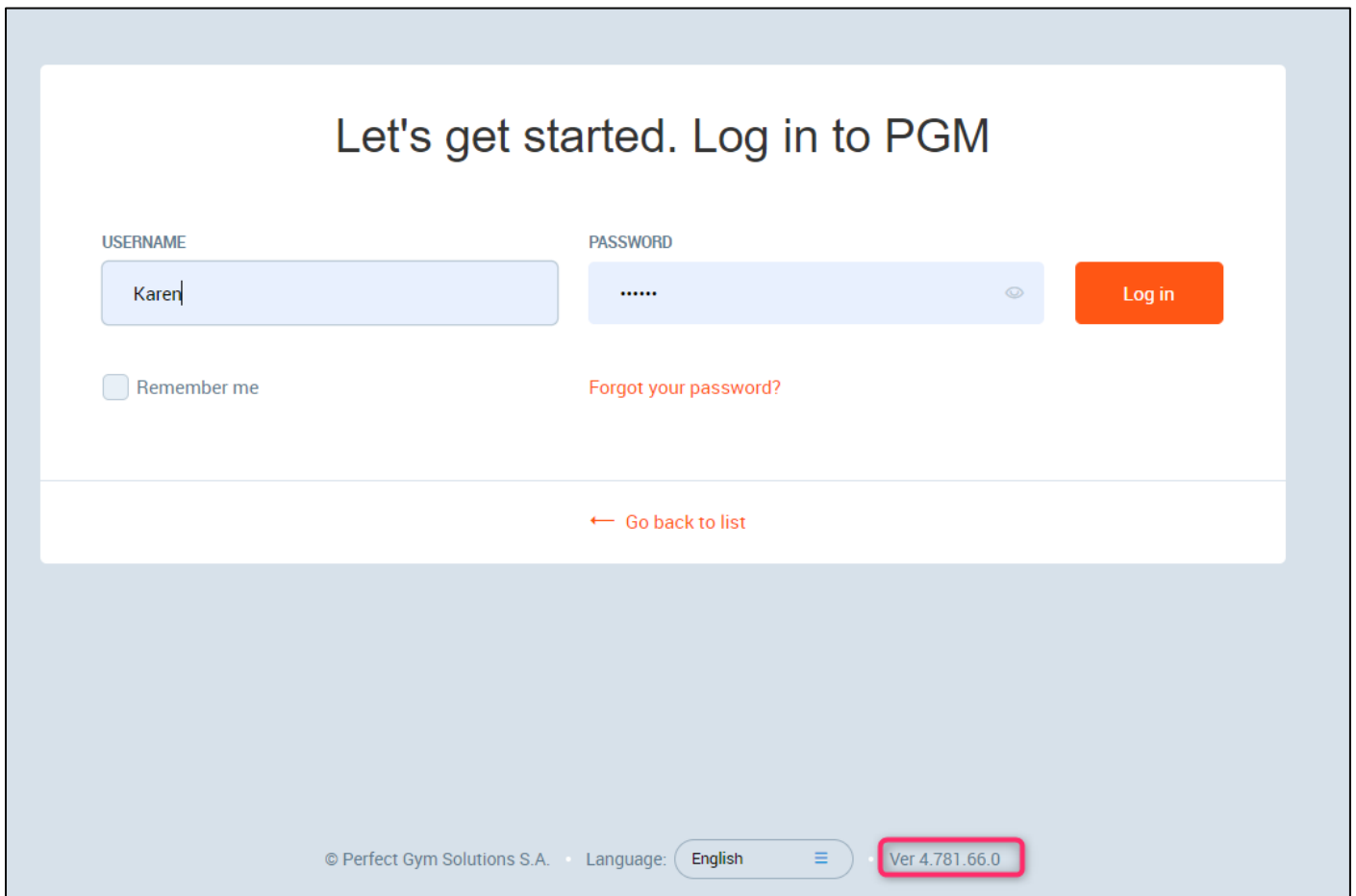
Perfect Gym Team.

### Current version

Quick tip on how you can check your current system version.



Before you login to the Perfect Gym Management (PGM) take a look at the bottom of the page.



Let's get started. Log in to PGM

USERNAME: Karen

PASSWORD: .....

☐ Remember me

[Forgot your password?](#)

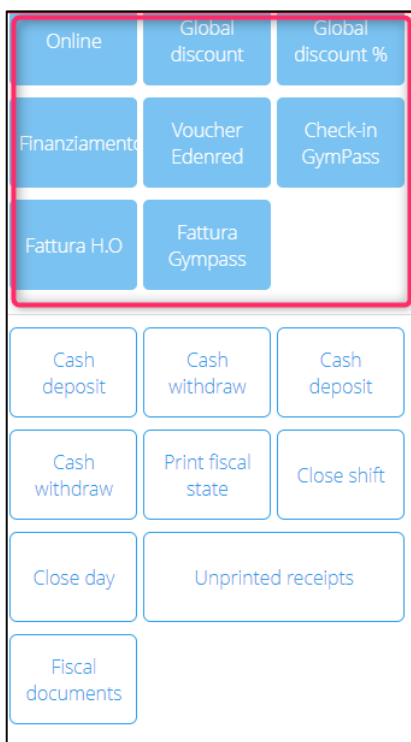
[Go back to list](#)

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## POSWEB

### New Payment Methods

Due to popular demand, we now provide far more (up to 15) custom payment methods on the POS stations.

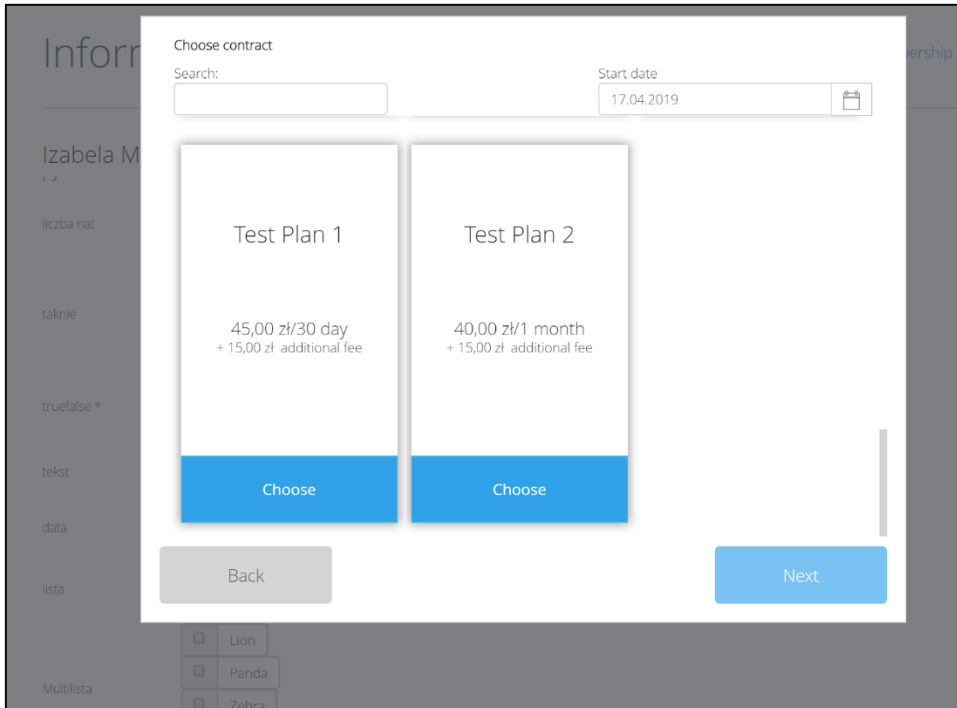


### Extended Contract Management

We now allow contract management for Courses (Groups) in the PosWeb module.


In particular, the newest version covers the following options:

- Displays only available contracts during contract creation, change, update for course enrollment.
- Provides better support of contract settings: no possibility to extend or upgrade a contract if contract settings in PGM do not permit it.



Choose contract

Search:

Start date: 17.04.2019 

Test Plan 1

45,00 zł/30 day  
+ 15,00 zł additional fee

Choose

Test Plan 2

40,00 zł/1 month  
+ 15,00 zł additional fee

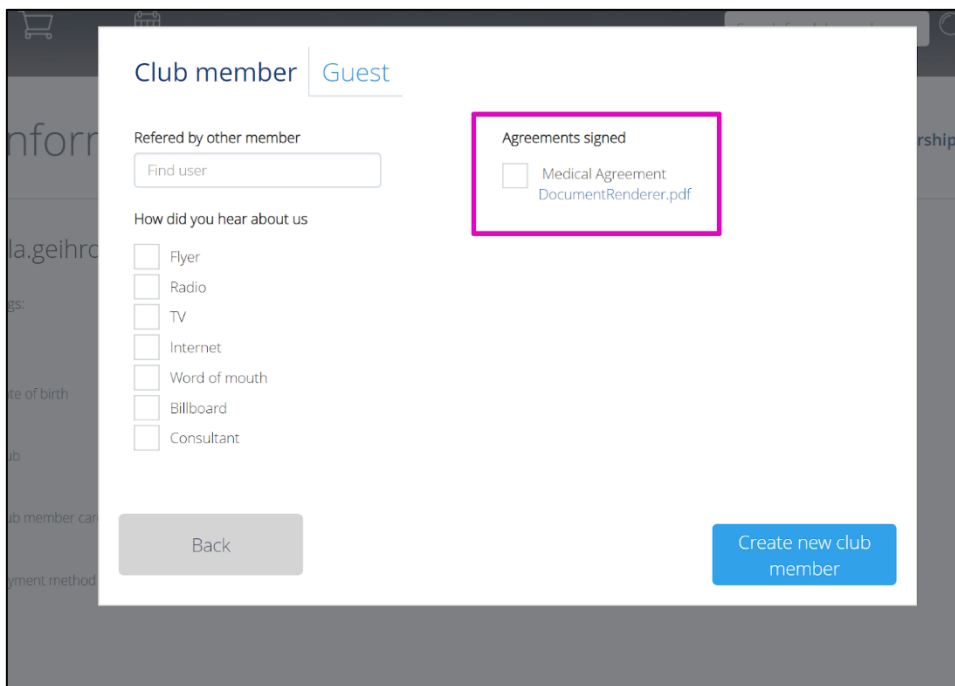
Choose

Back Next

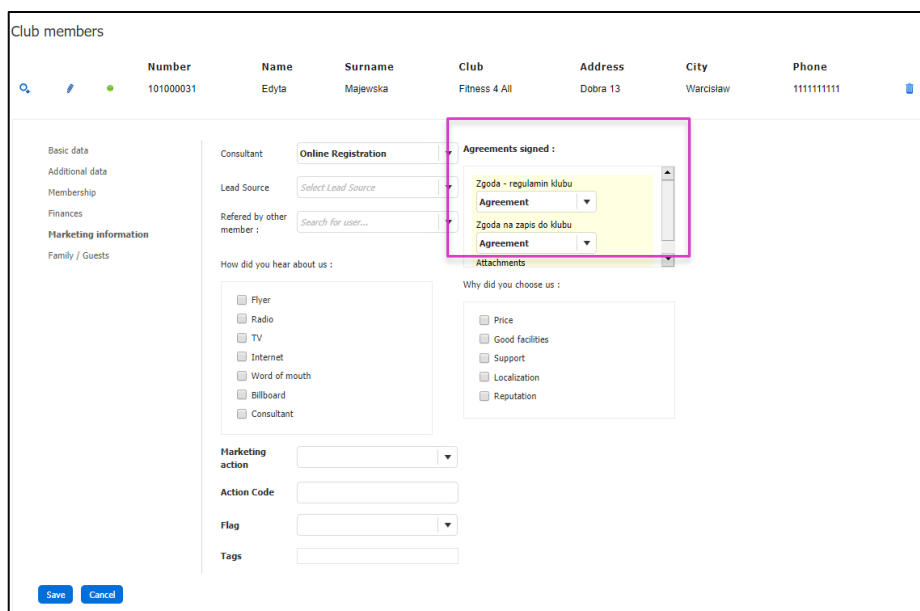
☐ Lion  
☐ Panda  
☐ Zehra

## Member Account

This change will help you verify club members' documents. While adding a new club member via POS, if the user agreement is available on POS, there will be a checkbox instead of a dropdown list with True/False values. If the user agreement has an attachment, this document can be opened in a new tab.



Furthermore, you can have a quick preview of the attached files also in the PGM system on the Club Member Account under the Marketing Information tab.



Number	Name	Surname	Club	Address	City	Phone
101000031	Edyta	Majewska	Fitness 4 All	Dobra 13	Warszawa	1111111111

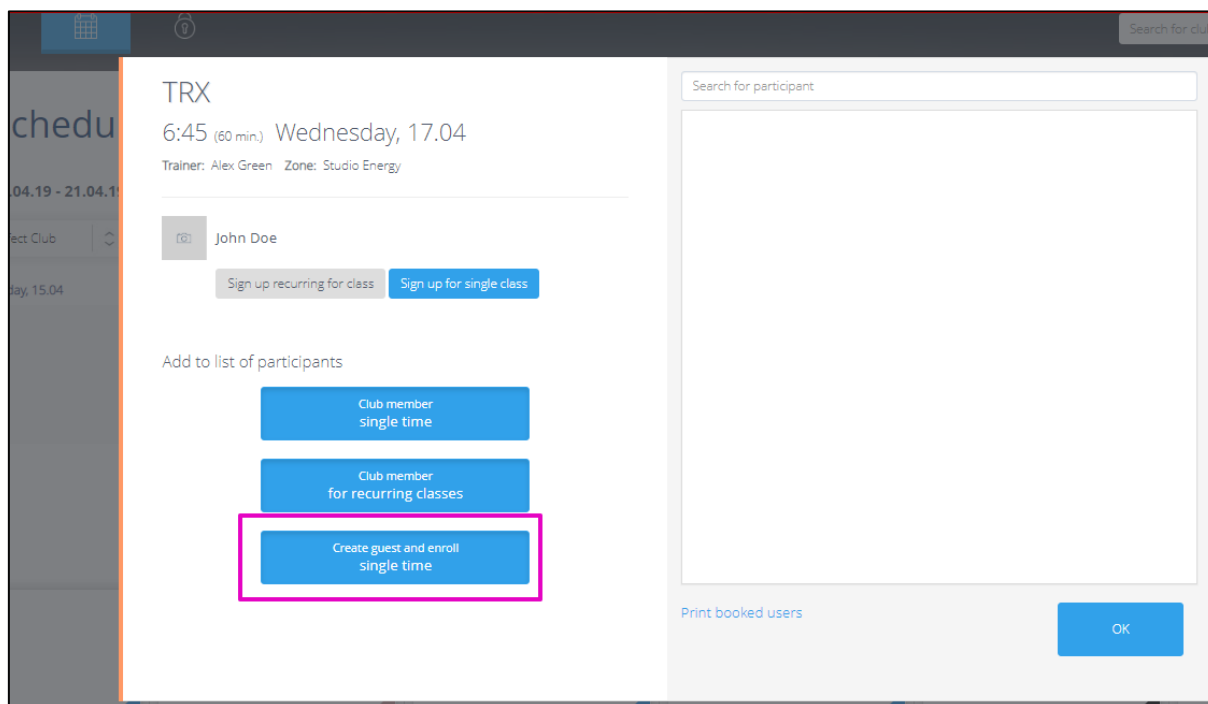
To find some tips on how to add user agreements, click [here](#)





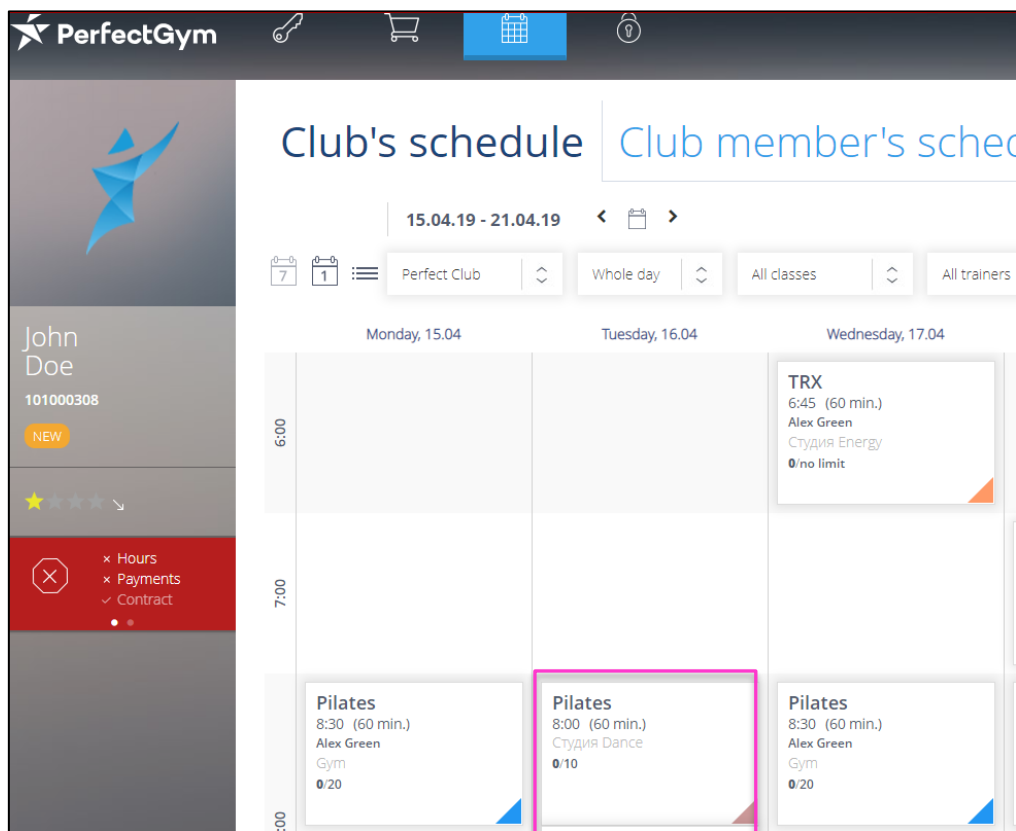
## Adding a Guest during Class Enrollment Process

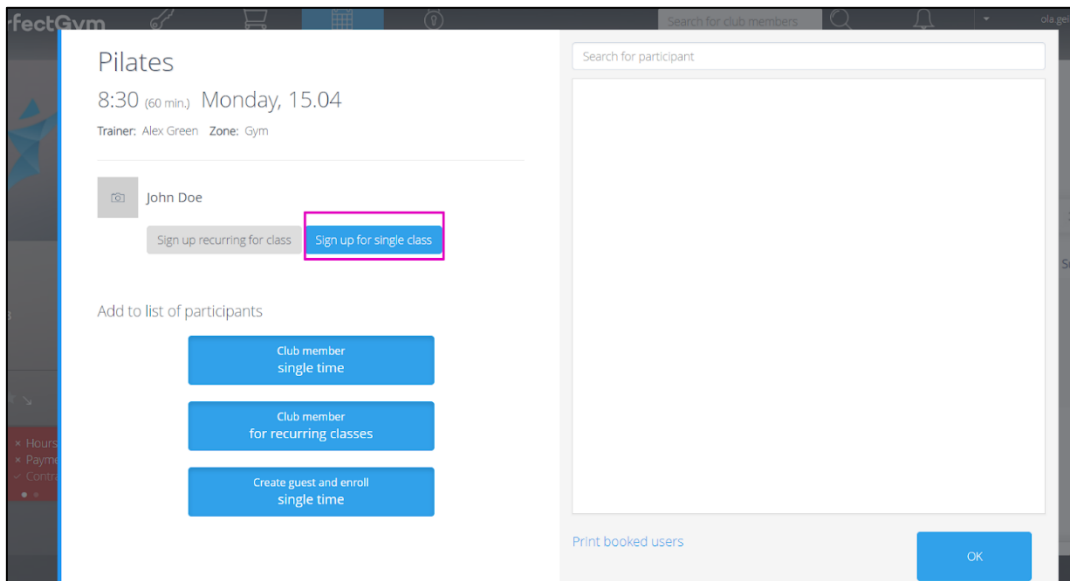
From now on, you will be able to create a guest account during class enrollment. This is a similar option to the standard POS guest account creation on the POS Access Control screen's left panel.



## Auto Print Ticket when Enrolling to Class

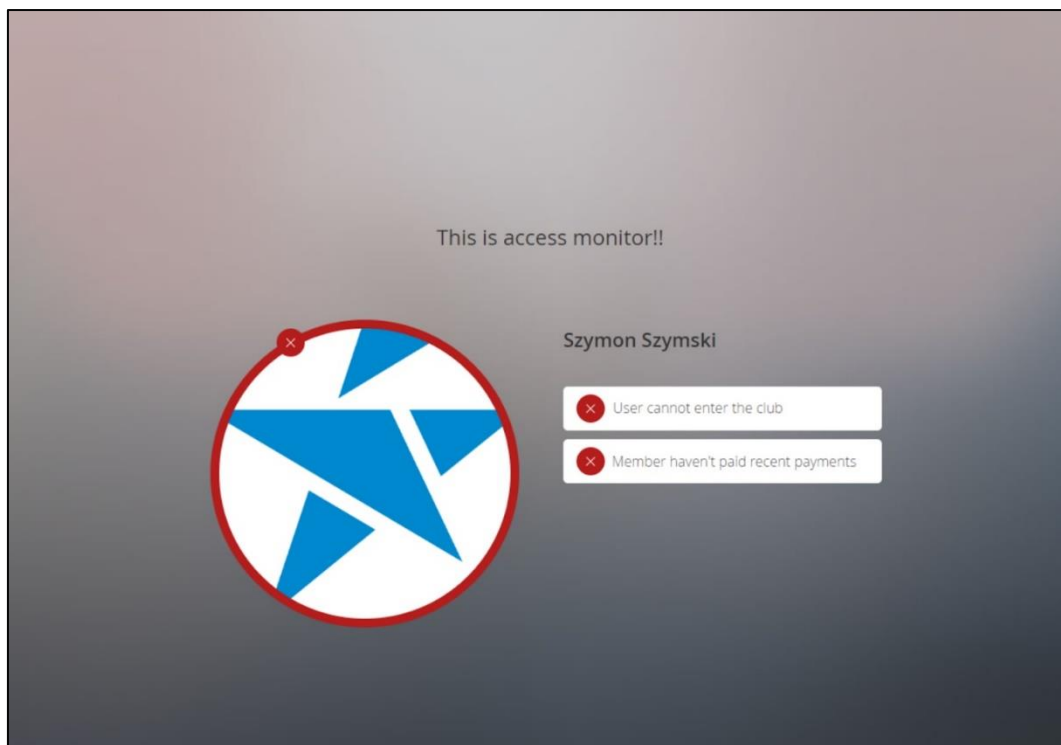
In the new 4.78 version, you can print the ticket for your classes. In PosWeb, when you sign up for a single class, the receipt/ticket will be automatically printed and class attendance updated.





## Access Monitor

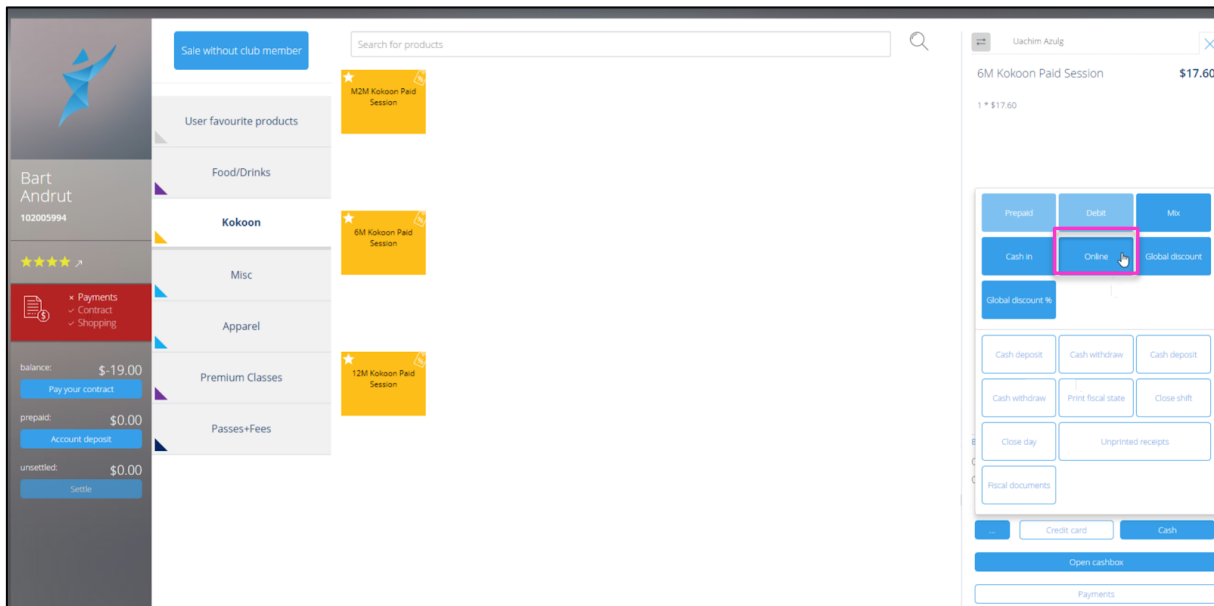
You now have the possibility to add a sound for successful club access and for denied access (for PosWeb and Access Monitor). Thanks to this added sound signal during a card scan, reception can quickly respond if someone has club access issues.

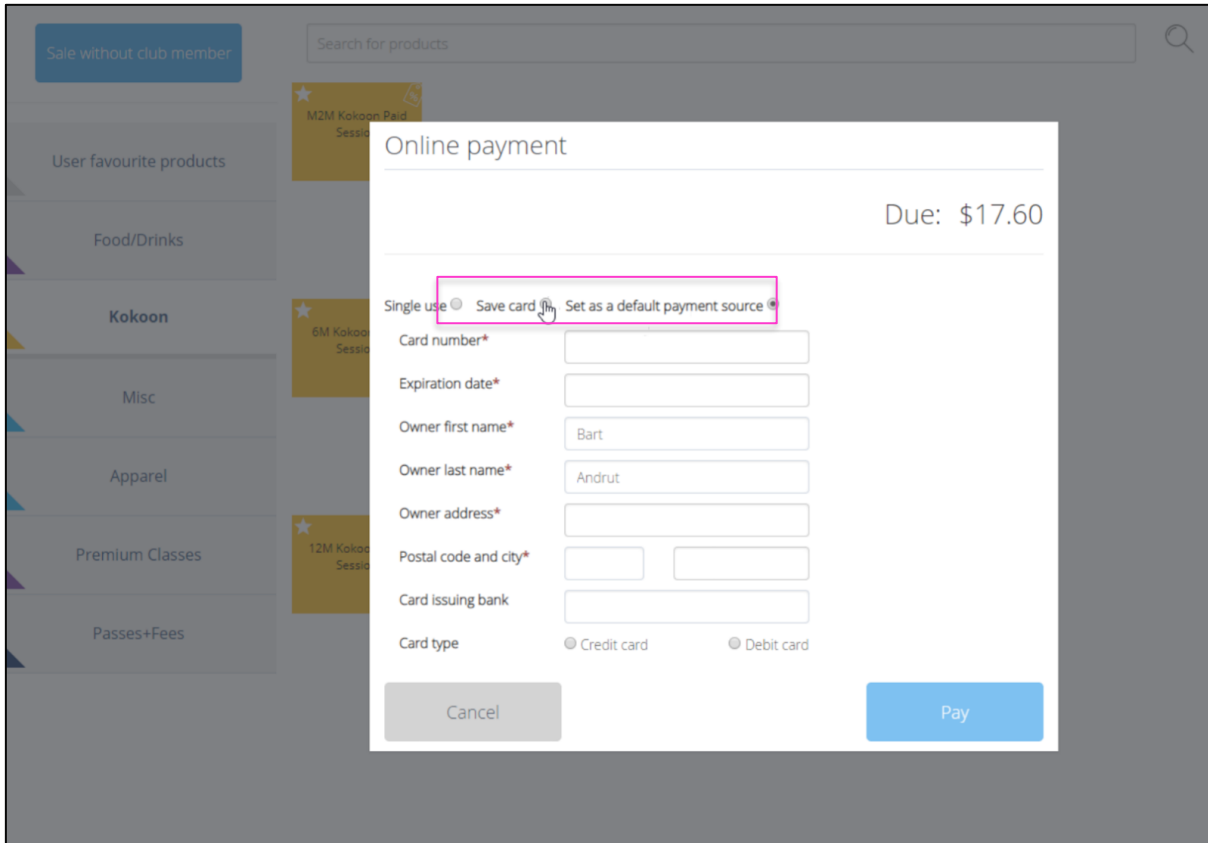


## Posweb Online Payment

In this new release of PosWeb, a receptionist will have better management tools to source payments for club members, guests, and anonymous sale (sale without a club member).

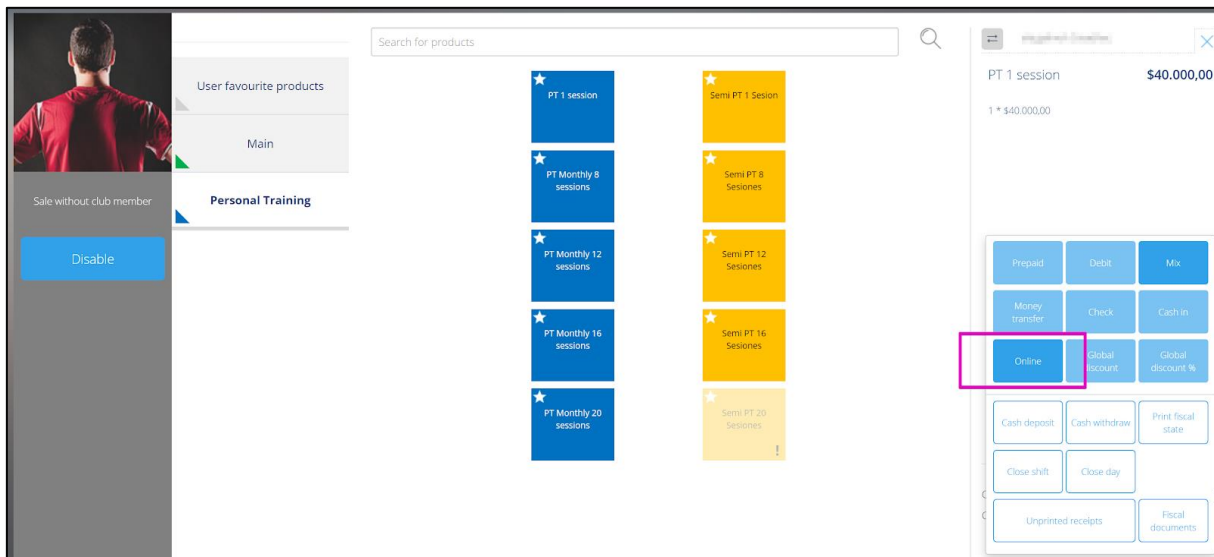
Online Payment option for members:





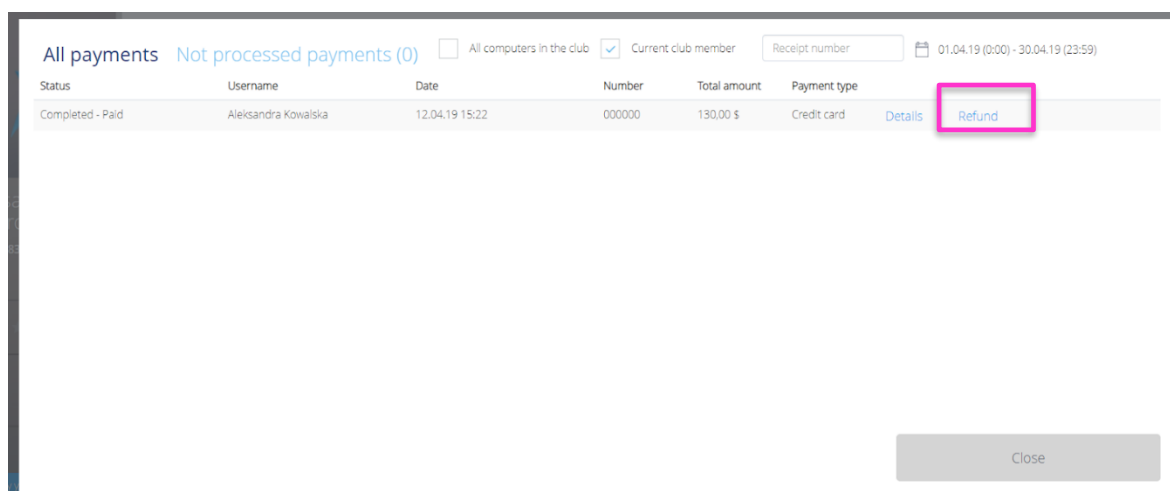
1. If a club member has only cash as a payment source, a card used for POS online payment could be set as a default payment source for all active main/additional payment plans and future payment plans.
2. If a club member has DirectDebit or a credit card as their payment source, an additional card used for POS online payment could be saved in the system but will not be considered as a default payment source.
3. Single use option will pay for a POS online transaction but will not save a used card as a payment source in the system.
4. For guests, (i.e: users without a contract), only Single Use and Save Card options will be available.
5. For sales to non-club members, i.e. an anonymous sale, a card might be used only once and will not have the possibility to save the card in the system.

## PerfectGym June'19 Release Notes



### CC Refund via Virtual Terminal

In the latest POS version, with virtual payment terminals a receptionist can give refund via the same method in which the payment was made. For instance, if a user paid for a product by credit card, the transaction amount will be refunded to the credit card only.

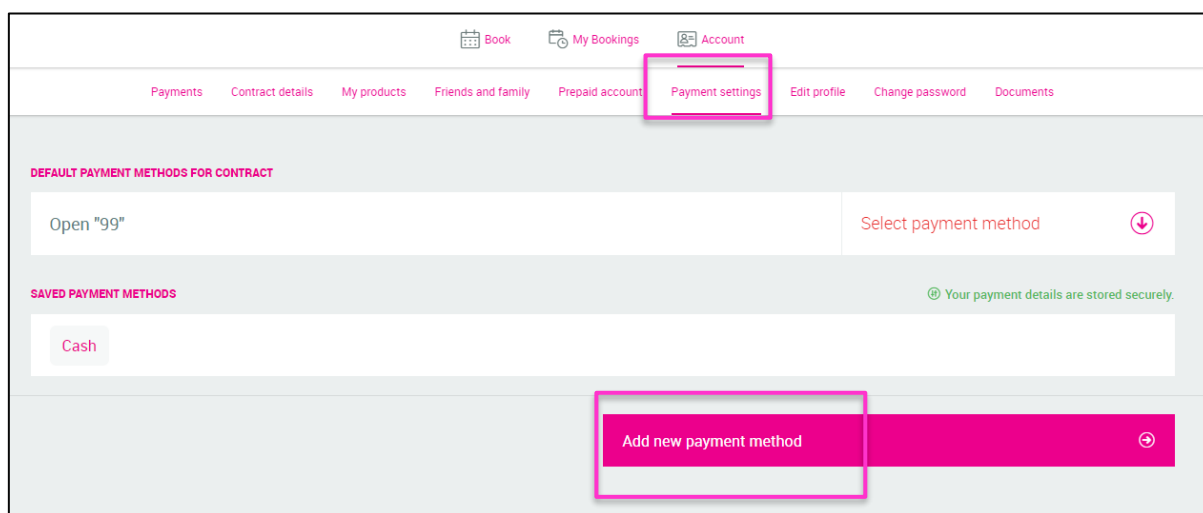


## CLIENT PORTAL (CP2)

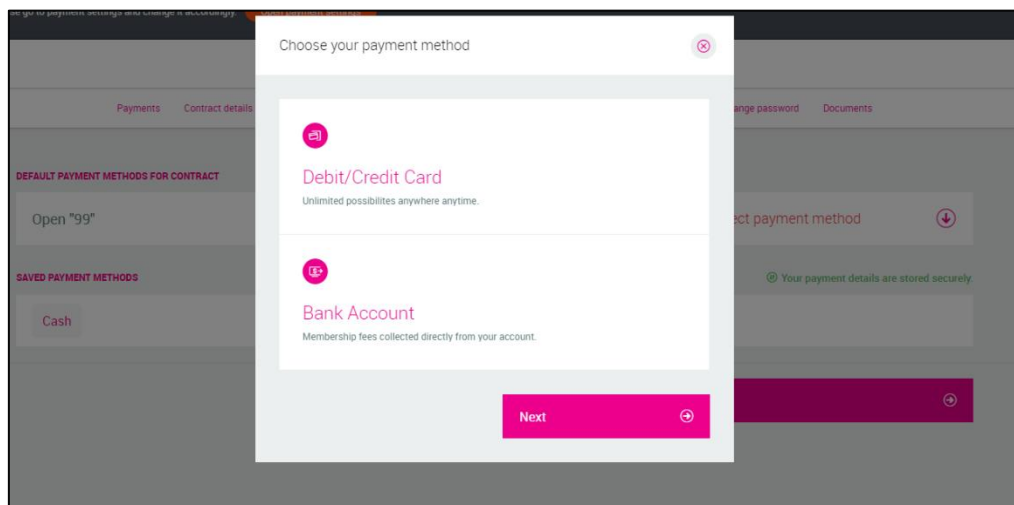
### Payments Wallet

A one-stop-shop for payment sources management. Set up default payment methods, manage your payment sources and pay for club services in a more convenient way.

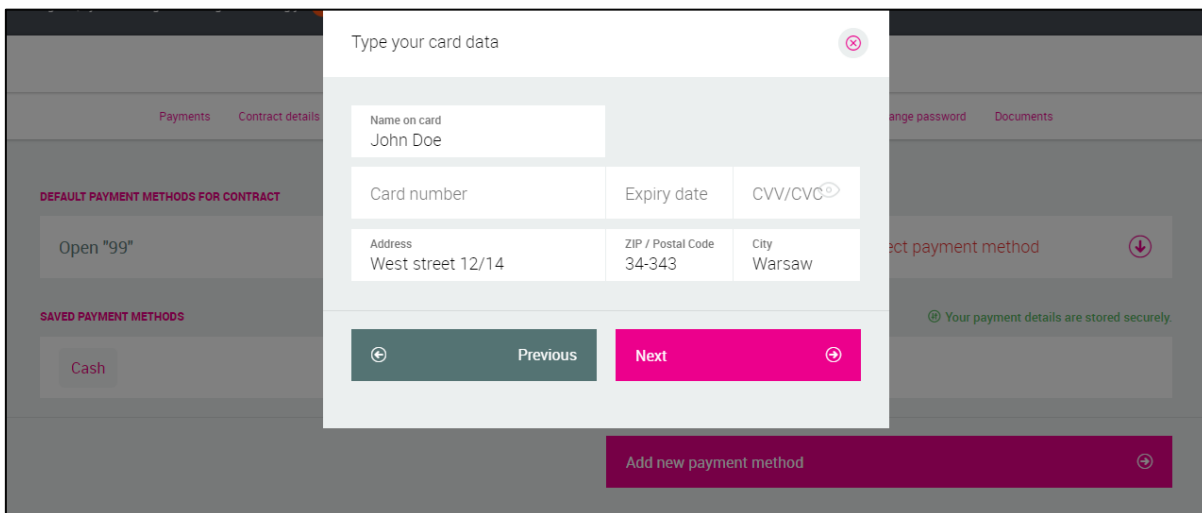
Simply, login to your CP2 account and choose the Account tab. Click on the Add new payment method button.



Select a new payment method type

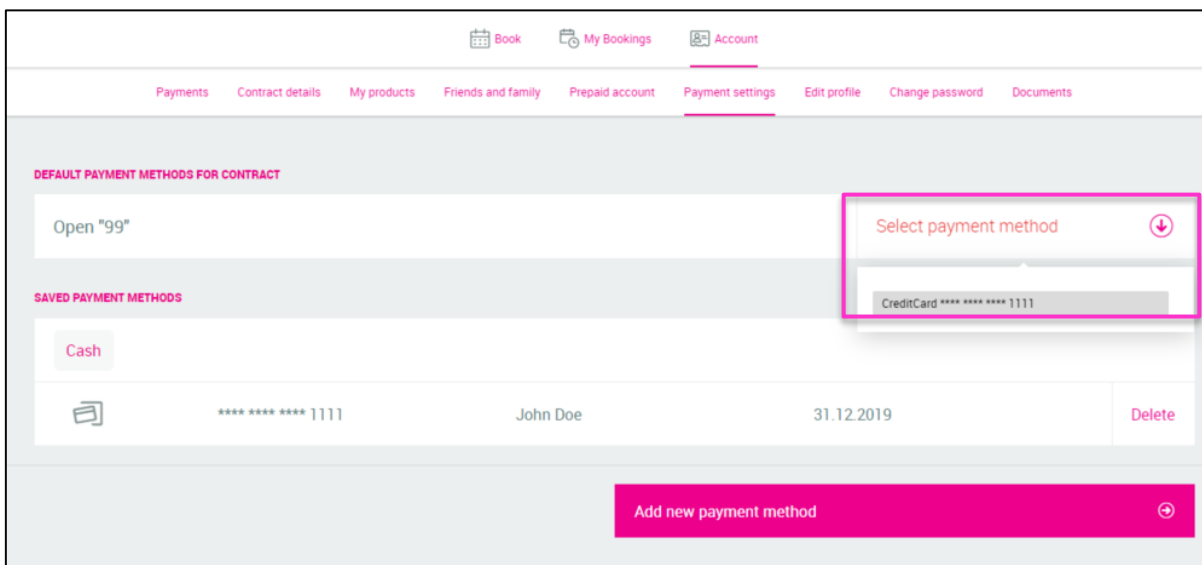


Provide payment source details and click next.



Now you're able to change the payment method of your current contracts.

You can have several active payment methods and you can change your contacts' payment sources on-the-go:

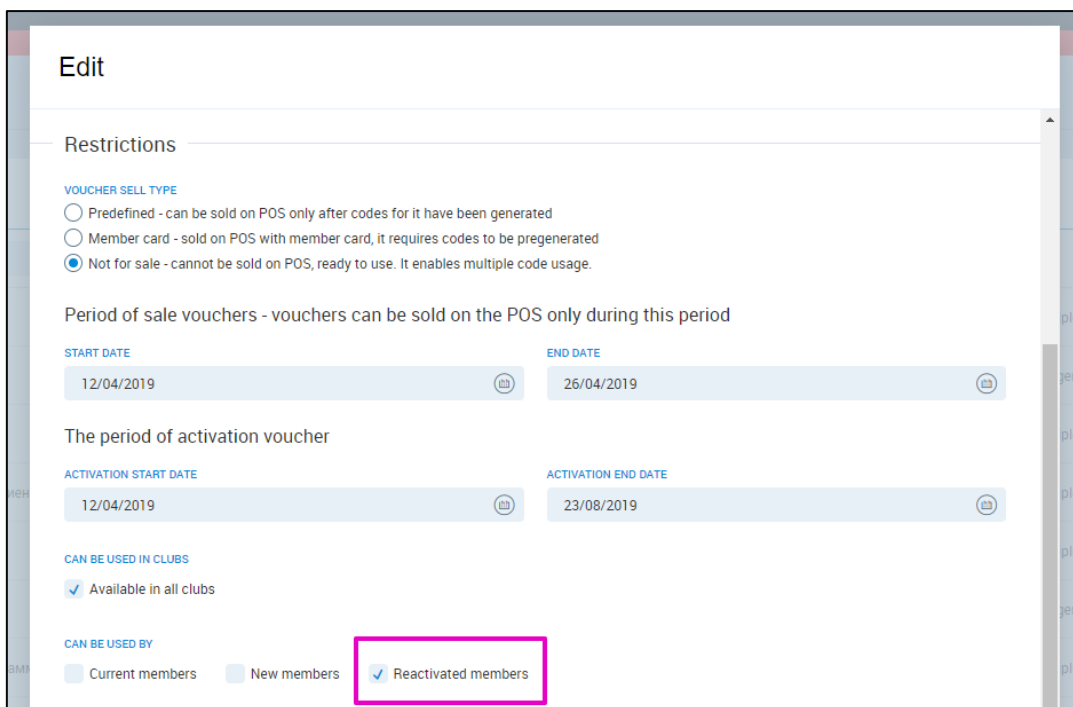




## Vouchers for Contract Renewals

This is a new possibility to use Vouchers for members with ended contract. During contract renewal (signing a new contract via Client Portal) club member can use the voucher.

First, you need to click on this option in PGM -> Marketing Tab->Vouchers and add a voucher that you have created earlier, as you can see here:



**Edit**

**Restrictions**

**VOUCHER SELL TYPE**

- ☐ Predefined - can be sold on POS only after codes for it have been generated
- ☐ Member card - sold on POS with member card, it requires codes to be pregenerated
- ☒ Not for sale - cannot be sold on POS, ready to use. It enables multiple code usage.

Period of sale vouchers - vouchers can be sold on the POS only during this period

**START DATE** 12/04/2019 **END DATE** 26/04/2019

The period of activation voucher

**ACTIVATION START DATE** 12/04/2019 **ACTIVATION END DATE** 23/08/2019

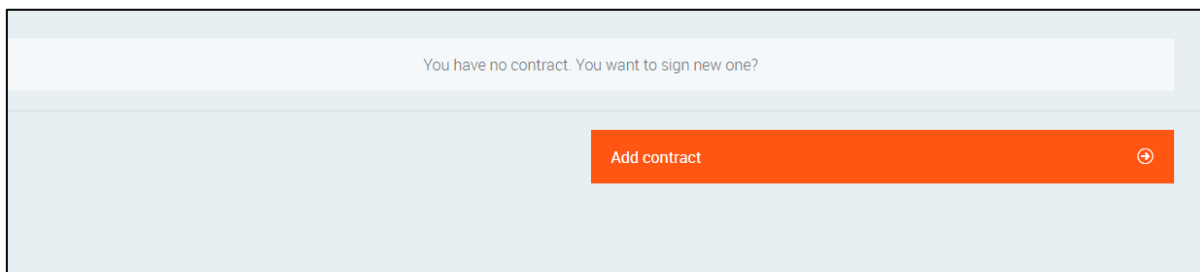
**CAN BE USED IN CLUBS**

- ☒ Available in all clubs

**CAN BE USED BY**

- ☐ Current members
- ☐ New members
- ☒ Reactivated members

After that, this option will be available in the Client Portal.



You have no contract. You want to sign new one?

**Add contract** →

From now on, your contract will look like this

	Your club	Perfect Club
	Valid from	12.04.2019
	Contract type	FitSpace
	Cost	15,00 \$ / 12 months


Your payment for today

Perfect Club FitSpace (366 days) in 2019-04	15,00 \$
Perfect Club Avers5 (31 day) e 2018-08	3,00 \$
NormalFit fee	1,00 \$
<b>Total</b>	<b>19,00 \$</b>

Previous

I have a discount code

Next



Type your discount code in below.

Discount code  
kuWpAB8

Next

	Contract type	FitSpace
	Cost	15,00 \$ / 12 months

**Additional information**

Voucher info  
Voucher for renewals

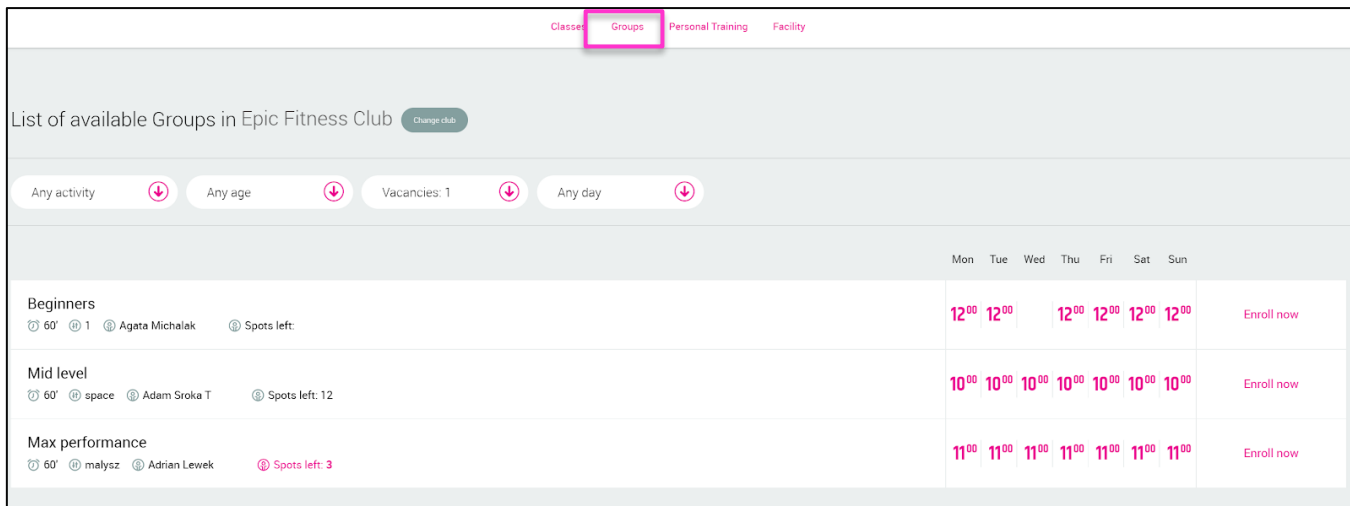
Previous

Cancel discount code

Next

## Simple Contract Creation for Group Users

In the Groups module, a club can set up a special contract for groups enrollment (for instance, swimming, dancing, gymnastics courses) and provide a possibility to select a proper contract during group enrollment on the Client Portal:

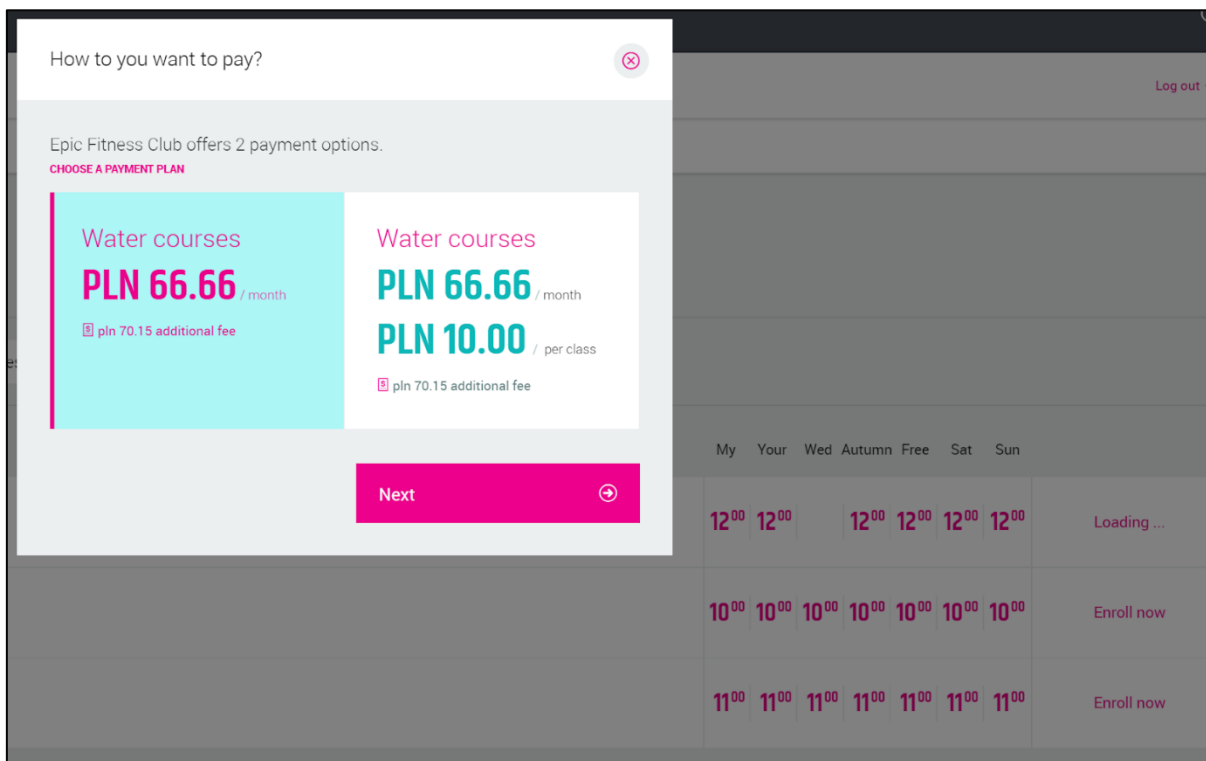


Classes **Groups** Personal Training Facility

List of available Groups in Epic Fitness Club [Change club](#)

Any activity Any age Vacancies: 1 Any day

	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
<b>Beginners</b> 60'  1  Agata Michalak  Spots left:	12 <sup>00</sup>	12 <sup>00</sup>		12 <sup>00</sup>	12 <sup>00</sup>	12 <sup>00</sup>	12 <sup>00</sup>	<a href="#">Enroll now</a>
<b>Mid level</b> 60'  space  Adam Sroka T  Spots left: 12	10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	<a href="#">Enroll now</a>
<b>Max performance</b> 60'  malysz  Adrian Lewek  Spots left: 3	11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	<a href="#">Enroll now</a>



How to you want to pay?

Epic Fitness Club offers 2 payment options.  
**CHOOSE A PAYMENT PLAN**

**Water courses**  
**PLN 66.66** / month  
 pln 70.15 additional fee

**Water courses**  
**PLN 66.66** / month  
**PLN 10.00** / per class  
 pln 70.15 additional fee

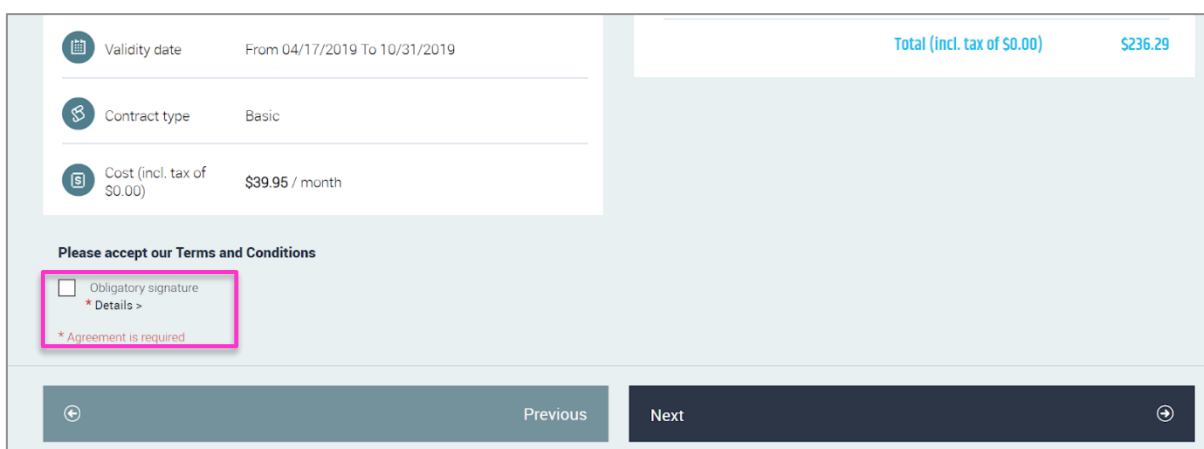
[Next](#)

Log out

My	Your	Wed	Autumn	Free	Sat	Sun	
12 <sup>00</sup>	12 <sup>00</sup>		12 <sup>00</sup>	12 <sup>00</sup>	12 <sup>00</sup>	12 <sup>00</sup>	Loading ...
10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	10 <sup>00</sup>	<a href="#">Enroll now</a>
11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	11 <sup>00</sup>	<a href="#">Enroll now</a>

## Contract Agreement Availability in CP2

In the latest Client Portal version, during registration, we add the possibility for the customer to sign a contract/agreement. Regardless of which Client Portal mode the user used to sign this contract (Client portal, Kiosk or Tablet mode), the document will be automatically saved as a PDF file in the PGM system and Client Portal (User documents section).



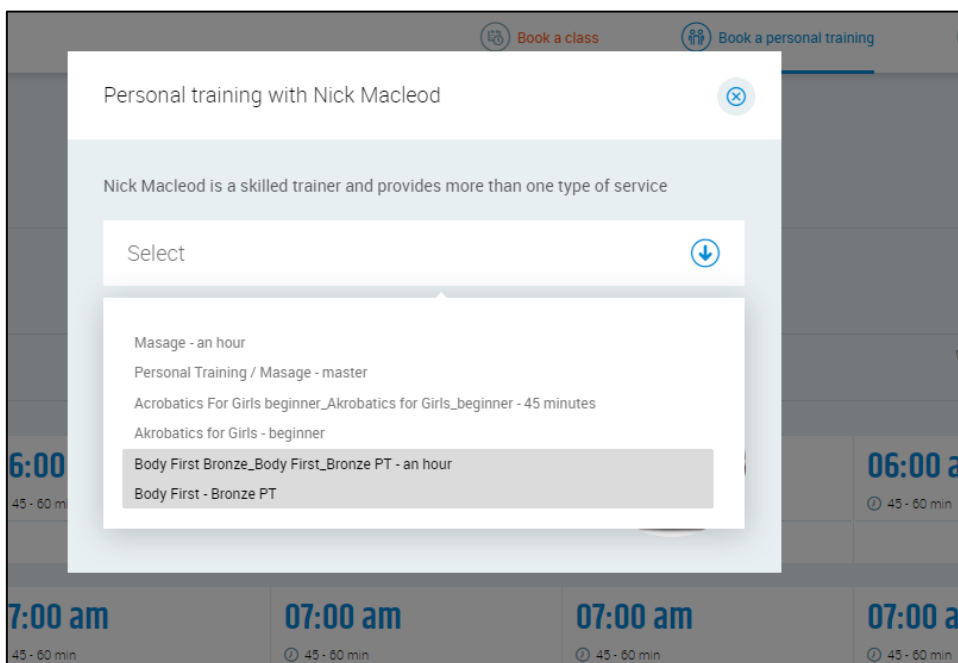
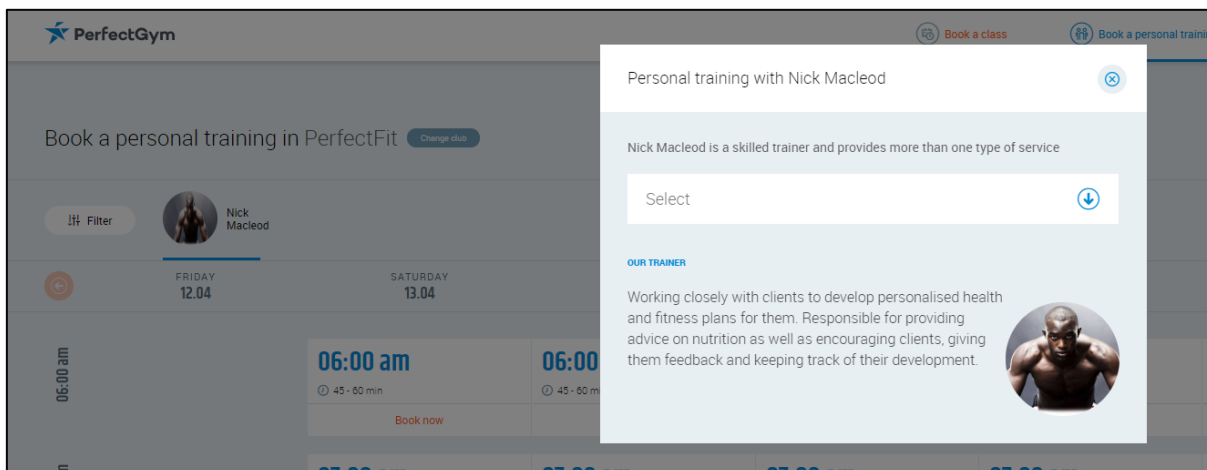
The screenshot displays a registration form with the following details:

- Validity date:** From 04/17/2019 To 10/31/2019
- Contract type:** Basic
- Cost (incl. tax of \$0.00):** \$39.95 / month
- Total (incl. tax of \$0.00):** \$236.29

Below the details, there is a section titled "Please accept our Terms and Conditions" containing a checkbox for "Obligatory signature" with a link to "Details >". A red box highlights this section, and a note below it states "\* Agreement is required". At the bottom, there are "Previous" and "Next" navigation buttons.

## New View of the PT Products

Previously, Client Portal only displayed the Category, Level and Duration of the service within the Personal Training category. In a case when the club offers many different services (massage, SPA, nutrition consultations, etc) or numerous different Personal Training options, it may have caused duplicate options in the dropdown on the screen below.



In our newest version, we show Personal Training Product name in addition to its specific parameters. So, for personal training booking, we show "Personal Training Product Name (1) + Duration (2) + Category( 3) + Level (4)":

Edit personal training

PERSONAL TRAINING NAME \*

Body First Bronze

PRODUCT NAME

Choose an existing product

Body First Bronze\_Body First\_Bronze PT

CATEGORY \*

Body First

LEVEL \*

Bronze PT

DURATION \*

01:00

PRICE

25

VAT

ToChange

Set price per club

BOOKING INTERVAL (MINUTES)

Advanced options and limitations

TRAINER POSITIONS

Trainer X Master Trainer X Fitness Manager X Fitness Coach X PT Trainer X 5 selected

TAXES

ASSIGNED CLUBS

PerfectFit X Perfect Gym 1.0 X Perfect Gym 2.0 X Perfect Gym 3.0 X Perfect Gym 4.0 X Perfect Gym 5.0 X 6 selected

Add to new clubs

APPLICATION AVAILABILITY

ReceptionTablet X KIOSK X ClientPortal X 3 selected

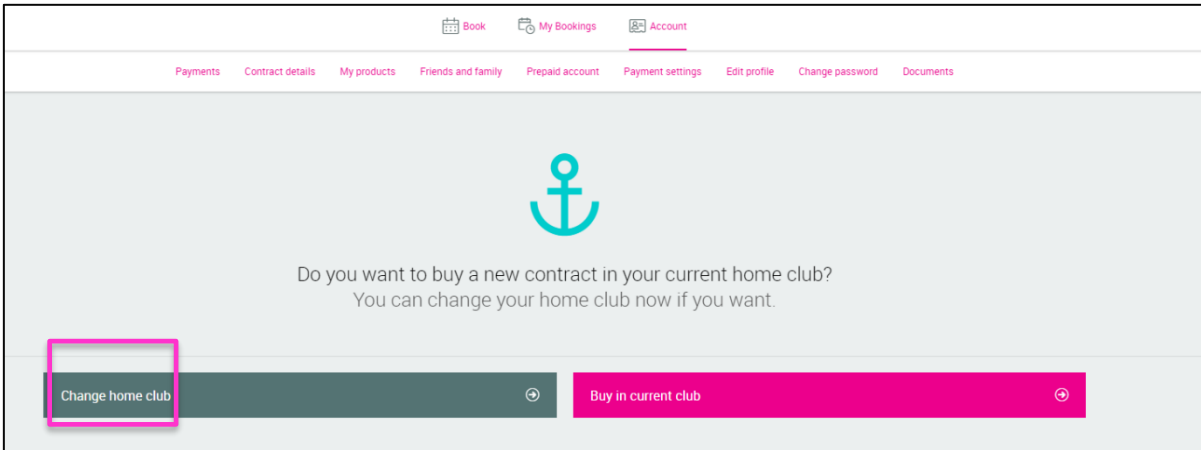
## Adding a new contract in CP2 – selecting of the Home Club

When a member has an ended contract and would like to buy a new one in Client Portal, then the system should allow this member to select their Home Club. Then, the payment plans linked to that selected Home Club will be displayed.

Payments Contract details My products Friends and family Prepaid account Payment settings Edit profile Change password Documents

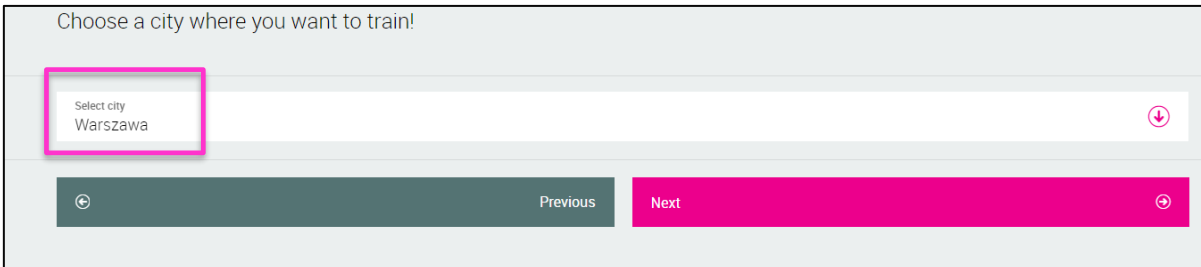
You have no contract. You want to sign new one?

Add contract



The screenshot shows the 'Account' section of the PerfectGym user interface. At the top, there is a navigation bar with links: Book, My Bookings, and Account. Below this is a secondary navigation bar with links: Payments, Contract details, My products, Friends and family, Prepaid account, Payment settings, Edit profile, Change password, and Documents. The main content area features a large teal anchor icon. Below the icon, the text reads: 'Do you want to buy a new contract in your current home club? You can change your home club now if you want.' At the bottom of this section, there are two buttons: 'Change home club' (highlighted with a red box) and 'Buy in current club'.

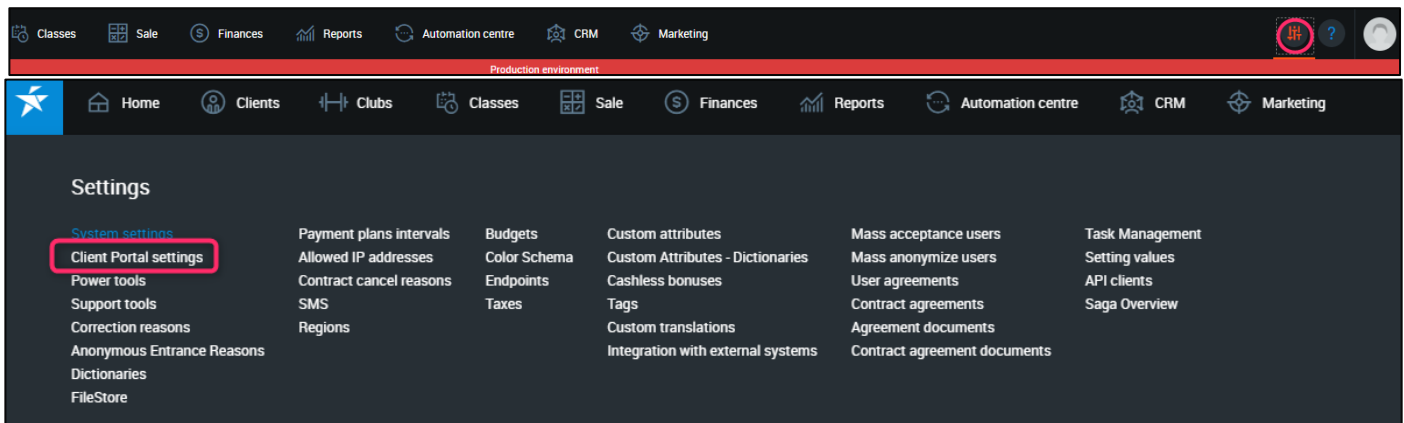
If the user doesn't have any debts from his previous contract, they can select a new club



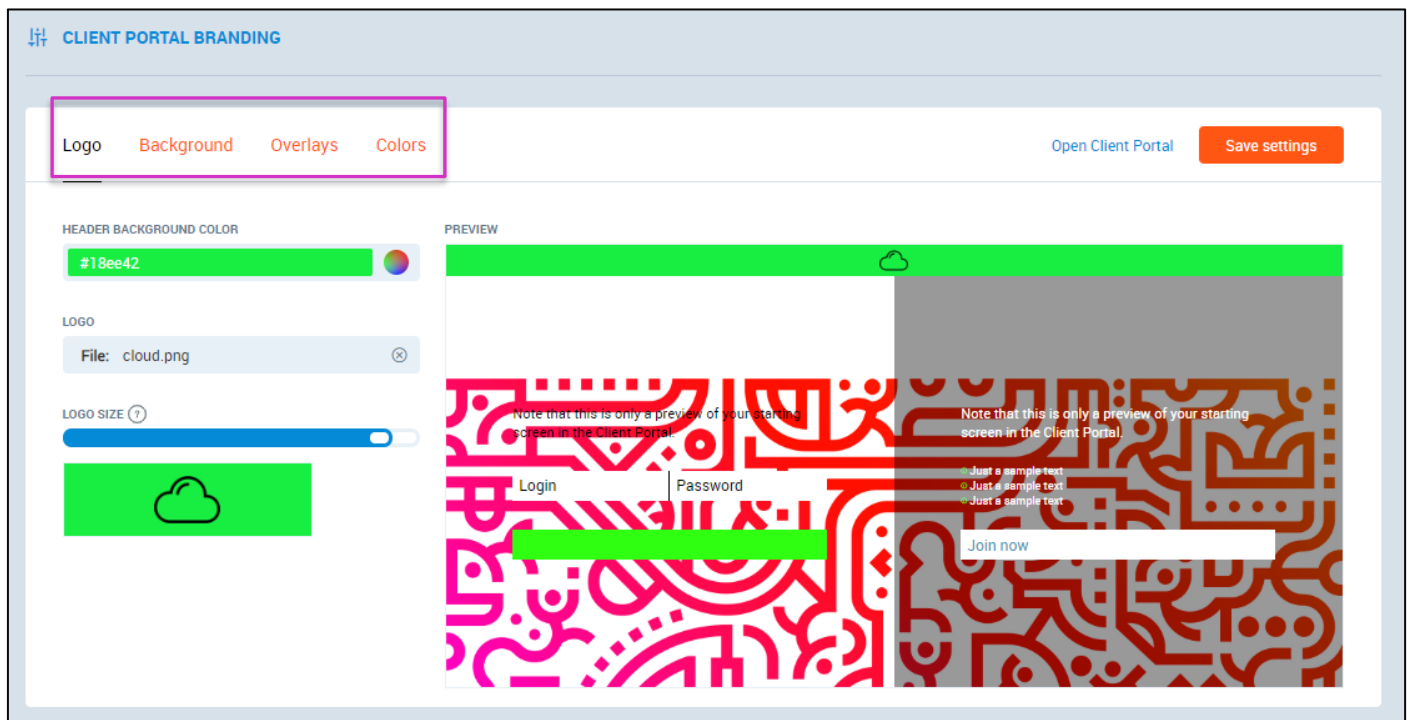
The screenshot shows a screen titled 'Choose a city where you want to train!'. It features a search bar with the text 'Select city' and 'Warszawa' (highlighted with a red box). To the right of the search bar is a downward arrow icon. Below the search bar, there are two buttons: 'Previous' and 'Next'.

### Branding in CP2

In this version of the system, you can adjust Client Portal branding to your preferences. It's very easy! Pick your main and secondary colors, background image and logo. Now, it's up to you how your Client Portal will look like. Change it whenever you like. Go to Settings window in the PGM and click on Client Portal settings.



Then create your own branding.





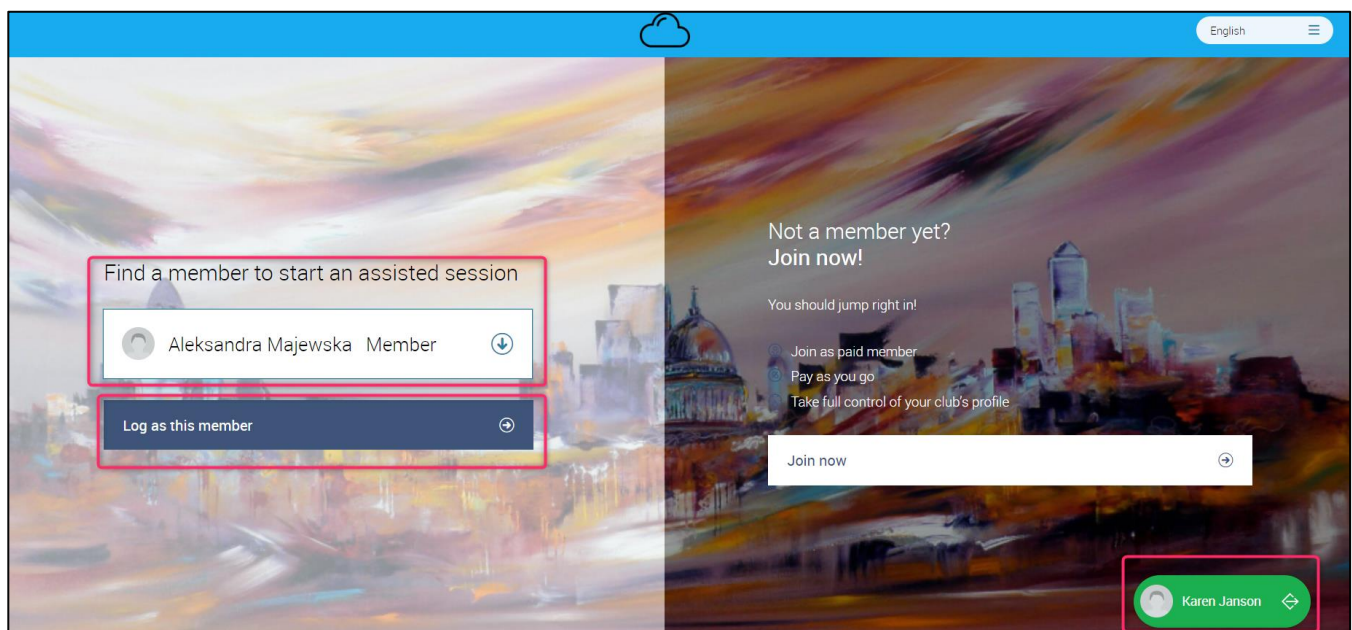
## Employee Tablet Mode

Client Portal now can work as an application for employees to use! You can use it as a reception tablet.

Features:

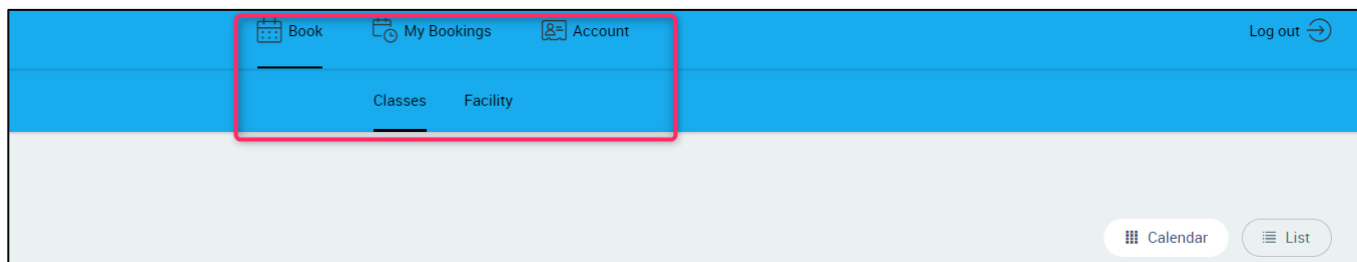
- registering new member on behalf of employee to earn commissions automatically (as consultant)
- entering profile of a member
- booking trainings for a member

In a fact, you can do everything that members can do via CP2. To simplify sales allocation, any employee signed in to the tablet will automatically receive the commission from any contract or service sold on the device.

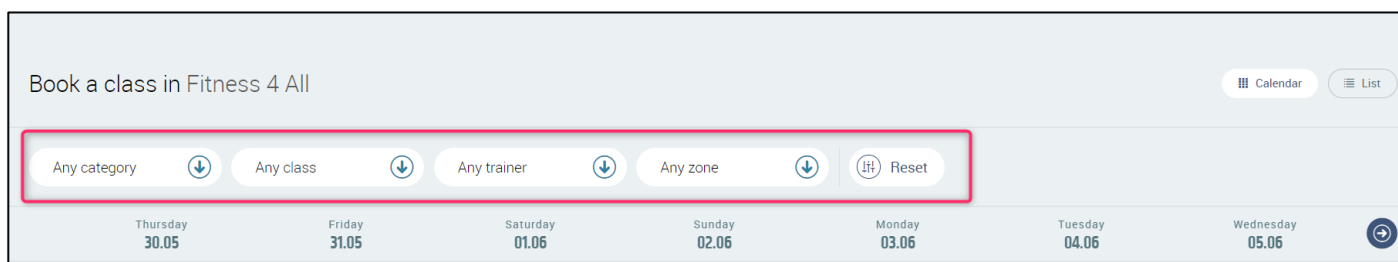


## New Navigation in CP2

We have made Client Portal easier to navigate, making it more intuitive and user friendly.



Also, to make your club members' lives easier, we have implemented extra filters. Members can filter classes shown on the calendar and choose the one they would like to attend.

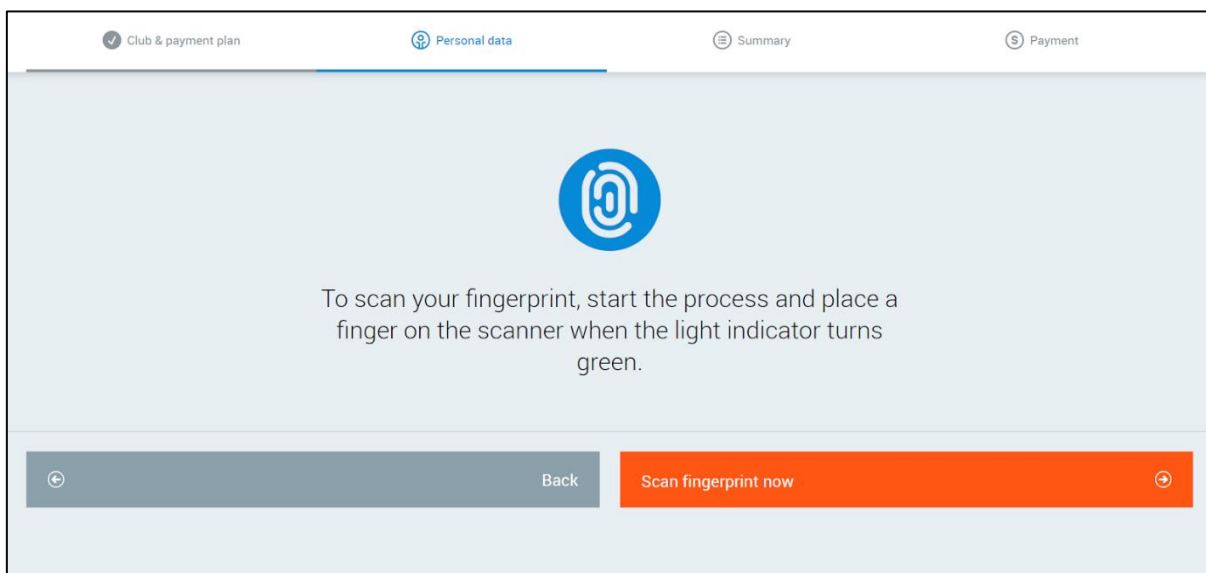


## KIOSK

### Finger Print Enrollment

In the new release, if the club has a PG Kiosk with the Suprema W2 reader installed, a Kiosk could be used for:

Fingerprint enrollment during account creation.



If your club wants to change access control protocols to use fingerprints, users can easily scan and save their fingerprints via kiosk. This way, the club could abandon card usage and set club access control based on fingerprints.

## PerfectGym June'19 Release Notes

Warning! Your club entrance card (RFID tag) will be inactive from XX.XX.XXXX. Please set up your fingerprint for Kiosk login and club entrance. [Set up now](#)

[Book a class/facility](#)
[Book a course](#)
[Personal training booking](#)
[Book a facility](#)
[Reserved classes/facilities](#)
[My products](#)

Book a class/facility in Perfect Club

Classes ☒ Courses
 Any category 
Any class 
Any trainer 
Any zone

Wednesday 17/04
 Thursday 18/04
 Friday 19/04
 Saturday 20/04
 Sunday 21/04
 Monday 22/04

You can also change a member's existing fingerprints by scanning and saving a new print (Account -> Edit profile).

**PERSONAL INFORMATION**

First name  
Donna

Last name  
Great

Personal ID

Gender  
Female

Date of birth  
12/12/1990

**CONTACT INFORMATION**

Country  
Danmark (Denmark)

Select city

Postal code

Address

Additional address

**PHONE & EMAIL**

Phone

Email  
ccss@cddcddc.zxc

### Auto Log out from the Kiosk

If a club uses a PG kiosk just to print tickets for class bookings, there is an option to log out the user automatically after the ticket is printed.

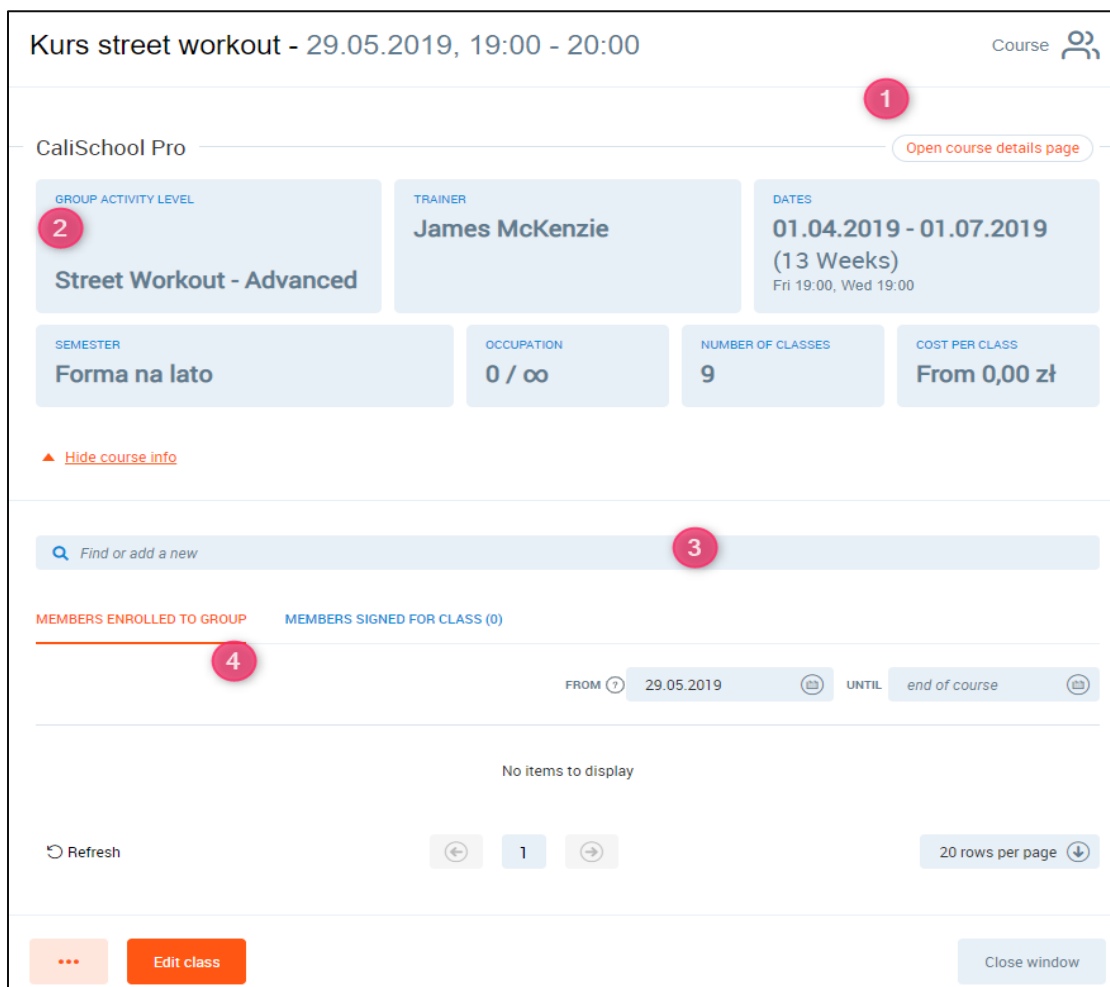
## PGM (Perfect Gym Management)

### Swimming Schools Improvements


For those customers who use our Swimming Schools module, we have prepared some improvements regarding groups management and calendar view.

From this module, you have easy and quick access to course's group settings. Now you can:

1. Go to the course details.
2. Check basic information about the course.
3. Find and add new members to the group or to a specific class.
4. Check which members taking part in given classes are enrolled in the group and which of them are not in the group (i.e. sometimes people go to other classes as a refund)



Kurs street workout - 29.05.2019, 19:00 - 20:00

Course 

CaliSchool Pro [Open course details page](#)

**GROUP ACTIVITY LEVEL**  
Street Workout - Advanced

**TRAINER**  
James McKenzie

**DATES**  
01.04.2019 - 01.07.2019  
(13 Weeks)  
Fri 19:00, Wed 19:00

**SEMESTER**  
Forma na lato

**OCCUPATION**  
0 / ∞

**NUMBER OF CLASSES**  
9

**COST PER CLASS**  
From 0,00 zł

[Hide course info](#)

[Find or add a new](#)

**MEMBERS ENROLLED TO GROUP** **MEMBERS SIGNED FOR CLASS (0)**

FROM 29.05.2019 UNTIL end of course

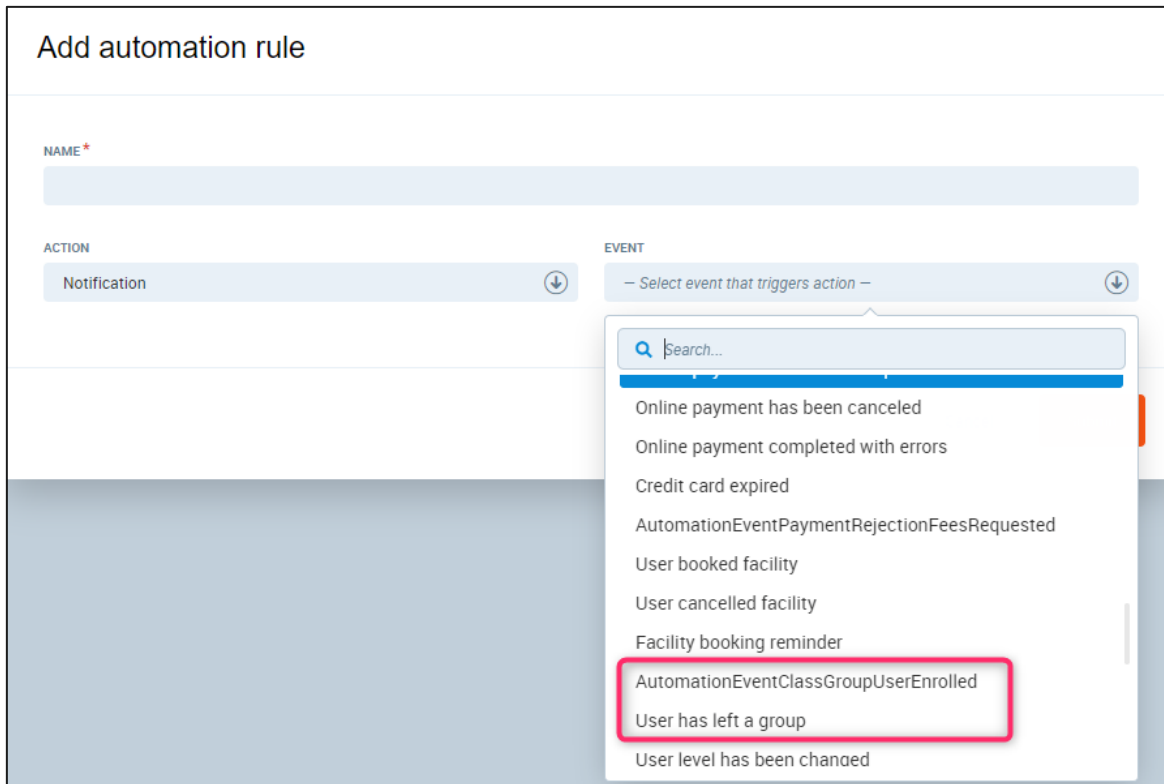
No items to display

Refresh

1 20 rows per page

Edit class Close window

In the newest version, we have added extra notifications to the Automation Centre. New notifications can be sent after a club member joins the group or when they leave it.



The screenshot shows the 'Add automation rule' interface. It includes a 'NAME' field, an 'ACTION' dropdown set to 'Notification', and an 'EVENT' dropdown. The 'EVENT' dropdown is open, displaying a list of events. The event 'AutomationEventClassGroupUserEnrolled' is highlighted with a red box. Other events in the list include 'Online payment has been canceled', 'Online payment completed with errors', 'Credit card expired', 'AutomationEventPaymentRejectionFeesRequested', 'User booked facility', 'User cancelled facility', 'Facility booking reminder', 'User has left a group', and 'User level has been changed'.

NAME \*

ACTION

Notification

EVENT


– Select event that triggers action –

Search...

- Online payment has been canceled
- Online payment completed with errors
- Credit card expired
- AutomationEventPaymentRejectionFeesRequested
- User booked facility
- User cancelled facility
- Facility booking reminder
- AutomationEventClassGroupUserEnrolled**
- User has left a group
- User level has been changed

Also, a group member can be enrolled in the group at a specific date in the future or for a specific portion of the course only.

### Add member to group



**Sebastian Cały**

101000084 13 August 1987

No activity level set

START DATE

05.06.2019

END DATE

20.06.2019

### Choose enrollment option

Create new enrollment

**SW course enrollment**

- SW course
- Payment (0,00 zł per class)

**SW course enrollment + product**

- SW course
- Payment (20,00 zł per class)

**There are some issues with enrolling this member.**

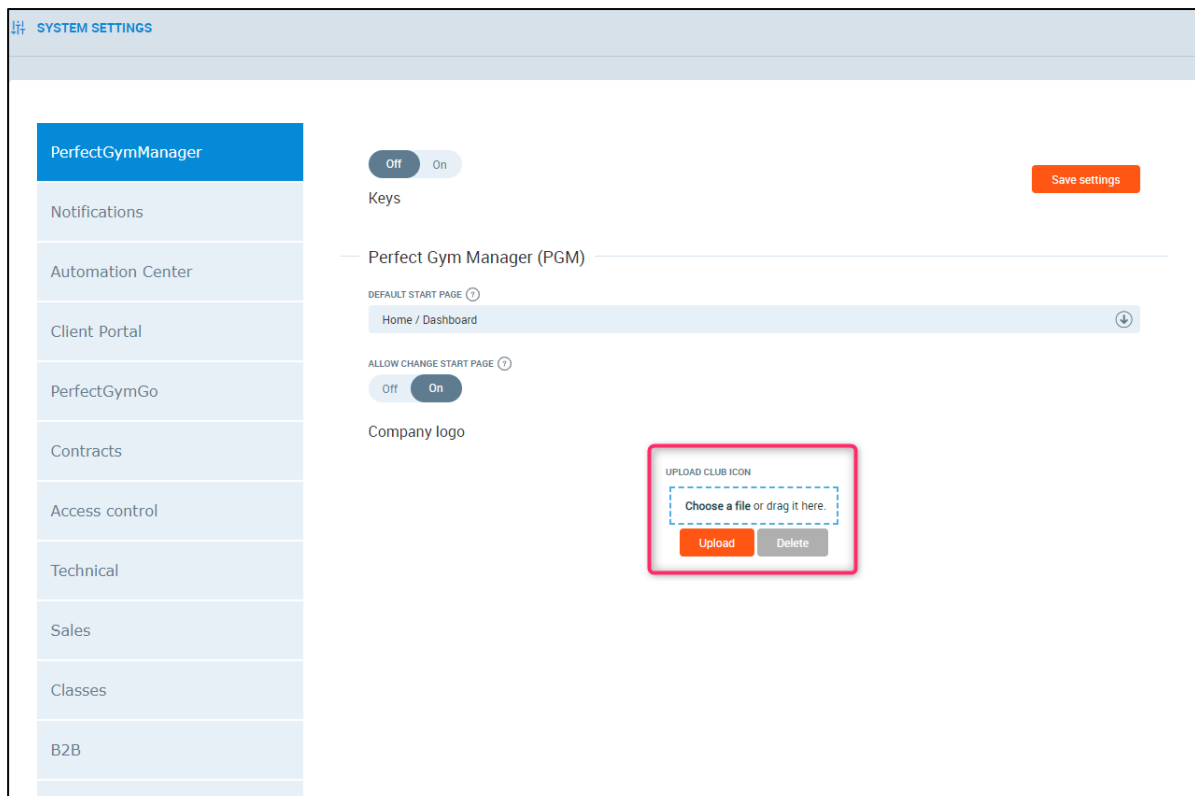
Member does not meet level requirements

☐ Enroll member regardless of these issues

Cancel

## RDLC Documents

In the 4.78 release, you can use our updated predefined document templates. You can now upload your logo to these documents in the System Settings. You can also translate them via our Translations module.






## Invoice Sample:

**Invoice no. 01269/11/2018**

Date of issue: Cap d' Ail, 01 / 11 / 2018

Date of delivery: 01 / 11 / 2018

Payment deadline: 10 / 11 / 2018



**Seller**

2 Place Fitness Club Paul Baronetto  
Avenue Prince Rainier III de Monaco, Chemin des Oliviers  
06-320 Cap d' Ail, France  
NIP: FR50801941725  
Bank Account: 81 1240 6003 1978 0010 6168 6239

**Buyer**

Andre Gordeaux  
12 Rue Bottero 45/9  
06000 Nice, France  
NIP: FR52245532007  
Member no.: 61686239

#	Product / Service name	Quantity	NET price (EUR)	NET value (EUR)	VAT (%)	VAT (EUR)	Gross value (EUR)
1	Membership Open 24/7 - 11/2018	1	99,00	99,00	23	22,77	121,77
2	Towel Service	1	5,00	5,00	23	1,15	6,15

**To be paid: 127,92 EUR**

One hundred and twenty-seven euros, ninety-two cents


Please provide the invoice number in the title of the transfer. Please settle payments on time. If the payment deadline is not met, interest will be charged (Art. 354, 476, 481 K.C.).

## User's Agreement Sample:

**Application form**

Club: Gold's Gym Arlington  
3910 Wilson Blvd  
Arlington, VA 22203, USA  
Tel: +1 703-516-4653  
Email: arlington@goldsgym.com

Member ID: 9230123905  
Consultant: Mike Harrison



**Personal data**

First name: Nancy PESEL: 77020278256

Last name: Boyd Personal ID number: NCS238023056

Date of birth: 02 / 02 / 1977 Gender: ☒ F ☐ M ☐ O Email: nancy.s.boyd@gmail.com

Address: 2821 Carter Street Phone: 618-694-6185

City: Carbondale Postcode: IL 62901

To conclude the Agreement in the case of persons aged between 16 and 18 (minors), the signed form "Consent of the legal guardian" is additionally required. The contract can never be concluded by a person who does not have 16 years old on the day of signing.

**Membership details**

Payment Plan: Off Peak 2019	<b>ONE-TIME PAYMENTS</b>	<b>RECURRING PAYMENTS</b>
Start date: 01 / 01 / 2019	Payment in advance: <b>\$178.87</b>	Membership: <b>\$49.95</b>
Interval charge: Monthly	Phone: <b>\$21.87</b>	Towel Service: <b>\$3.95</b>
Availability: All Clubs	Joining fee: <b>\$29.00</b>	
Availability hours: <input checked="" type="checkbox"/> 24hours <input type="checkbox"/> Limited	<b>SUMMARY: \$334.87</b>	<b>SUMMARY: \$53.90</b>
Payment method: <input checked="" type="checkbox"/> Credit Card		

**Declaration**

**WAIVER AND RELEASE OF LIABILITY AND INDEMNITY:** In consideration of my participation in the activities and use of facilities, exercise equipment or services offered by Fitness One, I understand and voluntarily accept full responsibility on behalf of myself, my minor children and my guests for the risk of injury or loss arising out of or related to my use or their use of the facilities, exercise equipment or participation in exercise programs or other services, including but not limited to the locker rooms, pool, hot tub, machines, weights, cardio equipment, rock climbing wall, basketball courts, racquetball courts, yoga, boxing, group fitness, sauna or tanning beds. Fitness One shall not be held liable to Member/Member's minor children or Member's guest for any injuries, demands, claims, actions or damages arising from injury to Member's minor children or guest's person or property in connection with the use of Fitness One's facilities, services and equipment, whether caused by the active or passive negligence of Fitness One or otherwise, to the fullest extent permitted by law, while Member, Member's minor children or Member's guests are in, upon or about Fitness One premises or using any Fitness One facilities, services or equipment.

MEMBER SIGNATURE: \_\_\_\_\_

## Commissions

To adjust to the needs of our clients, we have introduced changes in the calculation of commission for employees. We propose several methods of calculating commissions:

- Commission for group classes training can be now assigned per classes categories.
- Commission can be calculated for sold products that are allocated to specific employee.
- Commission can be granted for % of contract's value.
- Commission can be granted for % of joining fee.

### Edit commission rule

#### Payment plans

APPLY TO PAYMENT PLANS

All basic payment plans

#### Assigned clubs

☒ Apply to all clubs

#### Assigned employee positions

☒ Apply to all employee positions

#### Commission thresholds

COMMISSION BASE	COMMISSION VALUE
10	100

zł (one time after reaching threshold)

☒ Override

Add threshold

Add new commission table specific for employ

zł per sold contract

zł (one time after reaching threshold)

% of contract membership fee (gross)

% of contract membership fee (net)

% of whole contract value (gross)

% of whole contract value (net)

Cancel

Save

## Add rule

NAME

COMMISSION BASE ?

- ☒ Amount of products sold by employee
- ☐ Net value of products sold by employee
- ☐ Gross value of products sold by employee
- ☐ Amount of products assigned to employee
- ☐ Net value of products assigned to employee
- ☐ Gross value of products assigned to employee

DEPENDS ON OTHER COMMISSION RULE ?

— Select —

Apply to products

PRODUCT CATEGORIES

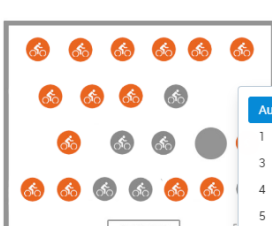
Visit Pass × Food × Personal Trainings × 3 selected

## Spot Booking

In the 4.78 version, you can add an image to the class definition, displaying in the timetable (event details), while booking a class with seat choices.

Trailblazers - 28/01/2019, 02:00 pm - 03:00 pm

▲ Hide facility map



INSTRUCTOR

mar

Marek Nowak

Super Mario

mariusz polecony

Maria Derewecka

Auto-Assign

1

3

4

5

6

7

8

9

10

Enroll

8

Auto-Assign

Auto-Assign

Enroll

Enroll

Enroll

Members signed for class (1/10)

Close window

Send message

Edit class

## Facility Booking

For those who use the Facility Booking module, we have added some changes like:

- Limits that define how many times the facility can be booked. This option can be shared between different enrollment rules:

### Add facility booking

BOOKING AVAILABILITY

No limitations

↓

Edit

Delete

DAILY AVAILABILITY

No limitations

↓

Edit

Delete

BOOKING LIMITATIONS \*

For this rule

Shared limit

Unlimited

Limit reservations per day

Limit reservations per X weeks

Limit reservations per X months

REFUND POLICY \*

Money or product

Make up product

No refunds

REFUND LIMIT TYPE \*

Unlimited refunds

Limit per week

Limit per months

AGE LIMIT

HOW MANY MINUTES BEFORE RESERVATION'S START, BOOKING SHOULD BE BLOCKED?

— Select —

↓

- The minimum notice period can be set in the enrollment rules. It defines how many minutes before reservation's start, booking option should be blocked.

REFUND POLICY \*

Money or product

Make up product

No refunds

REFUND LIMIT TYPE \*

Unlimited refunds

Limit per week

Limit per months

AGE LIMIT

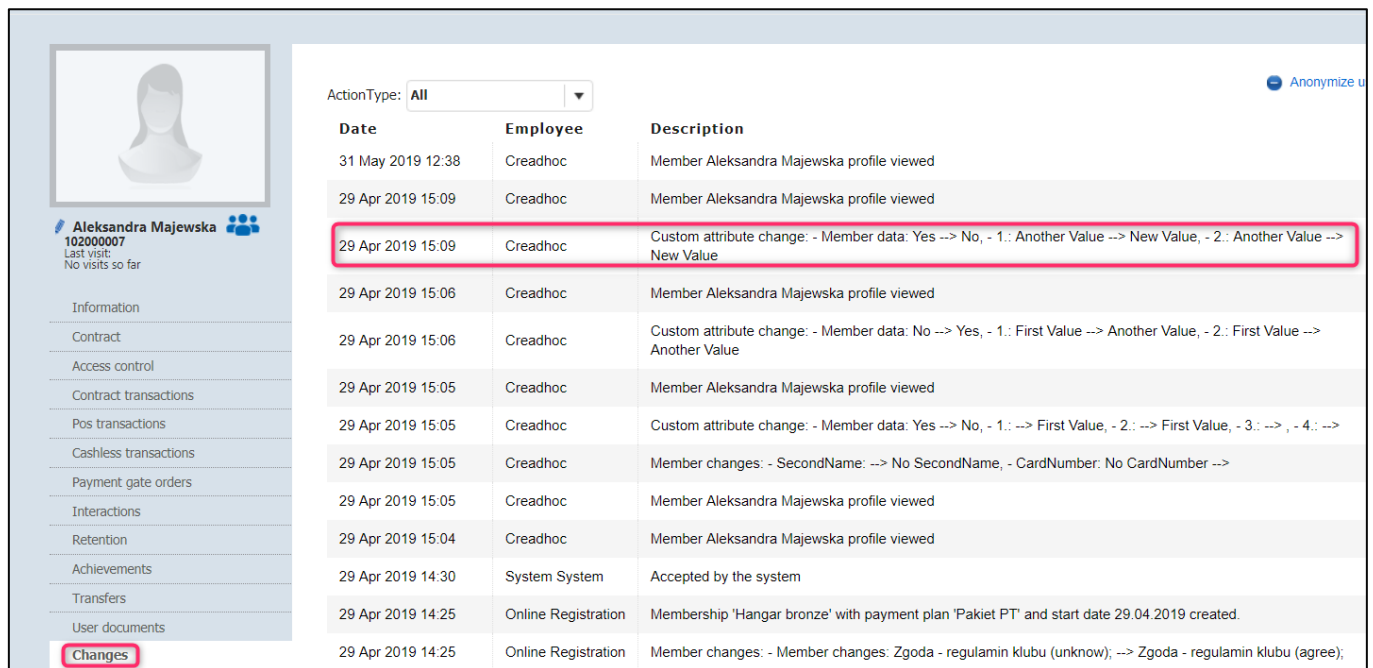
HOW MANY MINUTES BEFORE RESERVATION'S START, BOOKING SHOULD BE BLOCKED?

— Select —

↓

## Changes in Member's Profile

In the newest version, the custom attribute change history is now visible in the "Changes" tab in Member's Profile.



Date	Employee	Description
31 May 2019 12:38	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:09	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:09	Creadhoc	Custom attribute change: - Member data: Yes --> No, - 1.: Another Value --> New Value, - 2.: Another Value --> New Value
29 Apr 2019 15:06	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:06	Creadhoc	Custom attribute change: - Member data: No --> Yes, - 1.: First Value --> Another Value, - 2.: First Value --> Another Value
29 Apr 2019 15:05	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:05	Creadhoc	Custom attribute change: - Member data: Yes --> No, - 1.: --> First Value, - 2.: --> First Value, - 3.: --> , - 4.: -->
29 Apr 2019 15:05	Creadhoc	Member changes: - SecondName: --> No SecondName, - CardNumber: No CardNumber -->
29 Apr 2019 15:05	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:04	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 14:30	System System	Accepted by the system
29 Apr 2019 14:25	Online Registration	Membership 'Hangar bronze' with payment plan 'Pakiet PT' and start date 29.04.2019 created.
29 Apr 2019 14:25	Online Registration	Member changes: - Member changes: Zgoda - regulamin klubu (unknown); --> Zgoda - regulamin klubu (agree);

## Automation Center

The new release has some new features and improvements in Perfect Gym Automation Center (AC). These changes mainly relate to the three following areas within the AC.

- **New Events**

We have added new events that are primarily related to our new modules for Swimming Schools and Facility Booking. Events are specific changes made in the PerfectGym system that happen in a member/customer context. When an event takes place, it triggers another action such as a notification.

The list of New Events:

1. User has left a group
2. Automation Event Class Group User Enrolled
3. Automation Event Class Group User Signed Out
4. Personal Training Started

### Add automation rule

NAME\*

reminder

ACTION

Notification

EVENT

Facility booking reminder

Conditions

MATCH TYPE

Match all

Match any

💡 There's no conditions. Try to add new one.

Add condition

Action details

CHANNEL

☒ E-mail
☐ SMS

Cancel

Submit

- **Tokens**

Tokens can be used to set specific conditions that need to be fulfilled in order to trigger a specific action. For example, the Facility Booking Reminder should fire only when a facility is booked at a specific club, not all clubs. These tokens can also be used as tags in the Notification Content.

### Add automation rule

ACTION

Notification

EVENT

Facility booking reminder

Conditions

MATCH TYPE

Match all

Match any

TOKEN	CONDITION	VALUE
[CLUB_NAME]	Equals	Club1

Tokens can be set within an automation rule as tags:

### Content template

SUBJECT

TEMPLATE

– Default template –

CONTENT

Tags:

USER\_FIRST\_NAME

USER\_LAST\_NAME

USER\_NAME

USER\_NUMBER

USER\_NUMBER\_QRCODE

USER\_HOME\_CLUB\_NAME

CLUB\_NAME

CLUB\_ZONE\_NAME

FACILITY\_BOOKING\_START\_DATE

FACILITY\_BOOKING\_END\_DATE

FACILITY\_BOOKING\_START\_TIME

FACILITY\_BOOKING\_END\_TIME

USER\_AGE

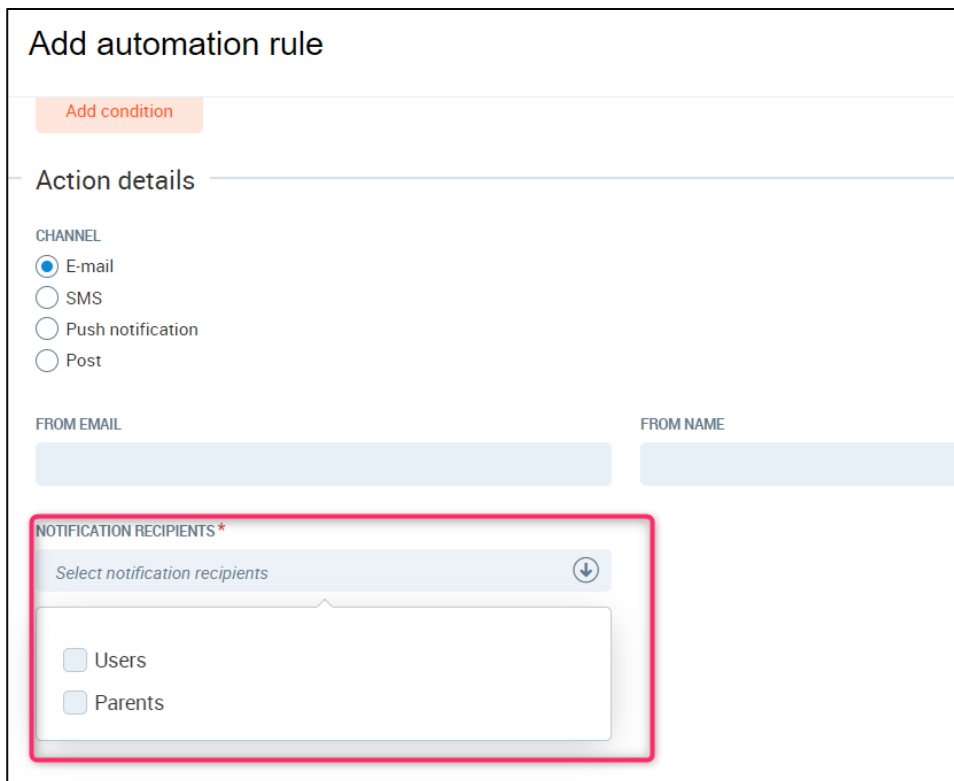
Cancel

Submit

### • New Recipients

We added a New Recipients option to the existing events in order to ensure that notifications are delivered to the right clients related to these events.

Recipients set within an automation rule:



**Add automation rule**

**Add condition**

**Action details**

CHANNEL

☒ E-mail

☐ SMS

☐ Push notification

☐ Post

FROM EMAIL

FROM NAME

**NOTIFICATION RECIPIENTS\***

Select notification recipients

☐ Users

☐ Parents

## SOMETHING MORE...

### OpenID Connect Integration

OpenID Connect is essentially a standard of Single Sign On authentication. You are probably logged into many applications using your Facebook or Google account. Here, for example, Facebook is serving as an identity provider that verifies it is really you who logged in. Other applications can use this knowledge (if you permit them) to identify you, and effectively, log you in without the hassle of making a new specific account. Now, the club member who has an account in PG will be able to sign in to our client's applications or web services using his or her PG credentials.

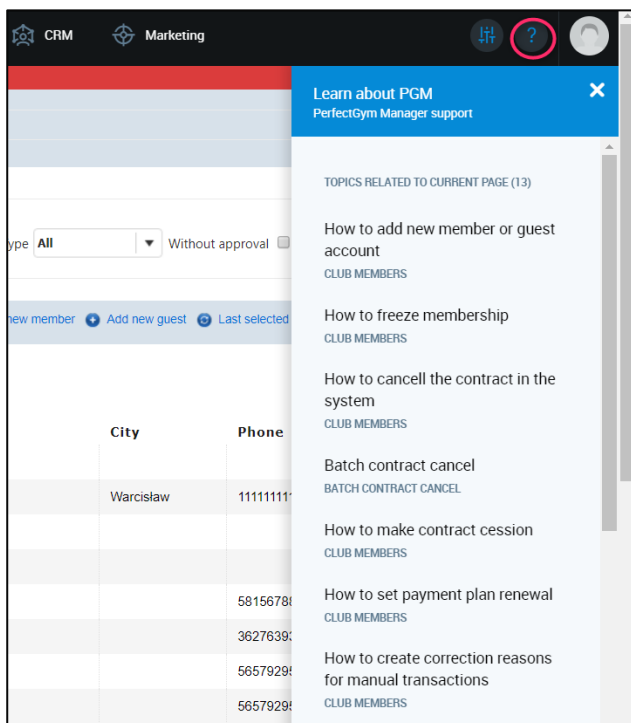


### MyZone Integration

If clients choose to enact our new integration with MyZone, every new account created in our system will also be created in MyZone (or connected to an already existing account in MyZone's system).

### Knowledge Base

Not all of you know that we constantly work on our Knowledge Base to compile all necessary instructions in one place. Now, getting information or answers to your questions will be easier and quicker than ever! You can access Knowledge Base articles directly from PGM. When you click on the "?" icon, the user will now longer be redirected to KB. Instead, the sidebar with relevant topics will appear on the left hand side.



### Configuration of the Google Tag Manager & Google Analytics

The newest version of our software can configure and integrate Google tools like Google Tag Manager & Google Analytics to Client Portal. Now, you can check the client's behavior and get the feedback what are they looking for.

To use this possibility, you need to send the request to our Support Team.

**New Mobile App PGG2**

As you probably already know, the new PerfectGym App is coming! We will transition the current version to the new one to meet all your expectations.

What do we offer? [Click here to check it!](#)



Thank you for your time.

If you have any suggestions please, contact us: [CS\\_global@perfectgym.com](mailto:CS_global@perfectgym.com)

Perfect Gym Team.