



**Perfect Gym**

**Release Notes June'19**

**ver. R78**

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## INTRODUCTION

Dear Customers,

As an innovative tech company, we are improving our products every day to meet your needs as well as to keep up with the newest technologies. Therefore, we would like to inform you that it's time to update Perfect Gym software to the newest version (**4.78**) that offers new customer experience and functionalities to help your business grow.

### Date

You can expect system version changes between 12.06 – 21.06.2019.

Please, check below what we have changed and improved.

All the best,

Perfect Gym Team.

**Current version**

Quick tip on how you can check your current system version.



Before you login to the Perfect Gym Management (PGM) take a look at the bottom of the page.

## Let's get started. Log in to PGM

USERNAME

PASSWORD

**Log in**

Remember me

[Forgot your password?](#)

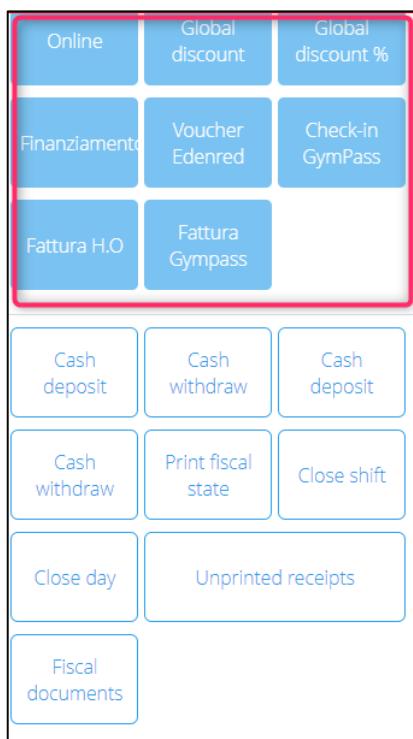
[← Go back to list](#)

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## POSWEB

### New Payment Methods

Due to popular demand, we now provide far more (up to 15) custom payment methods on the POS stations.

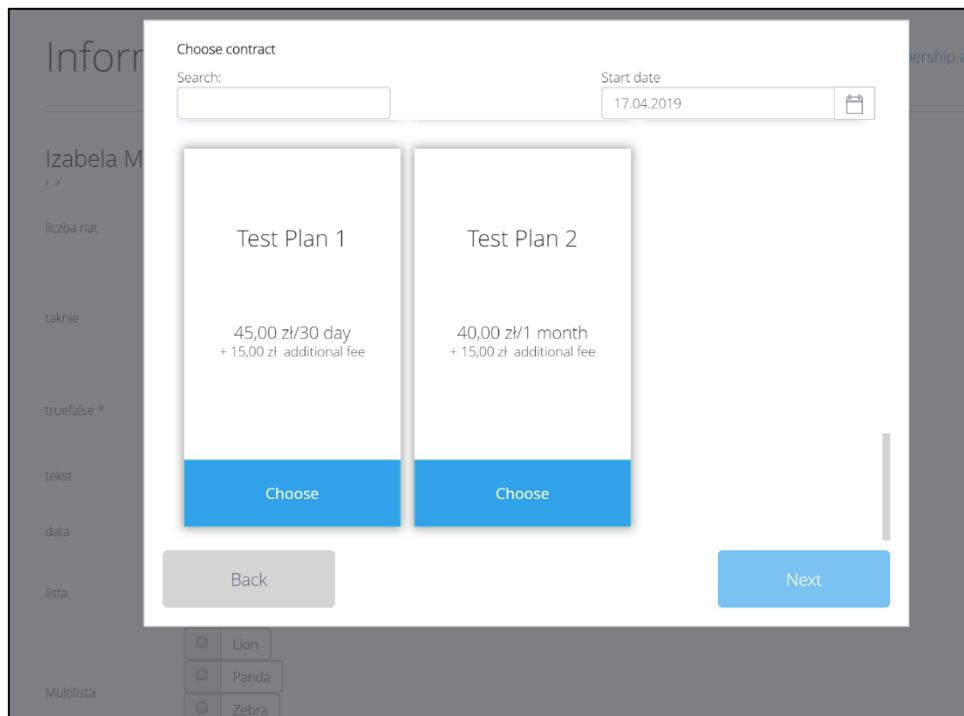


### Extended Contract Management

We now allow contract management for Courses (Groups) in the PosWeb module.

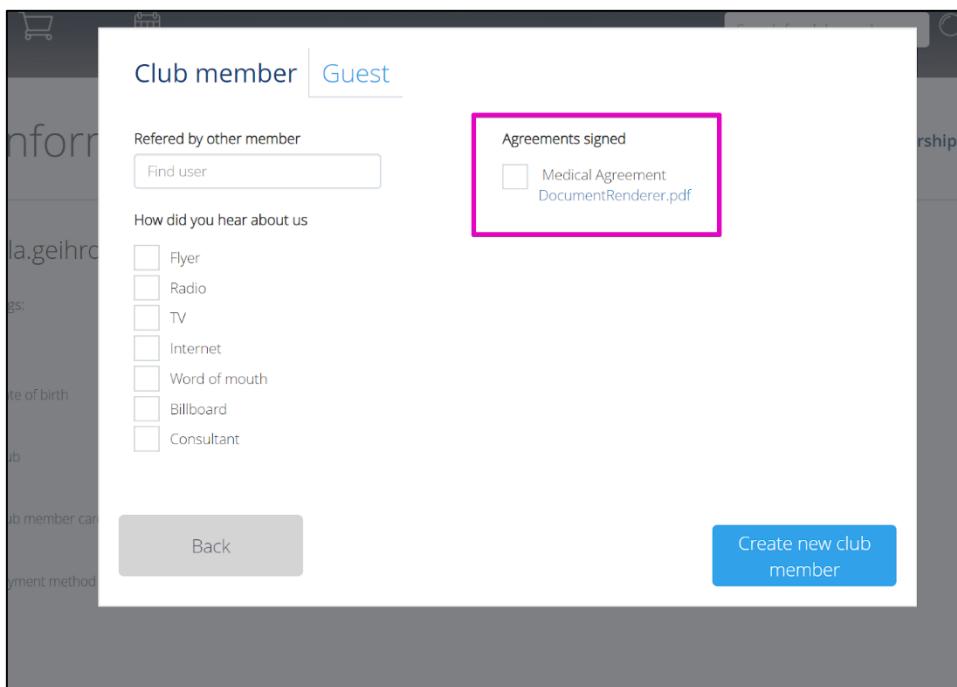
In particular, the newest version covers the following options:

- Displays only available contracts during contract creation, change, update for course enrollment.
- Provides better support of contract settings: no possibility to extend or upgrade a contract if contract settings in PGM do not permit it.



## Member Account

This change will help you verify club members' documents. While adding a new club member via POS, if the user agreement is available on POS, there will be a checkbox instead of a dropdown list with True/False values. If the user agreement has an attachment, this document can be opened in a new tab.



Club member Guest

Referred by other member

Find user

How did you hear about us

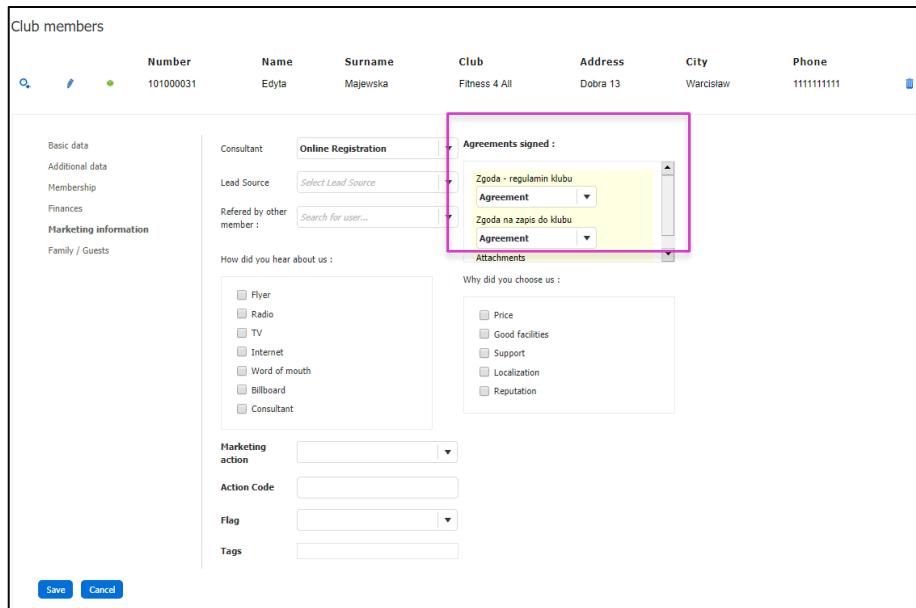
Flyer  
 Radio  
 TV  
 Internet  
 Word of mouth  
 Billboard  
 Consultant

Back Create new club member

Agreements signed

Medical Agreement  
DocumentRenderer.pdf

Furthermore, you can have a quick preview of the attached files also in the PGM system on the Club Member Account under the Marketing Information tab.



Number	Name	Surname	Club	Address	City	Phone
101000031	Edyta	Majewska	Fitness 4 All	Dobra 13	Wardzlaw	1111111111

Basic data  
Additional data  
Membership  
Finances  
**Marketing information**  
Family / Guests

Consultant: Online Registration  
Lead Source: Select Lead Source  
Referred by other member: Search for user...  
How did you hear about us:  
 Flyer  
 Radio  
 TV  
 Internet  
 Word of mouth  
 Billboard  
 Consultant  
Marketing action  
Action Code  
Flag  
Tags

Agreements signed:  
Zgoda - regulamin klubu  
Agreement  
Zgoda na zapis do klubu  
Agreement  
Attachments

Why did you choose us:  
 Price  
 Good facilities  
 Support  
 Localization  
 Reputation

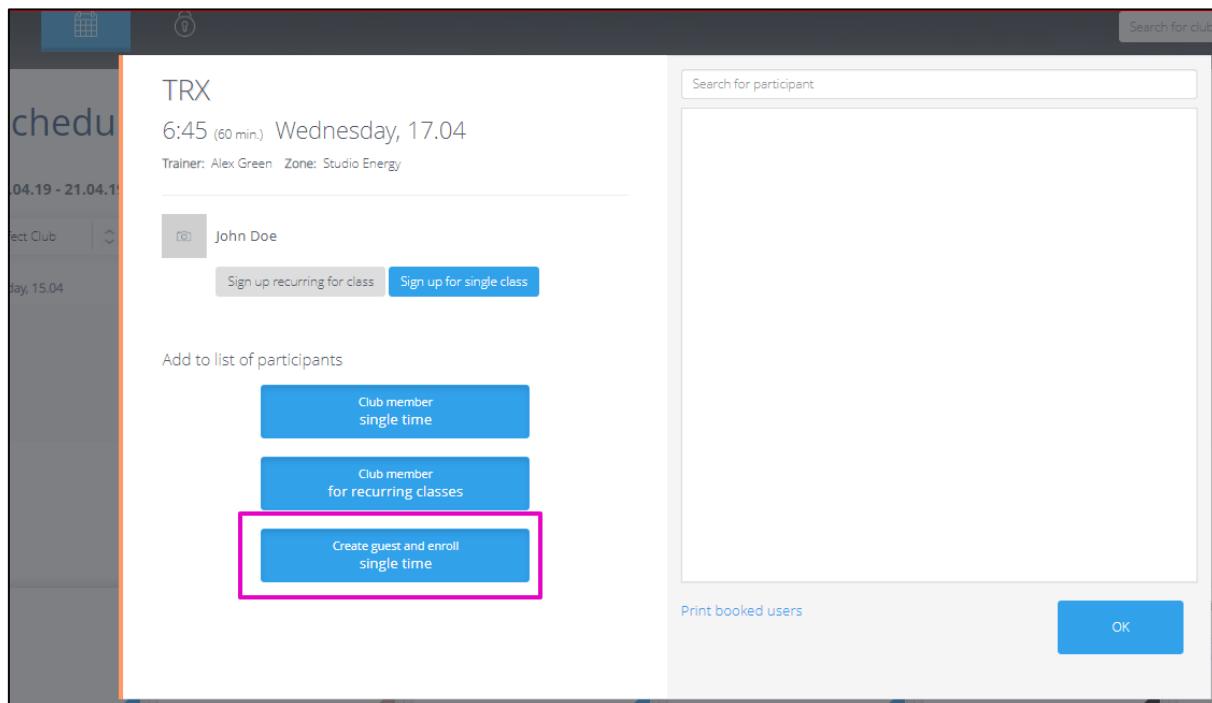
Save Cancel



To find some tips on how to add user agreements, click [here](#)

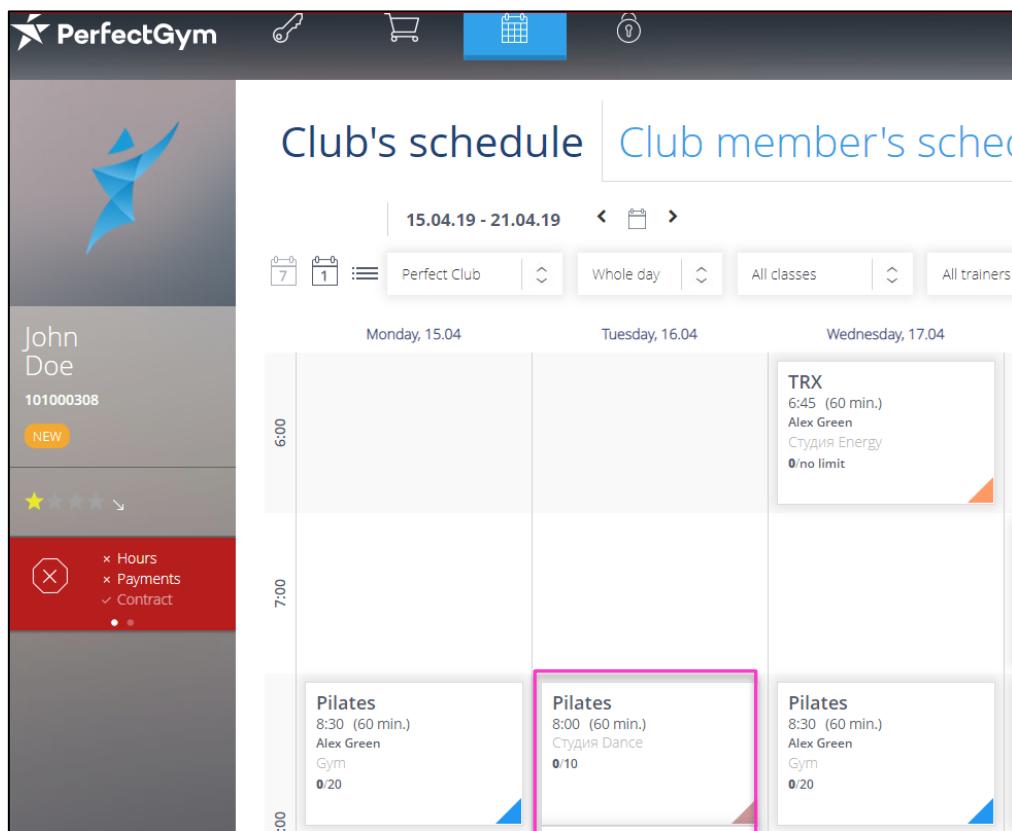
## Adding a Guest during Class Enrollment Process

From now on, you will be able to create a guest account during class enrollment. This is a similar option to the standard POS guest account creation on the POS Access Control screen's left panel.

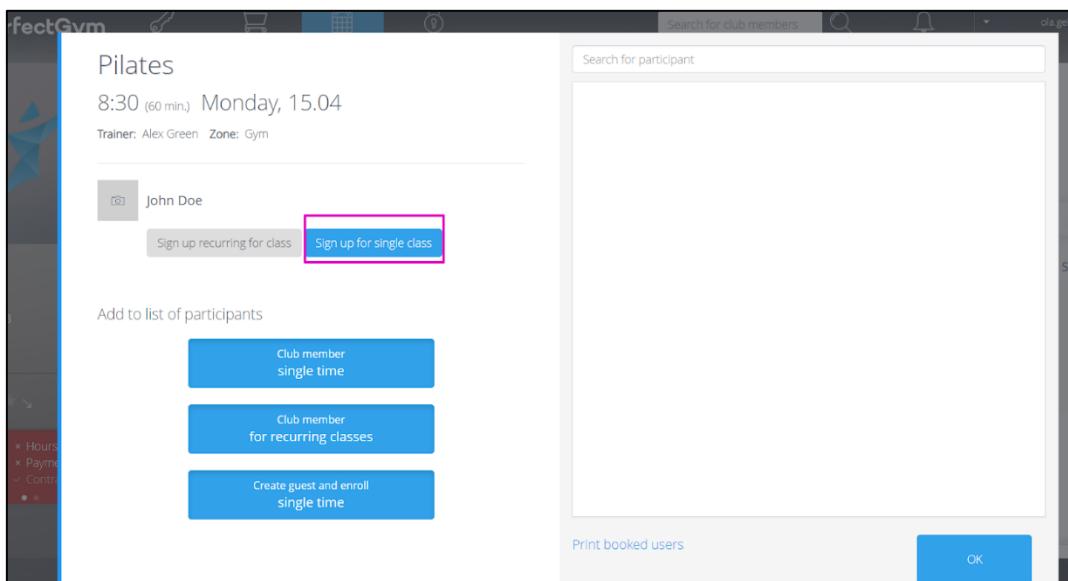


## Auto Print Ticket when Enrolling to Class

In the new 4.78 version, you can print the ticket for your classes. In PosWeb, when you sign up for a single class, the receipt/ticket will be automatically printed and class attendance updated.

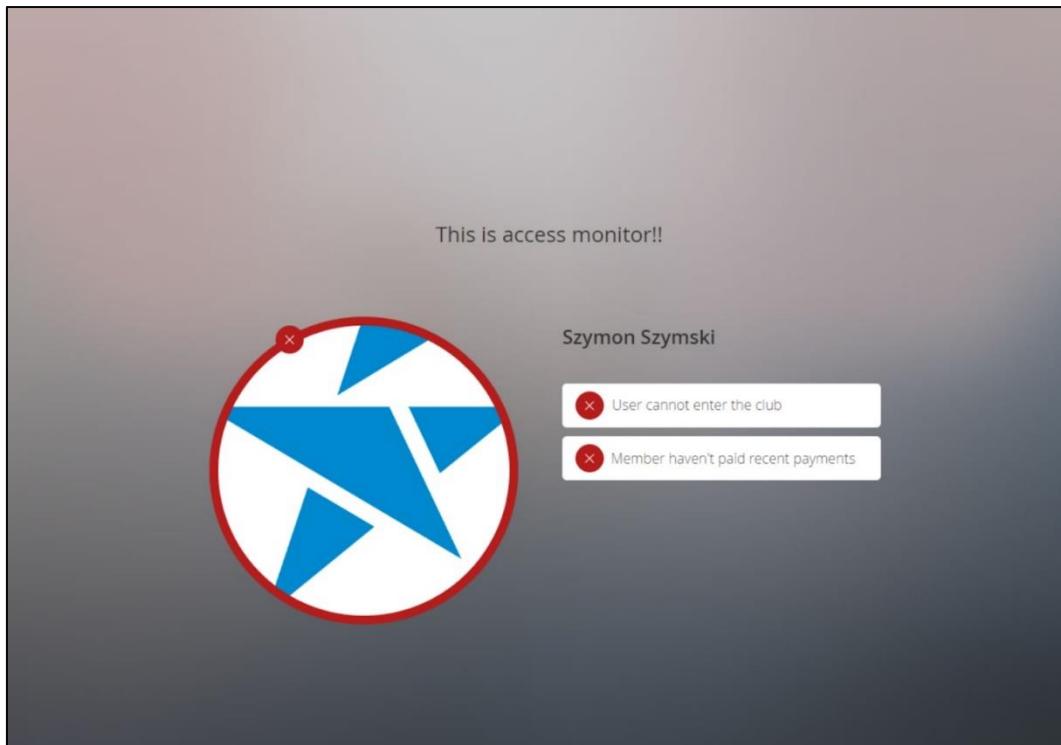


The screenshot shows the PerfectGym PosWeb interface. On the left, a sidebar displays member information: John Doe, ID 101000308, with a 'NEW' status, a 4-star rating, and a note about a contract. The main area shows a 'Club's schedule' for the week of April 15-21. A pink box highlights a 'Pilates' class on Tuesday, April 16, at 8:00 AM. This class is taught by Alex Green at the Gym, with 10 spots available. To the right of this highlighted class, a 'TRX' class is listed for Wednesday, April 17, at 6:45 AM, also taught by Alex Green at the Gym, with no limit on spots.



### Access Monitor

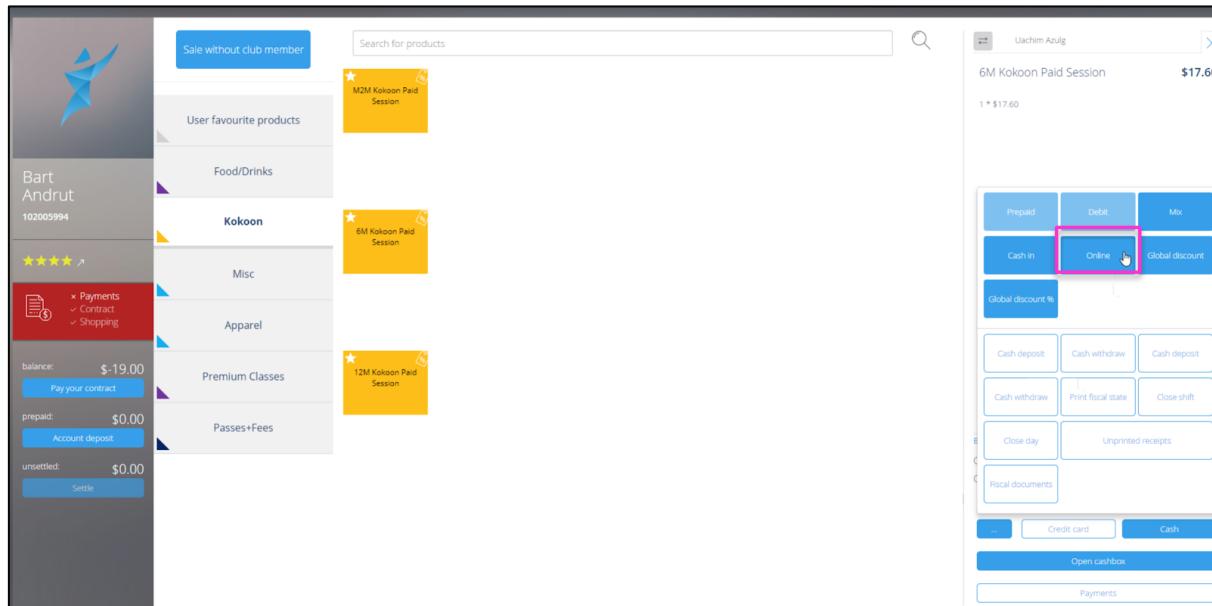
You now have the possibility to add a sound for successful club access and for denied access (for PosWeb and Access Monitor). Thanks to this added sound signal during a card scan, reception can quickly respond if someone has club access issues.

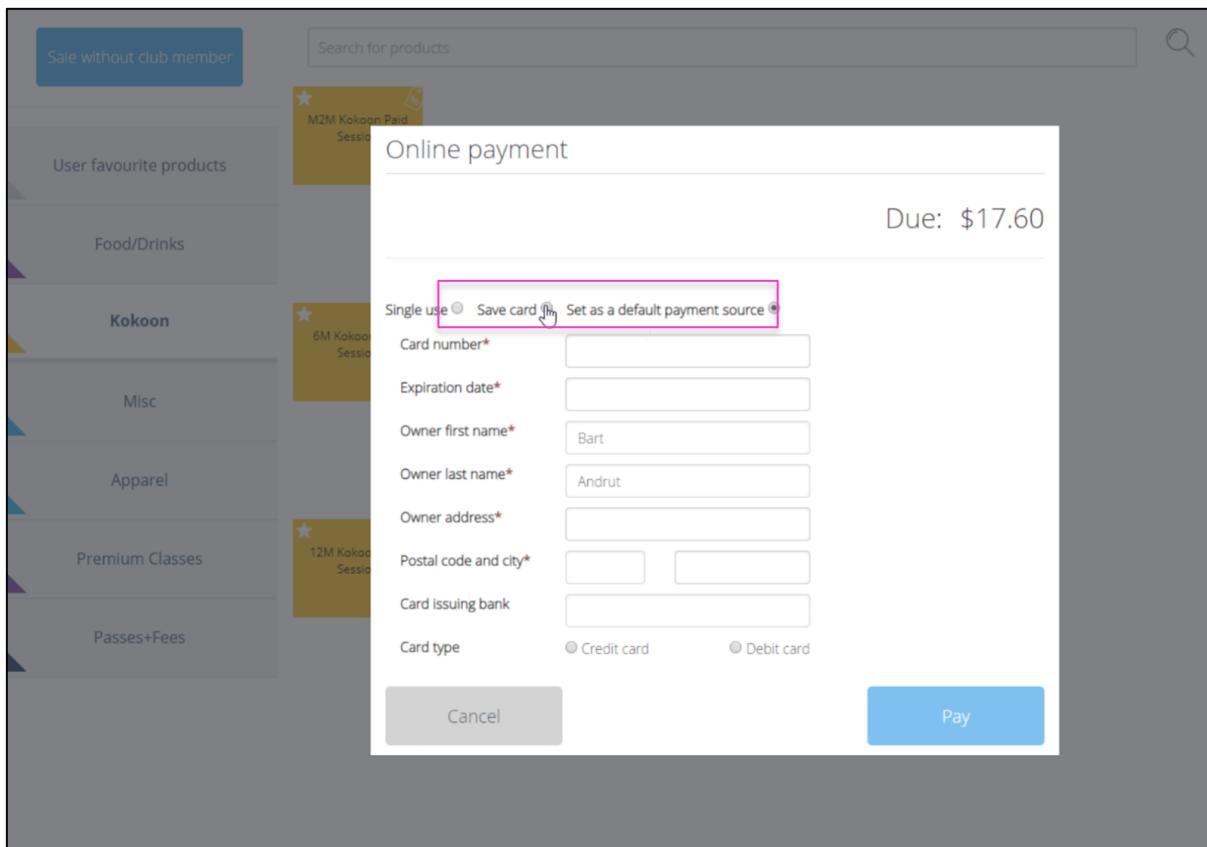


## Posweb Online Payment

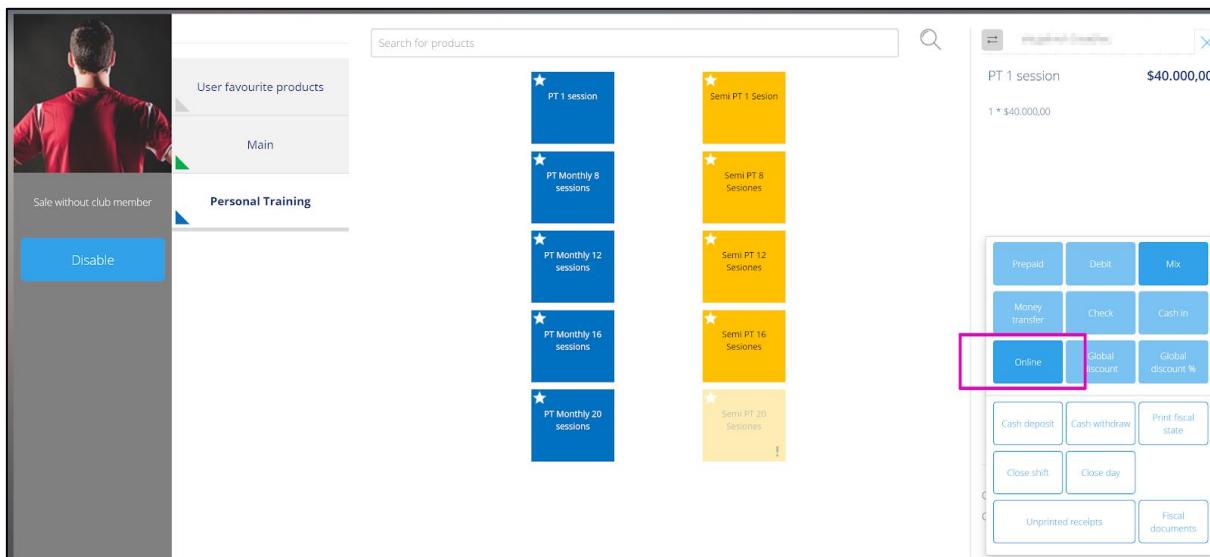
In this new release of PosWeb, a receptionist will have better management tools to source payments for club members, guests, and anonymous sale (sale without a club member).

Online Payment option for members:



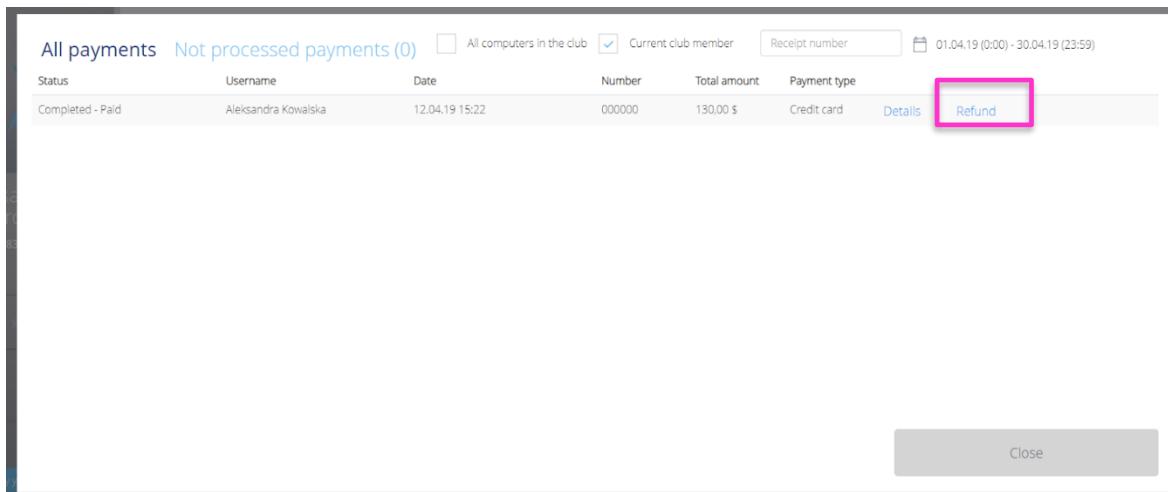


1. If a club member has only cash as a payment source, a card used for POS online payment could be set as a default payment source for all active main/additional payment plans and future payment plans.
2. If a club member has DirectDebit or a credit card as their payment source, an additional card used for POS online payment could be saved in the system but will not be considered as a default payment source.
3. Single use option will pay for a POS online transaction but will not save a used card as a payment source in the system.
4. For guests, (i.e: users without a contract), only Single Use and Save Card options will be available.
5. For sales to non-club members, i.e. an anonymous sale, a card might be used only once and will not have the possibility to save the card in the system.



## CC Refund via Virtual Terminal

In the latest POS version, with virtual payment terminals a receptionist can give refund via the same method in which the payment was made. For instance, if a user paid for a product by credit card, the transaction amount will be refunded to the credit card only.

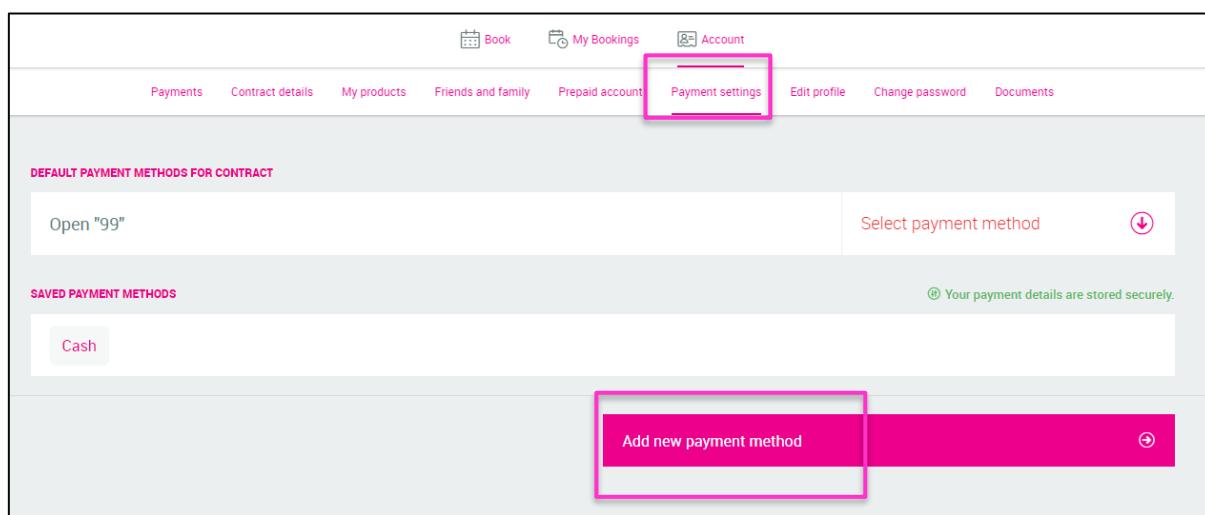


## CLIENT PORTAL (CP2)

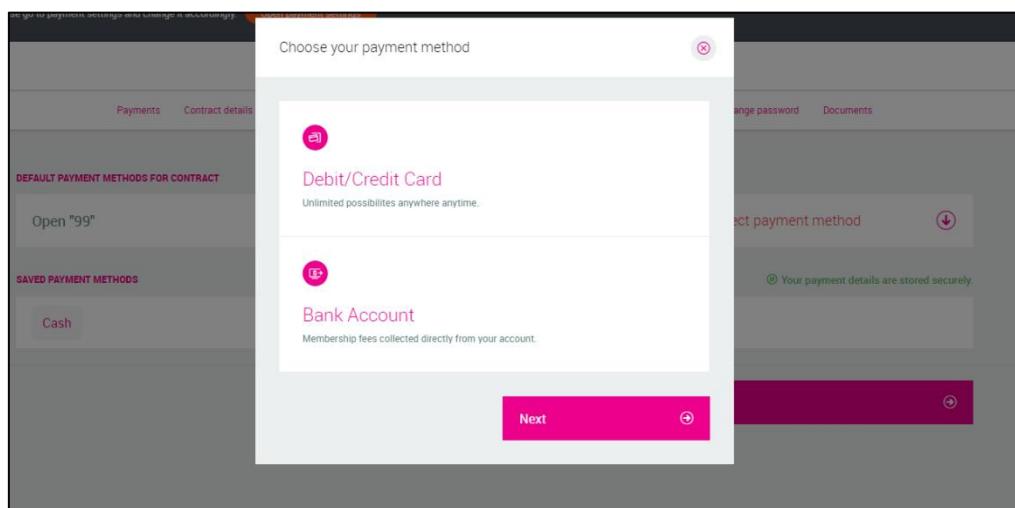
### Payments Wallet

A one-stop-shop for payment sources management. Set up default payment methods, manage your payment sources and pay for club services in a more convenient way.

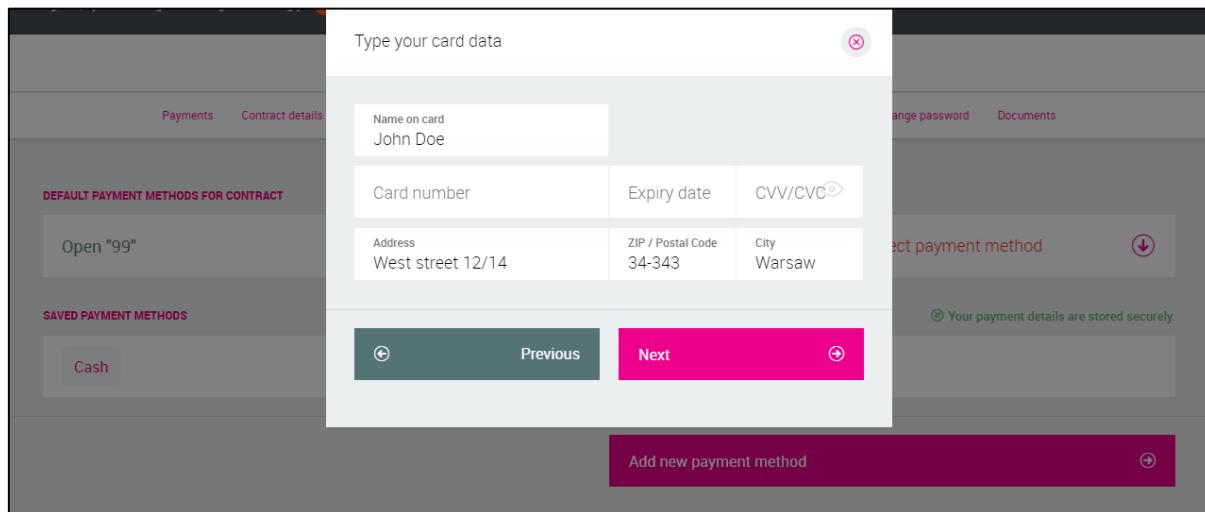
Simply, login to your CP2 account and choose the Account tab. Click on the Add new payment method button.



Select a new payment method type

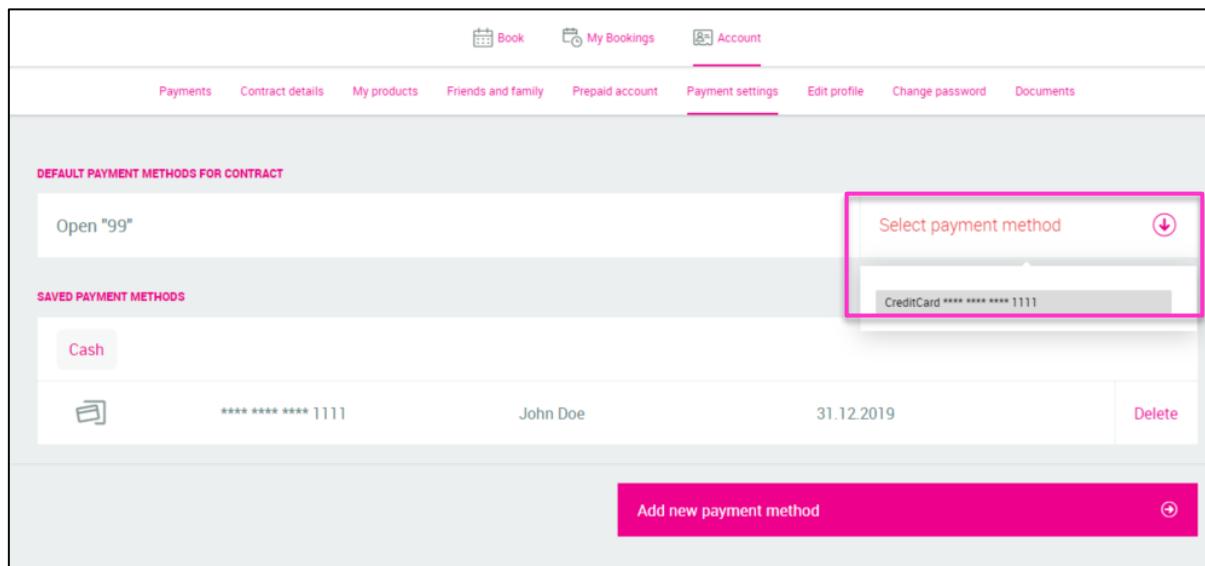


Provide payment source details and click next.



Now you're able to change the payment method of your current contracts.

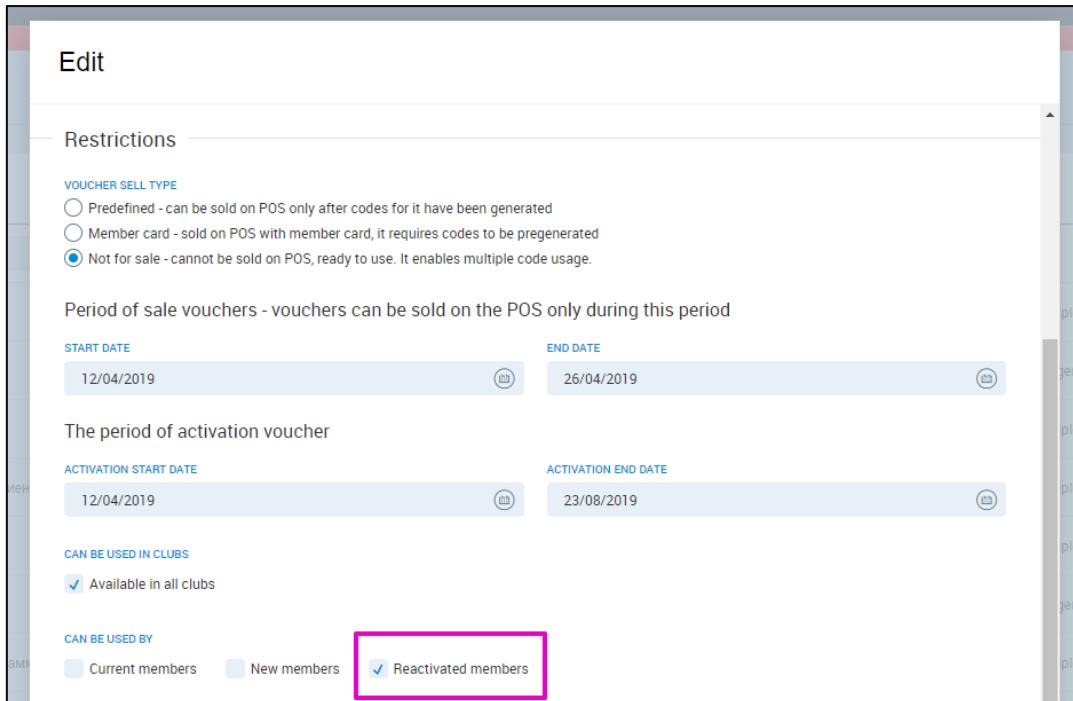
You can have several active payment methods and you can change your contacts' payment sources on-the-go:



## Vouchers for Contract Renewals

This is a new possibility to use Vouchers for members with ended contract. During contract renewal (signing a new contract via Client Portal) club member can use the voucher.

First, you need to click on this option in PGM -> Marketing Tab->Vouchers and add a voucher that you have created earlier, as you can see here:



Edit

Restrictions

VOUCHER SELL TYPE

- Predefined - can be sold on POS only after codes for it have been generated
- Member card - sold on POS with member card, it requires codes to be pregenerated
- Not for sale - cannot be sold on POS, ready to use. It enables multiple code usage.

Period of sale vouchers - vouchers can be sold on the POS only during this period

START DATE: 12/04/2019    END DATE: 26/04/2019

The period of activation voucher

ACTIVATION START DATE: 12/04/2019    ACTIVATION END DATE: 23/08/2019

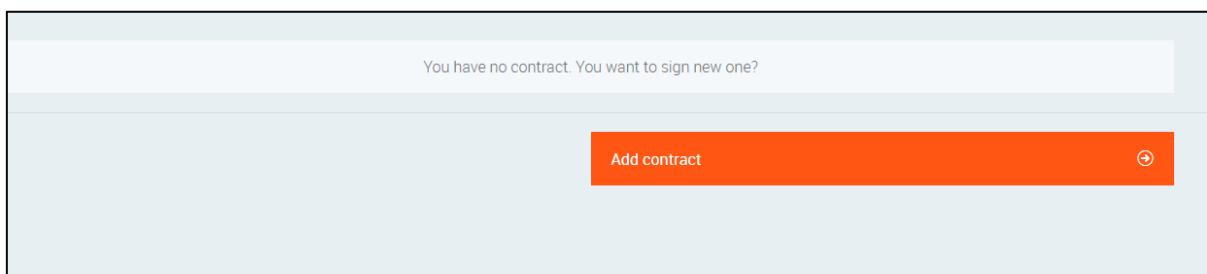
CAN BE USED IN CLUBS

Available in all clubs

CAN BE USED BY

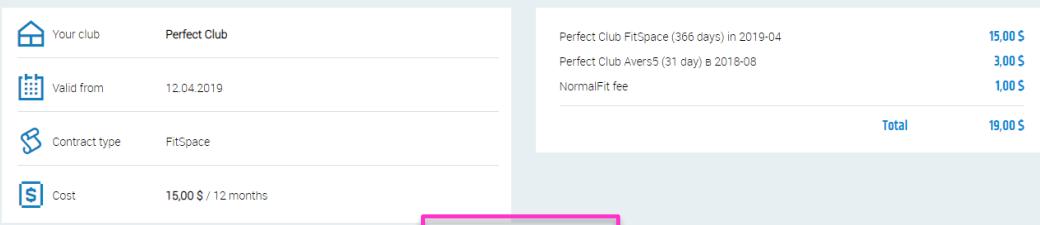
Current members     New members     Reactivated members

After that, this option will be available in the Client Portal.

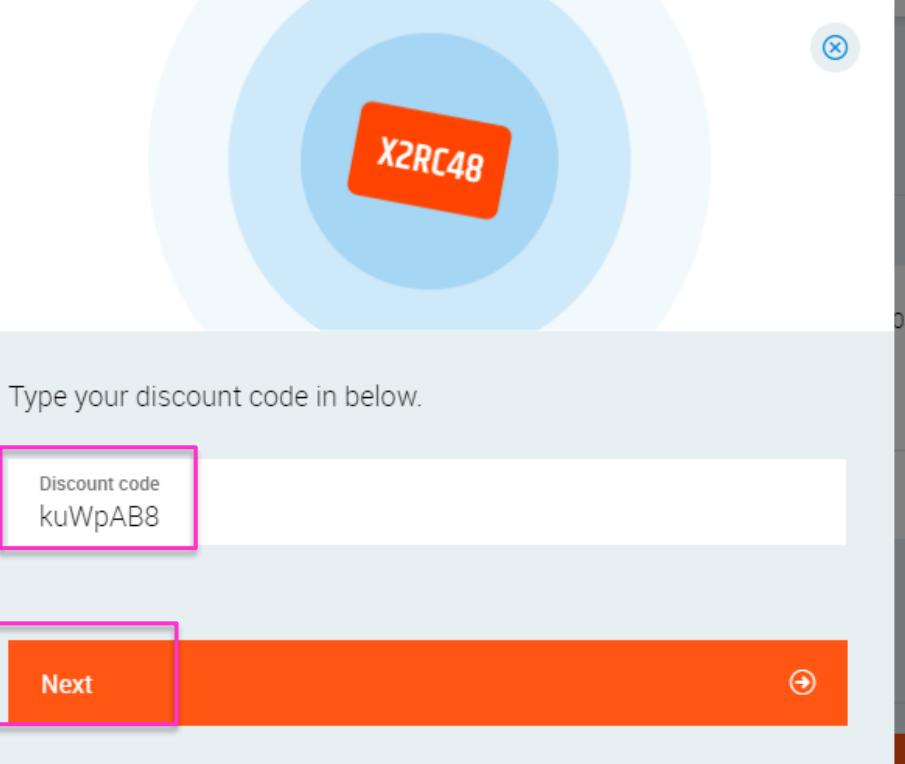


From now on, your contract will look like this

Your payment for today



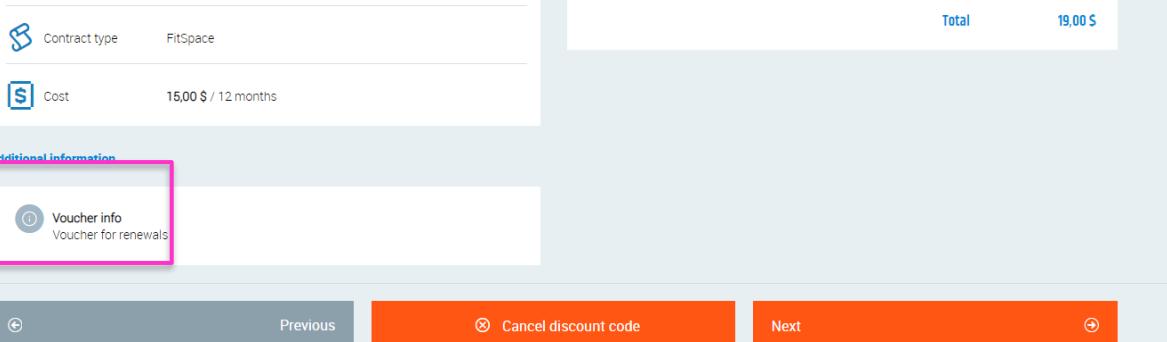
Previous I have a discount code Next



Type your discount code in below.

Discount code  
kuWpAB8

Next



Contract type: FitSpace  
Cost: 15,00 \$ / 12 months

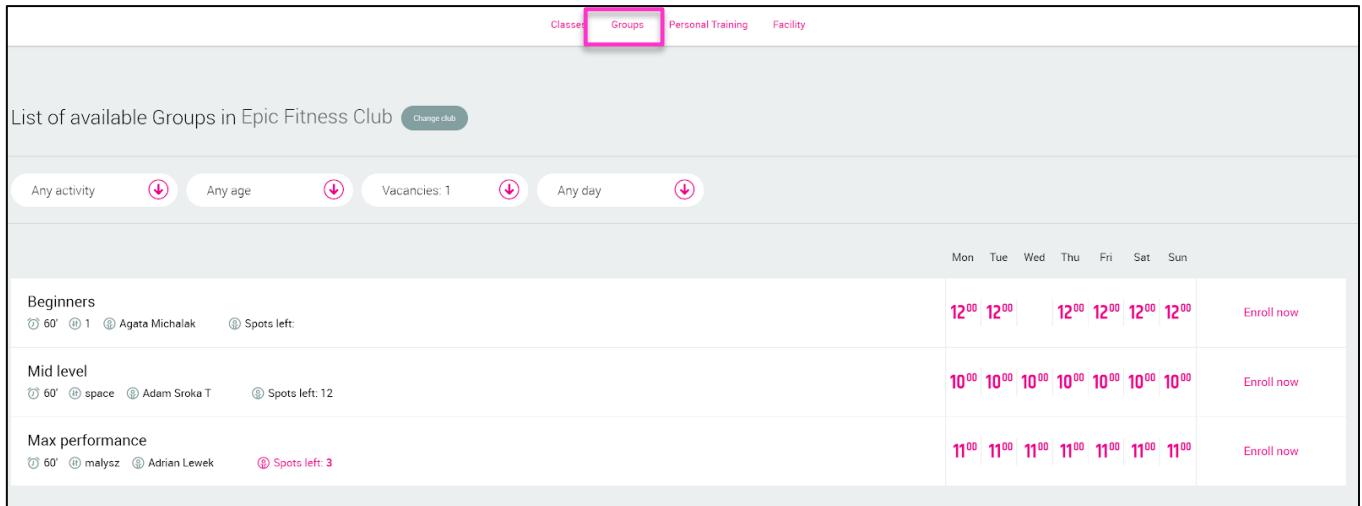
**Additional information**

Voucher info  
Voucher for renewals

Previous Cancel discount code Next

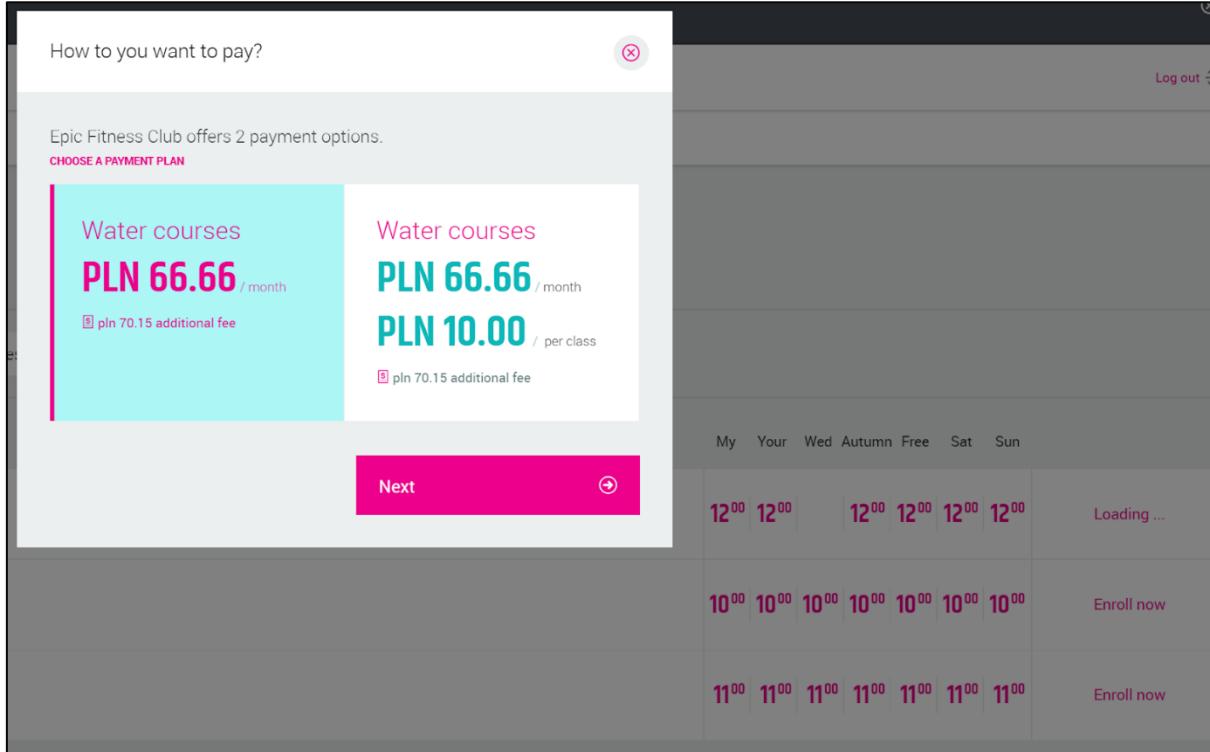
## Simple Contract Creation for Group Users

In the Groups module, a club can set up a special contract for groups enrollment (for instance, swimming, dancing, gymnastics courses) and provide a possibility to select a proper contract during group enrollment on the Client Portal:



The screenshot shows the 'Groups' tab selected in the navigation bar. Below it, a list of available groups is displayed for the 'Epic Fitness Club'. The groups are categorized as 'Beginners', 'Mid level', and 'Max performance'. Each group entry includes details like activity, location, instructor, and available spots. A 'Vacancies: 1' alert is visible. The interface includes a 'Change club' button and a search/filter bar with dropdowns for activity, age, and date.

Group Category	Activity	Location	Instructor	Spots left	Available Times	Action
Beginners	Any activity	60'	Agata Michalak	1	12:00, 12:00, 12:00, 12:00, 12:00	Enroll now
Mid level	Any activity	60'	Adam Sroka T	12	10:00, 10:00, 10:00, 10:00, 10:00, 10:00, 10:00	Enroll now
Max performance	Any activity	60'	Adrian Lewek	3	11:00, 11:00, 11:00, 11:00, 11:00, 11:00, 11:00	Enroll now

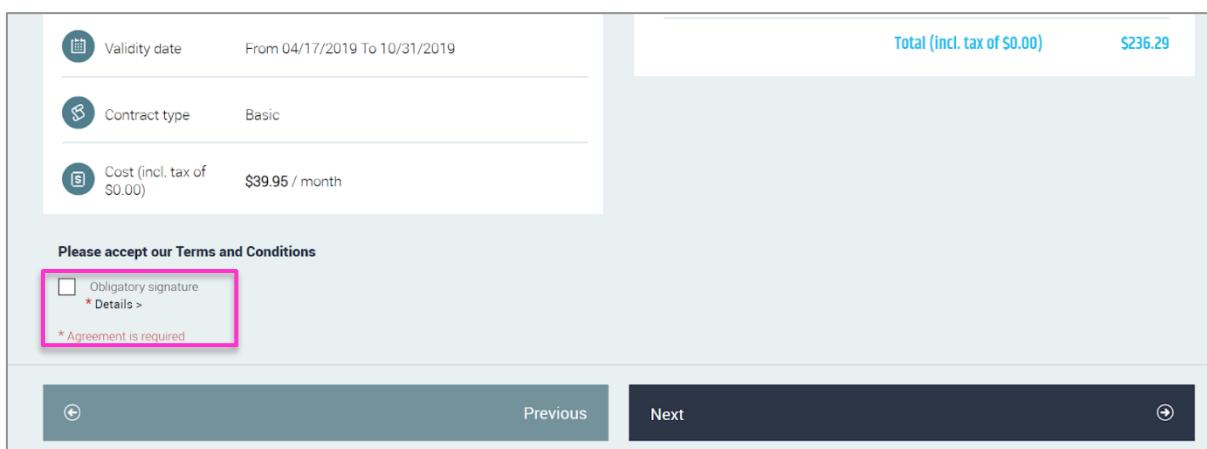


The screenshot shows a modal window titled 'How to you want to pay?' for a 'Water courses' group. It displays two payment options: a monthly plan for PLN 66.66 and a per-class plan for PLN 10.00, both including a 70.15 PLN additional fee. A 'CHOOSE A PAYMENT PLAN' button is visible. The background shows a calendar view with available times for enrollment.

Time	Day	Action
12:00, 12:00	Mon	Enroll now
10:00, 10:00, 10:00, 10:00, 10:00, 10:00	Tue	Enroll now
11:00, 11:00, 11:00, 11:00, 11:00, 11:00	Wed	Enroll now

## Contract Agreement Availability in CP2

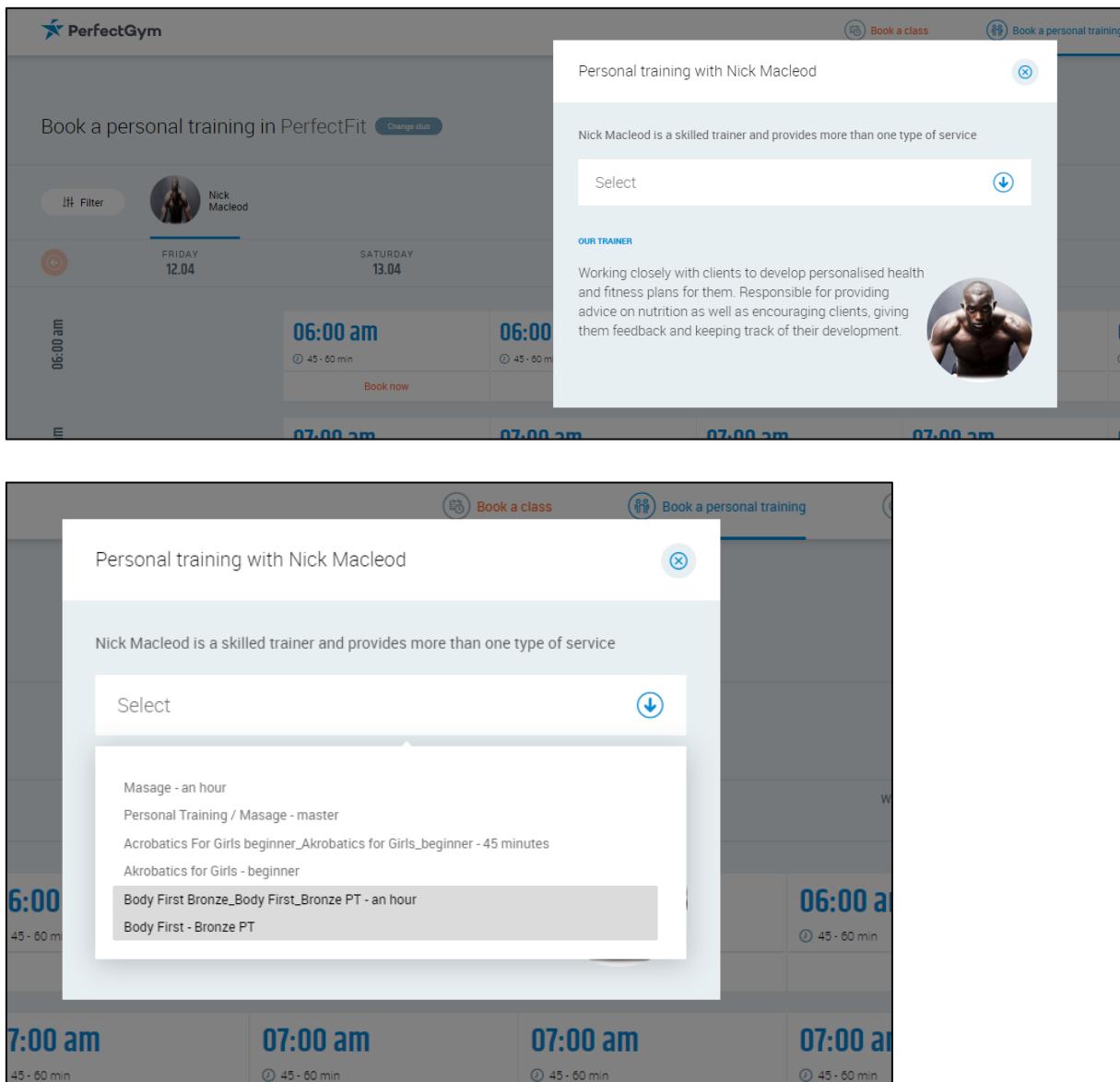
In the latest Client Portal version, during registration, we add the possibility for the customer to sign a contract/agreement. Regardless of which Client Portal mode the user used to sign this contract (Client portal, Kiosk or Tablet mode), the document will be automatically saved as a PDF file in the PGM system and Client Portal (User documents section).



The screenshot shows a registration form for a contract. At the top, there are three fields: 'Validity date' (From 04/17/2019 To 10/31/2019), 'Contract type' (Basic), and 'Cost (incl. tax of \$0.00)' (\$39.95 / month). To the right, the total is listed as 'Total (incl. tax of \$0.00)' (\$236.29). Below these fields, a section titled 'Please accept our Terms and Conditions' contains a checkbox labeled 'Obligatory signature' with a note 'Details >'. A pink box highlights this checkbox. Below the checkbox, a note states '\* Agreement is required.' At the bottom, there are 'Previous' and 'Next' buttons, and a back/forward navigation bar.

## New View of the PT Products

Previously, Client Portal only displayed the Category, Level and Duration of the service within the Personal Training category. In a case when the club offers many different services (massage, SPA, nutrition consultations, etc) or numerous different Personal Training options, it may have caused duplicate options in the dropdown on the screen below.



Personal training with Nick Macleod

Nick Macleod is a skilled trainer and provides more than one type of service

Select

**OUR TRAINER**

Working closely with clients to develop personalised health and fitness plans for them. Responsible for providing advice on nutrition as well as encouraging clients, giving them feedback and keeping track of their development.



**FRIDAY 12.04**

**SATURDAY 13.04**

**06:00 am** 06:00 am (45 - 60 min) Book now

**07:00 am** 07:00 am (45 - 60 min)

**07:00 am** 07:00 am (45 - 60 min)

**07:00 am** 07:00 am (45 - 60 min)

**06:00 a** 06:00 a (45 - 60 min)

**7:00 am** 7:00 am (45 - 60 min)

**07:00 am** 07:00 am (45 - 60 min)

**07:00 am** 07:00 am (45 - 60 min)

**07:00 a** 07:00 a (45 - 60 min)

Personal training with Nick Macleod

Nick Macleod is a skilled trainer and provides more than one type of service

Select

Masage - an hour

Personal Training / Masage - master

Acrobatics For Girls beginner\_Akrobatics for Girls\_beginner - 45 minutes

Akrobatics for Girls - beginner

Body First Bronze\_Body First\_Bronze PT - an hour

Body First - Bronze PT

In our newest version, we show Personal Training Product name in addition to its specific parameters. So, for personal training booking, we show "Personal Training Product Name (1) + Duration (2) + Category( 3) + Level (4)":

Edit personal training

PERSONAL TRAINING NAME\*  
Body First Bronze

PRODUCT NAME  
Choose an existing product 1  
Body First Bronze\_Body First\_Bronze PT

CATEGORY\* 3  
Body First

LEVEL\* 4  
Bronze PT

DURATION\* 2  
01:00

PRICE  
25 VAT  
ToChange Set price per club

BOOKING INTERVAL (MINUTES)

Advanced options and limitations

TRAINER POSITIONS  
Trainer X Master Trainer X Fitness Manager X Fitness Coach X PT Trainer X 5 selected

TAXES

ASSIGNED CLUBS  
PerfectFit X Perfect Gym 1.0 X Perfect Gym 2.0 X Perfect Gym 3.0 X Perfect Gym 4.0 X Perfect Gym 5.0 X 6 selected

Add to new clubs

APPLICATION AVAILABILITY  
ReceptionTablet X KIOSK X ClientPortal X 3 selected

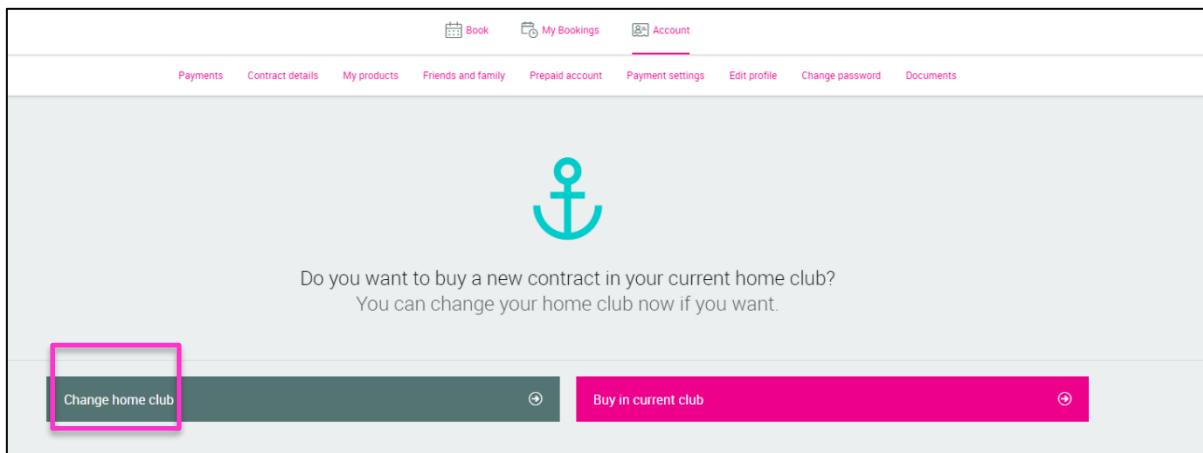
### Adding a new contract in CP2 – selecting of the Home Club

When a member has an ended contract and would like to buy a new one in Client Portal, then the system should allow this member to select their Home Club. Then, the payment plans linked to that selected Home Club will be displayed.

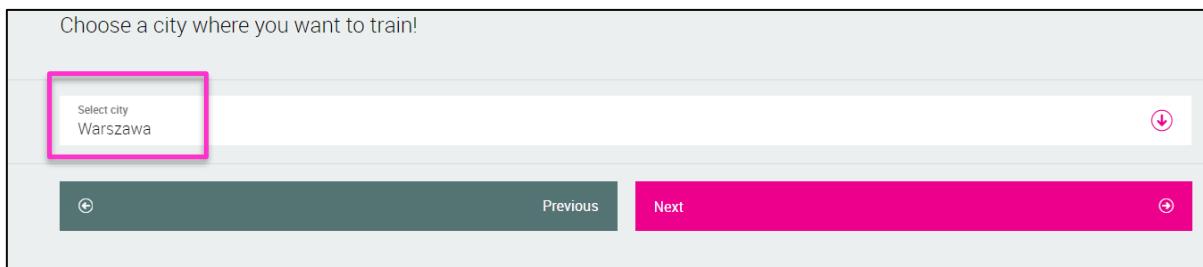
Payments Contract details My products Friends and family Prepaid account Payment settings Edit profile Change password Documents

You have no contract. You want to sign new one?

Add contract

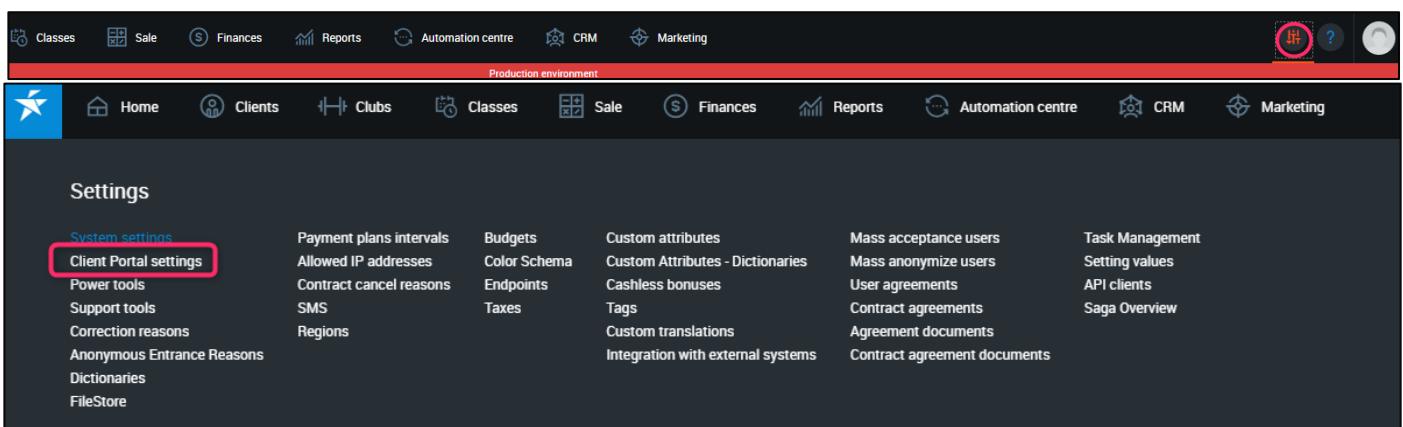


If the user doesn't have any debts from his previous contract, they can select a new club



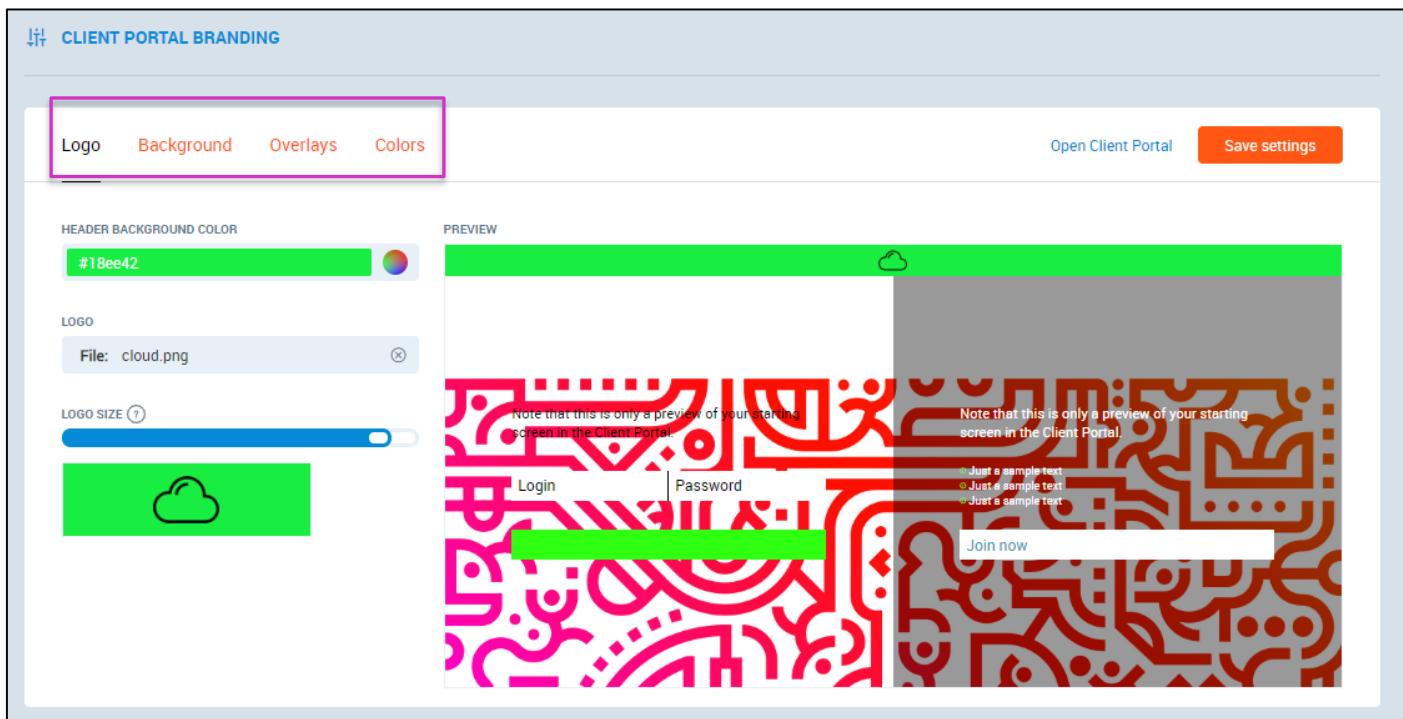
### Branding in CP2

In this version of the system, you can adjust Client Portal branding to your preferences. It's very easy! Pick your main and secondary colors, background image and logo. Now, it's up to you how your Client Portal will look like. Change it whenever you like. Go to Settings window in the PGM and click on Client Portal settings.



The screenshot shows the 'Settings' page in the PerfectGym Platform. The top navigation bar includes links for Classes, Sale, Finances, Reports, Automation centre, CRM, and Marketing. Below this is a secondary navigation bar with Home, Clients, Clubs, Classes, Sale, Finances, Reports, Automation centre, CRM, and Marketing. The main content area is titled 'Settings' and contains a grid of system settings. The 'Client Portal settings' option is highlighted with a red box. Other settings listed include Payment plans intervals, Allowed IP addresses, Contract cancel reasons, SMS, Regions, Budgets, Color Schema, Endpoints, Taxes, Custom attributes, Custom Attributes - Dictionaries, Cashless bonuses, Tags, Custom translations, Integration with external systems, Mass acceptance users, Mass anonymize users, User agreements, Contract agreements, Agreement documents, and Contract agreement documents. To the right, there are links for Task Management, Setting values, API clients, and Saga Overview.

Then create your own branding.



The screenshot shows the 'CLIENT PORTAL BRANDING' interface. At the top, there are tabs for Logo, Background, Overlays, and Colors, with 'Logo' selected and highlighted with a pink box. To the right are 'Open Client Portal' and 'Save settings' buttons. The main area has sections for 'HEADER BACKGROUND COLOR' (set to #1Bee42), 'LOGO' (File: cloud.png), and 'LOGO SIZE' (set to 100px). On the right is a 'PREVIEW' section showing a sample Client Portal login screen. The preview features a green header bar and a background pattern of red and white stylized human figures. Text in the preview says 'Note that this is only a preview of your starting screen in the Client Portal.' and 'Just a sample text'.

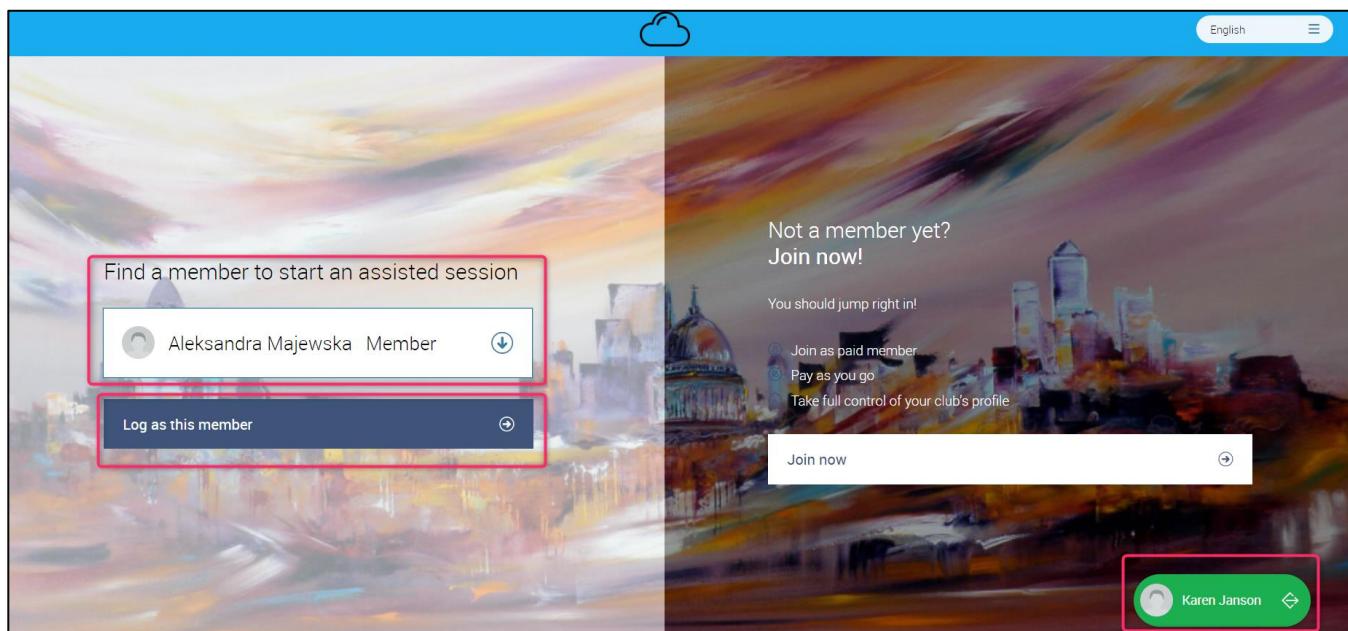
## Employee Tablet Mode

Client Portal now can work as an application for employees to use! You can use it as a reception tablet.

Features:

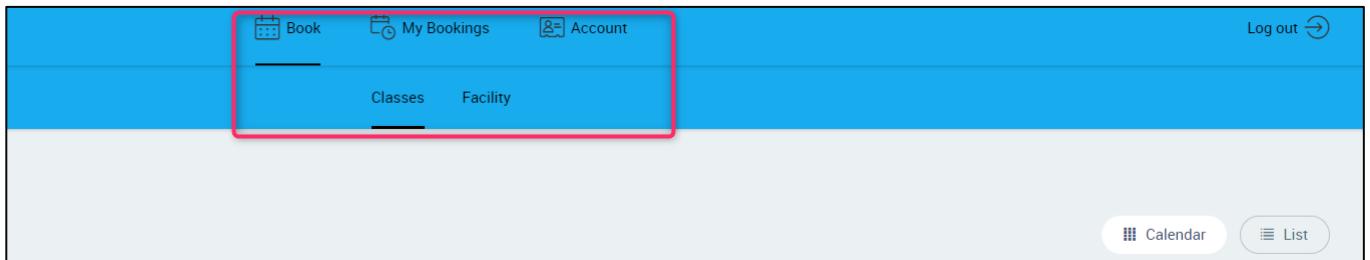
- registering new member on behalf of employee to earn commissions automatically (as consultant)
- entering profile of a member
- booking trainings for a member

In a fact, you can do everything that members can do via CP2. To simplify sales allocation, any employee signed in to the tablet will automatically receive the commission from any contract or service sold on the device.

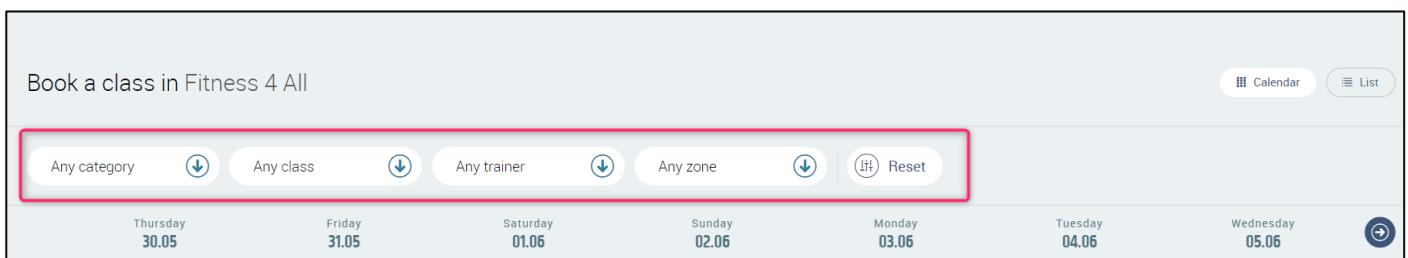


## New Navigation in CP2

We have made Client Portal easier to navigate, making it more intuitive and user friendly.



Also, to make your club members' lives easier, we have implemented extra filters. Members can filter classes shown on the calendar and choose the one they would like to attend.

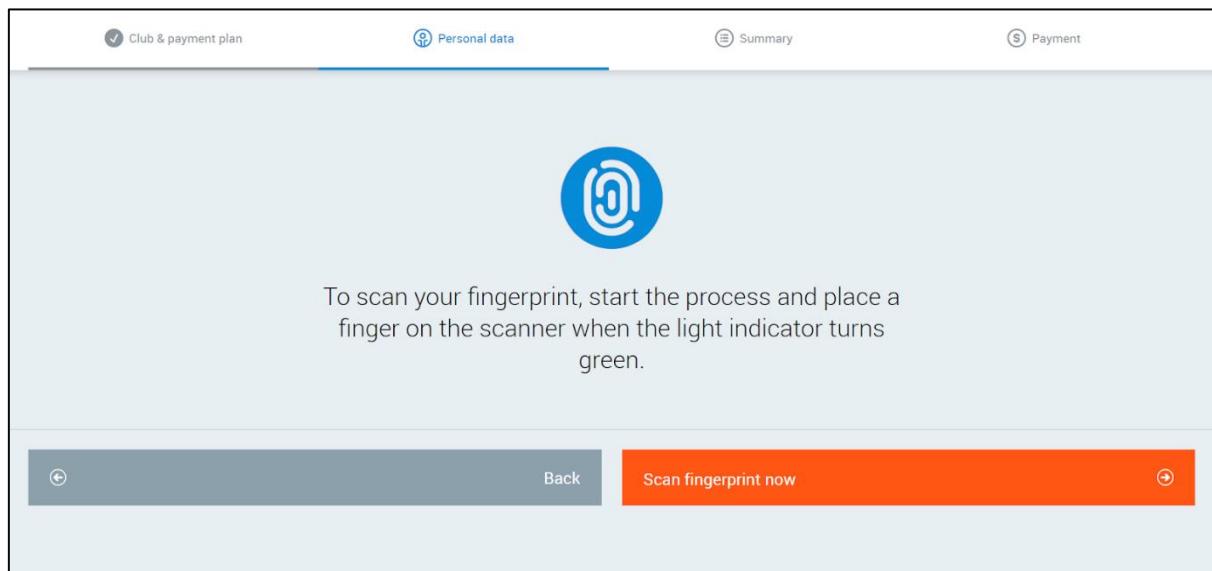


## KIOSK

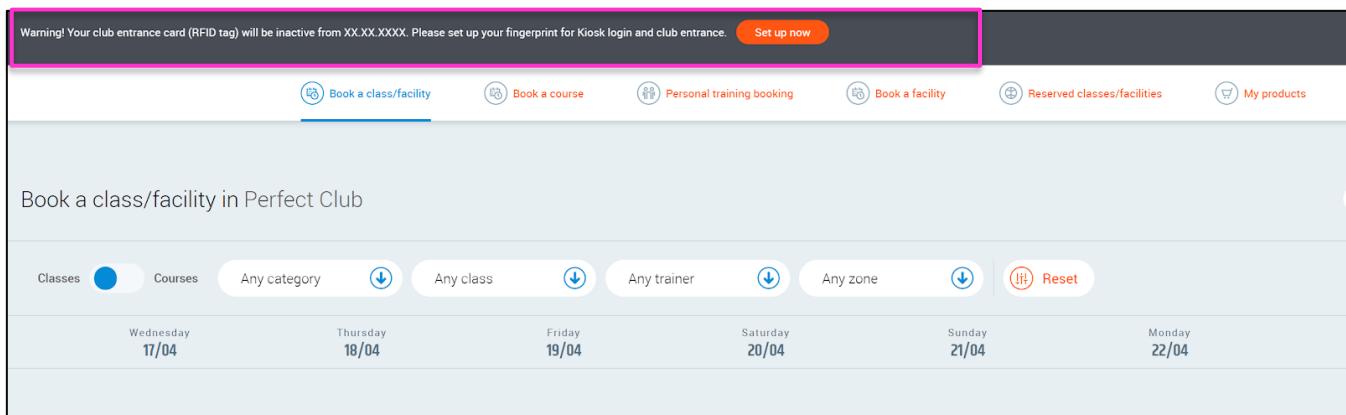
### Finger Print Enrollment

In the new release, if the club has a PG Kiosk with the Suprema W2 reader installed, a Kiosk could be used for:

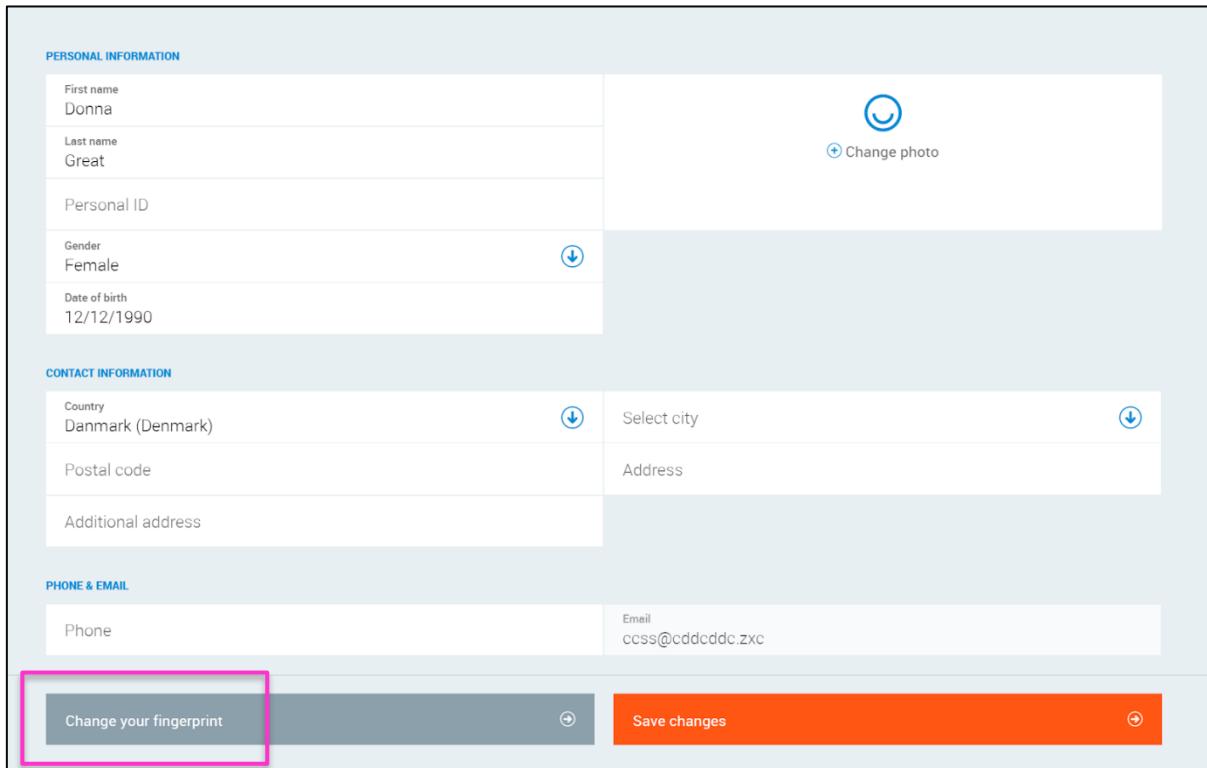
Fingerprint enrollment during account creation.



If your club wants to change access control protocols to use fingerprints, users can easily scan and save their fingerprints via kiosk. This way, the club could abandon card usage and set club access control based on fingerprints.



You can also change a member's existing fingerprints by scanning and saving a new print (Account -> Edit profile).



## Auto Log out from the Kiosk

If a club uses a PG kiosk just to print tickets for class bookings, there is an option to log out the user automatically after the ticket is printed.

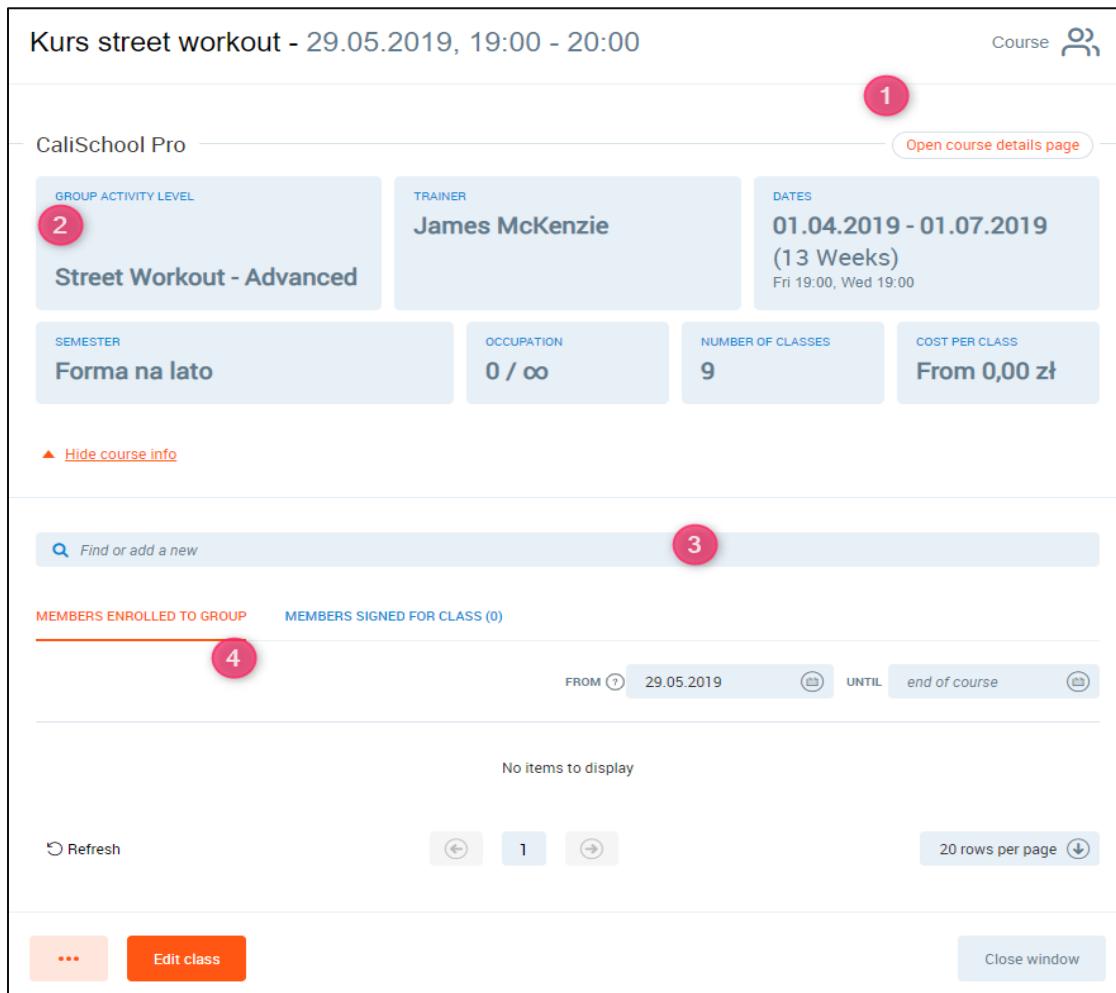
## PGM (Perfect Gym Management)

### Swimming Schools Improvements

For those customers who use our Swimming Schools module, we have prepared some improvements regarding groups management and calendar view.

From this module, you have easy and quick access to course's group settings. Now you can:

1. Go to the course details.
2. Check basic information about the course.
3. Find and add new members to the group or to a specific class.
4. Check which members taking part in given classes are enrolled in the group and which of them are not in the group (i.e. sometimes people go to other classes as a refund)



The screenshot shows the 'Kurs street workout - 29.05.2019, 19:00 - 20:00' course details page. The course is associated with 'CaliSchool Pro' and has a group activity level of '2' (Advanced). The trainer is 'James McKenzie' and the dates are '01.04.2019 - 01.07.2019 (13 Weeks)'. The course costs 'From 0,00 zł'. Below this, there are sections for 'SEMESTER' (Forma na lato), 'OCCUPATION' (0 / ∞), 'NUMBER OF CLASSES' (9), and 'COST PER CLASS' (From 0,00 zł). A 'Find or add a new' search bar is at the top of the group management section. The group management section shows 'MEMBERS ENROLLED TO GROUP' (4) and 'MEMBERS SIGNED FOR CLASS (0)'. A date range 'FROM 29.05.2019 UNTIL end of course' is set. The results table shows 'No items to display'. At the bottom, there are buttons for 'Edit class', 'Close window', and '...'. Red circles with numbers 1, 2, 3, and 4 are overlaid on the course details, search bar, date range, and group count respectively.

In the newest version, we have added extra notifications to the Automation Centre. New notifications can be sent after a club member joins the group or when they leave it.

Add automation rule

NAME \*

ACTION

Notification

EVENT

— Select event that triggers action —

Search...

- Online payment has been canceled
- Online payment completed with errors
- Credit card expired
- AutomationEventPaymentRejectionFeesRequested
- User booked facility
- User cancelled facility
- Facility booking reminder
- AutomationEventClassGroupUserEnrolled
- User has left a group
- User level has been changed

Also, a group member can be enrolled in the group at a specific date in the future or for a specific portion of the course only.

Add member to group

Sebastian Cały  
101000084 13 August 1987  
No activity level set

START DATE: 05.06.2019 END DATE: 20.06.2019

Choose enrollment option

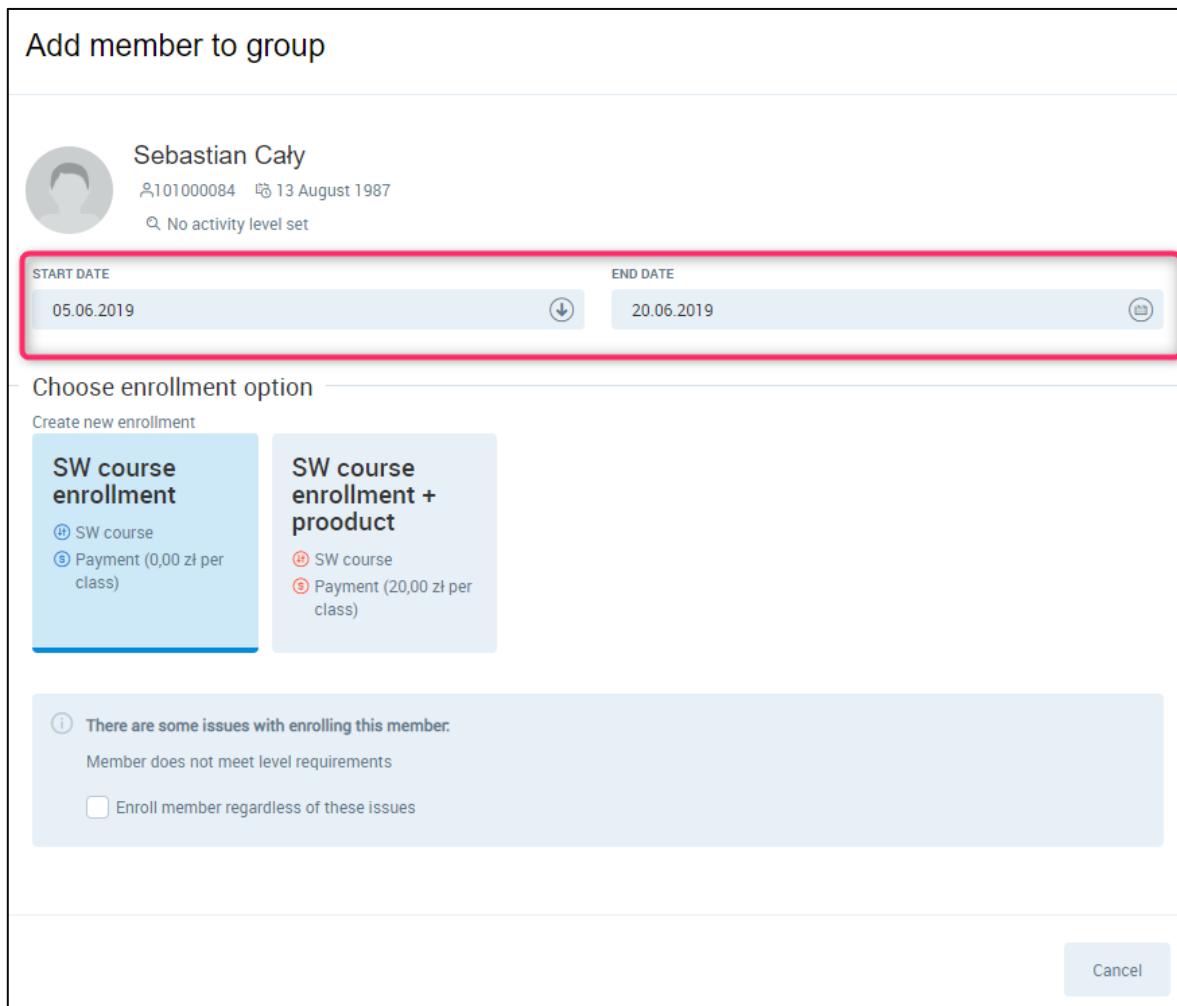
Create new enrollment

**SW course enrollment**  
SW course  
Payment (0,00 zł per class)

**SW course enrollment + product**  
SW course  
Payment (20,00 zł per class)

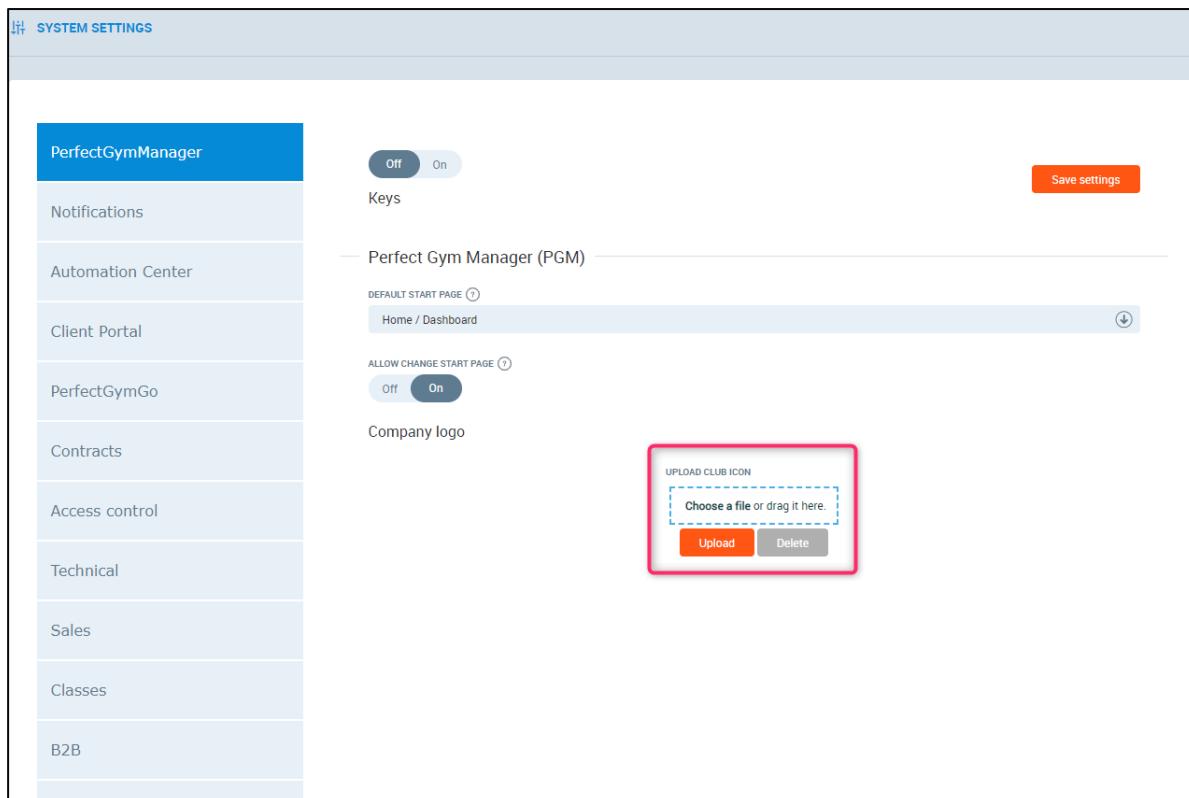
There are some issues with enrolling this member:  
Member does not meet level requirements  
 Enroll member regardless of these issues

Cancel



## RDLC Documents

In the 4.78 release, you can use our updated predefined document templates. You can now upload your logo to these documents in the System Settings. You can also translate them via our Translations module.



**Invoice Sample:**

Invoice no. 01269/11/2018							
Data of issue: Cap d'Ail, 01 / 11 / 2018		Date of delivery: 01 / 11 / 2018		Payment deadline: 10 / 11 / 2018			
<b>Seller</b>			<b>Buyer</b>				
2 Place Fitness Club Paul Barone Avenue Prince Rainier III de Monaco, Chemin des Oliviers 06-320 Cap d'Ail, France NIP: FR50801941725			Andre Gordeaux 12 Rue Bottéro 45/9 06000 Nice, France NIP: FR52245532007				
Bank Account: 811240 6003 1978 0010 6168 6239			Member no.: 61686239				
#	Product / Service name	Quantity	NET price (EUR)	NET value (EUR)	VAT (%)	VAT (EUR)	Gross value (EUR)
1	Membership Open 24/7 - 11/2018	1	99,00	99,00	23	22,77	121,77
2	Towel Service	1	5,00	5,00	23	1,15	6,15
To be paid: <b>127,92 EUR</b>							
One hundred and twenty-seven euros, ninety-two cents							
Please provide the invoice number in the title of the transfer. Please settle payments on time. If the payment deadline is not met, interest will be charged (Art. 354, 476, 481 K.C.).							

**User's Agreement Sample:**

Application form			
Club:	Gold's Gym Arlington 3910 Wilson Blvd Arlington, VA 22203, USA Tel: +1703-516-4653 Email: arlington@goldsgym.com	Member ID:	9230123905
Consultant:	Mike Harrison		
<b>Personal data</b>			
First name:	Nancy		
Last name:	Boyd		
Date of birth:	02 / 02 / 1977	Gender:	<input checked="" type="checkbox"/> F <input type="checkbox"/> M <input type="checkbox"/> O
Address:	2821 Carter Street		
City:	Carbondale		
Postal:	IL 62901		
PESEL: 77020278256 Personal ID number: NCS238023056 Email: nancy.s.boyd@gmail.com Phone: 618-694-6185			
To conclude the Agreement in the case of persons aged between 16 and 18 (minors), the signed form "Consent of the legal guardian" is additionally required. The contract can never be concluded by a person who does not have 16 years old on the day of signing.			
<b>Membership details</b>			
Payment Plan:	Off Peak 2019		
Start date:	01 / 01 / 2019	ONE-TIME PAYMENTS	RECURRING PAYMENTS
Interval charge:	Monthly	Payment in advance: \$178.87	Membership: \$49.95
Availability:	All Clubs	Pororate: \$21.87	Towel Service: \$3.95
Availability hours:	<input checked="" type="checkbox"/> 24hours <input type="checkbox"/> Limited	Joining fee: \$29.00	
Payment method:	<input checked="" type="checkbox"/> Credit Card		
<b>Declaration</b> <b>WAIVER AND RELEASE OF LIABILITY AND INDEMNITY:</b> In consideration of my participation in the activities and use of facilities, exercise equipment or services offered by Fitness One, I understand and voluntarily accept full responsibility on behalf of myself, my minor children and my guest(s) for the risk of injury or loss arising out of or related to my use or their use of the facilities, exercise equipment or participation in exercise programs or other services, including but not limited to the locker rooms, pool, hot tub, machines, weights, cardio equipment, rock climbing wall, basketball courts, racquetball courts, yoga, boxing, group fitness, sauna or tanning beds. Fitness One shall not be held liable to Member/Member's minor children or Member's guest for any injuries, demands, claims, actions or damages arising from injury to Member/Member's minor children or guest's person or property in connection with the use of Fitness One's facilities, services and equipment, whether caused by the active or passive negligence of Fitness One or otherwise, to the fullest extent permitted by law, while Member/Member's minor children or Member's guest(s) are in, upon or about Fitness One premises or using any Fitness One facilities, services or equipment.			
MEMBER SIGNATURE: _____			

## Commissions

To adjust to the needs of our clients, we have introduced changes in the calculation of commission for employees. We propose several methods of calculating commissions:

- Commission for group classes training can be now assigned per classes categories.
- Commission can be calculated for sold products that are allocated to specific employee.
- Commission can be granted for % of contract's value.
- Commission can be granted for % of joining fee.

**Edit commission rule**

Payment plans

APPLY TO PAYMENT PLANS

All basic payment plans

Assigned clubs

Apply to all clubs

Assigned employee positions

Apply to all employee positions

Commission thresholds

COMMISSION BASE	COMMISSION VALUE
10	100
zł (one time after reaching threshold)	
<input type="button" value="Add threshold"/>	
<input type="button" value="Add new commission table specific for employee"/>	

**zł per sold contract**

zł (one time after reaching threshold)

% of contract membership fee (gross)

% of contract membership fee (net)

% of whole contract value (gross)

% of whole contract value (net)

### Add rule

NAME

COMMISSION BASE ?

Amount of products sold by employee  
 Net value of products sold by employee  
 Gross value of products sold by employee  
 Amount of products assigned to employee  
 Net value of products assigned to employee  
 Gross value of products assigned to employee

DEPENDS ON OTHER COMMISSION RULE ?

— Select —
↓

Apply to products

PRODUCT CATEGORIES

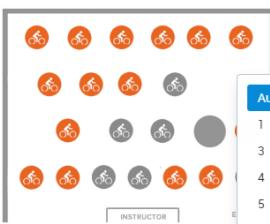
Visit Pass X
Food X
Personal Trainings X
3 selected ↓

## Spot Booking

In the 4.78 version, you can add an image to the class definition, displaying in the timetable (event details), while booking a class with seat choices.

Trailblazers - 28/01/2019, 02:00 pm - 03:00 pm

▲ Hide facility map



**Auto-Assign**  
 1  
 3  
 4  
 5  
 6  
 7  
**8**  
 9  
 10

Member	Seat	Enroll	Enroll	Enroll	Enroll
Marek Nowak	1				
Super Mario	3				
mariusz polecony	4				
Maria Derewecka	5				
	6				
	7				
	8				
	9				
	10				

Members signed for class (1/10)

...
Close window
Send message
Edit class

## Facility Booking

For those who use the Facility Booking module, we have added some changes like:

- Limits that define how many times the facility can be booked. This option can be shared between different enrollment rules:

**Add facility booking**

**HOURLY AVAILABILITY**

No limitations Edit Delete

**DAILY AVAILABILITY**

No limitations Edit Delete

**BOOKING LIMITATIONS \***

For this rule Shared limit

Unlimited Limit reservations per day Limit reservations per X weeks Limit reservations per X months

**REFUND POLICY \***

Money or product Make up product No refunds

**REFUND LIMIT TYPE \***

Unlimited refunds Limit per week Limit per months

**AGE LIMIT** HOW MANY MINUTES BEFORE RESERVATIONS START, BOOKING SHOULD BE BLOCKED?  
 – Select –  

- The minimum notice period can be set in the enrollment rules. It defines how many minutes before reservation's start, booking option should be blocked.

**REFUND POLICY \***

Money or product Make up product No refunds

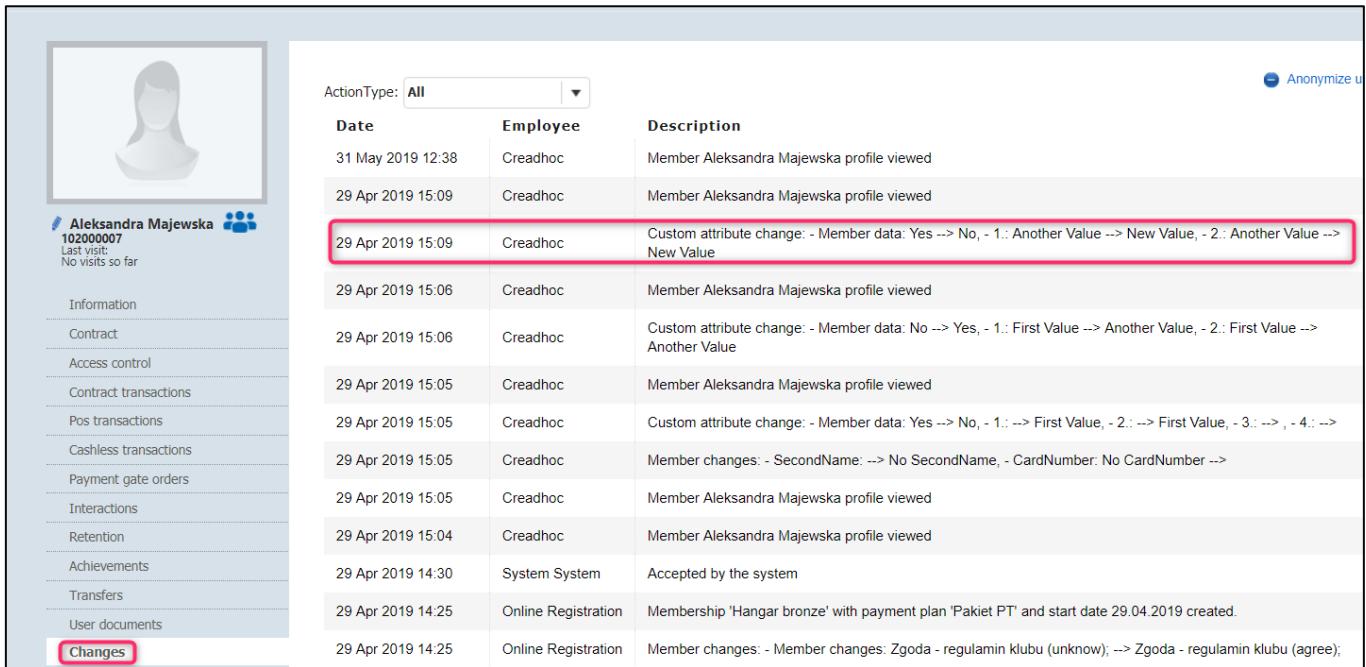
**REFUND LIMIT TYPE \***

Unlimited refunds Limit per week Limit per months

**AGE LIMIT** HOW MANY MINUTES BEFORE RESERVATION'S START, BOOKING SHOULD BE BLOCKED?  
 – Select –

## Changes in Member's Profile

In the newest version, the custom attribute change history is now visible in the "Changes" tab in Member's Profile.



Date	Employee	Description
31 May 2019 12:38	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:09	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:09	Creadhoc	Custom attribute change: - Member data: Yes --> No, - 1.: Another Value --> New Value, - 2.: Another Value --> New Value
29 Apr 2019 15:06	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:06	Creadhoc	Custom attribute change: - Member data: No --> Yes, - 1.: First Value --> Another Value, - 2.: First Value --> Another Value
29 Apr 2019 15:05	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:05	Creadhoc	Custom attribute change: - Member data: Yes --> No, - 1.: --> First Value, - 2.: --> First Value, - 3.: --> , - 4.: -->
29 Apr 2019 15:05	Creadhoc	Member changes: - SecondName: --> No SecondName, - CardNumber: No CardNumber -->
29 Apr 2019 15:05	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 15:04	Creadhoc	Member Aleksandra Majewska profile viewed
29 Apr 2019 14:30	System System	Accepted by the system
29 Apr 2019 14:25	Online Registration	Membership 'Hangar bronze' with payment plan 'Pakiet PT' and start date 29.04.2019 created.
29 Apr 2019 14:25	Online Registration	Member changes: - Member changes: Zgoda - regulamin klubu (unknow); --> Zgoda - regulamin klubu (agree);

## Automation Center

The new release has some new features and improvements in Perfect Gym Automation Center (AC). These changes mainly relate to the three following areas within the AC.

- **New Events**

We have added new events that are primarily related to our new modules for Swimming Schools and Facility Booking. Events are specific changes made in the PerfectGym system that happen in a member/customer context. When an event takes place, it triggers another action such as a notification.

The list of New Events:

1. User has left a group
2. Automation Event Class Group User Enrolled
3. Automation Event Class Group User Signed Out
4. Personal Training Started

Add automation rule

NAME \*

ACTION

Notification

EVENT

Facility booking reminder

Conditions

MATCH TYPE

Match all

Match any

There's no conditions. Try to add new one.

Add condition

Action details

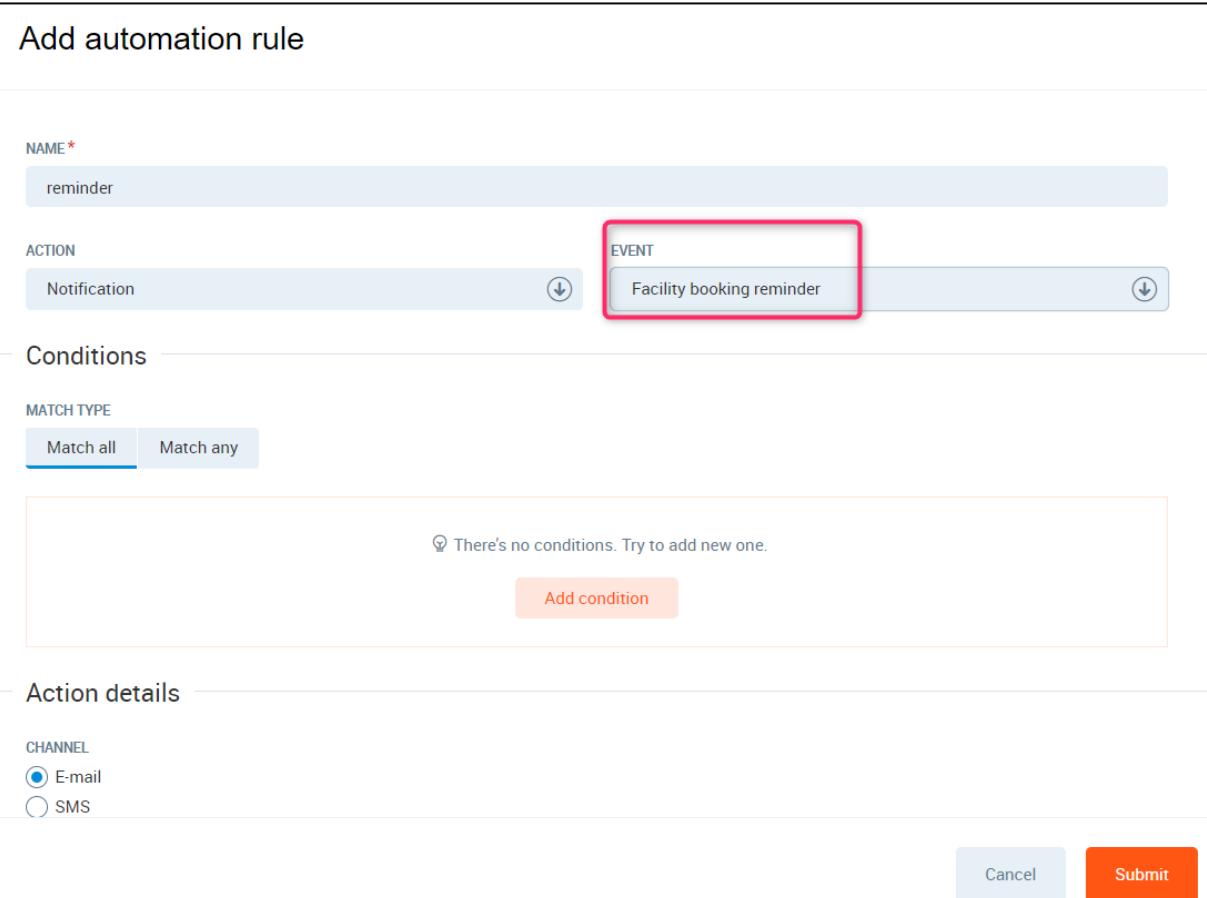
CHANNEL

E-mail

SMS

Cancel

Submit



- **Tokens**

Tokens can be used to set specific conditions that need to be fulfilled in order to trigger a specific action. For example, the Facility Booking Reminder should fire only when a facility is booked at a specific club, not all clubs. These tokens can also be used as tags in the Notification Content.

### Add automation rule

ACTION	EVENT
Notification	Facility booking reminder

**Conditions**

MATCH TYPE

Match all  Match any

TOKEN	CONDITION	VALUE
[CLUB_NAME]	Equals	Club1

Tokens can be set within an automation rule as tags:

### Content template

SUBJECT

TEMPLATE

– Default template –

CONTENT

© 2016 Perfect Gym Solutions S.A. Fitness Clubs and Gym Solutions.  
ul. Klimczaka 1, 02-797 Warsaw.

**Tags:**

USER\_FIRST\_NAME  USER\_LAST\_NAME  USER\_NAME  USER\_NUMBER  USER\_NUMBER\_QRCODE  
 USER\_HOME\_CLUB\_NAME  CLUB\_NAME  CLUB\_ZONE\_NAME  FACILITY\_BOOKING\_START\_DATE  
 FACILITY\_BOOKING\_END\_DATE  FACILITY\_BOOKING\_START\_TIME  FACILITY\_BOOKING\_END\_TIME  USER\_AGE

Cancel

- **New Recipients**

We added a New Recipients option to the existing events in order to ensure that notifications are delivered to the right clients related to these events.

Recipients set within an automation rule:

Add automation rule

[Add condition](#)

Action details

CHANNEL

E-mail  
 SMS  
 Push notification  
 Post

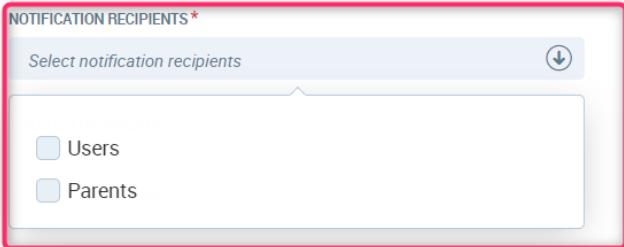
FROM EMAIL

FROM NAME

NOTIFICATION RECIPIENTS \*

Select notification recipients 

Users  
 Parents



## SOMETHING MORE...

### OpenID Connect Integration

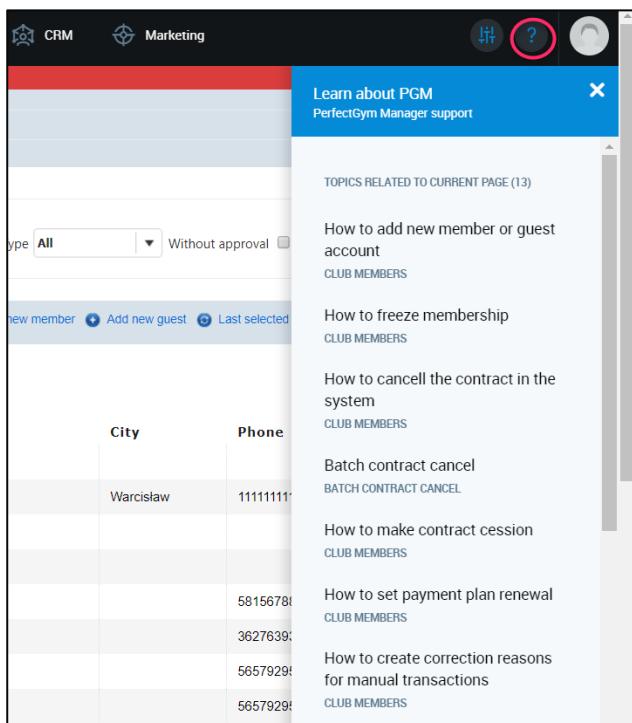
OpenID Connect is essentially a standard of Single Sign On authentication. You are probably logged into many applications using your Facebook or Google account. Here, for example, Facebook is serving as an identity provider that verifies it is really you who logged in. Other applications can use this knowledge (if you permit them) to identify you, and effectively, log you in without the hassle of making a new specific account. Now, the club member who has an account in PG will be able to sign in to our client's applications or web services using his or her PG credentials.

## MyZone Integration

If clients choose to enact our new integration with MyZone, every new account created in our system will also be created in MyZone (or connected to an already existing account in MyZone's system).

## Knowledge Base

Not all of you know that we constantly work on our Knowledge Base to compile all necessary instructions in one place. Now, getting information or answers to your questions will be easier and quicker than ever! You can access Knowledge Base articles directly from PGM. When you click on the "?" icon, the user will no longer be redirected to KB. Instead, the sidebar with relevant topics will appear on the left hand side.



## Configuration of the Google Tag Manager & Google Analytics

The newest version of our software can configure and integrate Google tools like Google Tag Manager & Google Analytics to Client Portal. Now, you can check the client's behavior and get the feedback what are they looking for.

To use this possibility, you need to send the request to our Support Team.

## New Mobile App PGG2

As you probably already know, the new PerfectGym App is coming! We will transition the current version to the new one to meet all your expectations.

What do we offer? [Click here to check it!](#)



Thank you for your time.

If you have any suggestions please, contact us: [CS\\_global@perfectgym.com](mailto:CS_global@perfectgym.com)

Perfect Gym Team.